



Visit us at [affinitywater.co.uk](http://affinitywater.co.uk)  
or call us on 0345 357 2401

Monday-Friday, 8am-6pm. Saturday, 8am-2pm

Need help reading this? Turn to the last  
page of this bill.

Your customer number 8850556-9

Your meter number 21LU15843

Bill date 22 January 2022

Clean water emergency? 0345 357 2407

Waste water emergency? 0800 316 9800

This bill is for your water supply to Flat 10,  
Springfield House, Hayes End Road, Hayes,  
Middx, UB4 8EH

Please make your full payment of

**£52.80**

by 12 Feb 2022

Thanks in advance for your payment.

Pay by card at [affinitywater.co.uk/pay](http://affinitywater.co.uk/pay)

Full bill breakdown and other ways to pay on page 2 →

If you'd prefer, you can split your payment  
across the year. Log in or register for My  
Account at [affinitywater.co.uk/myaccount](http://affinitywater.co.uk/myaccount) to  
make the change, or call us and we'll be happy  
to help.



Don't miss your chance to win  
£500 by switching to Direct Debit!

To confirm your participation in the prize draw on 1 May  
2022, set up your Direct Debit before 15 Apr 2022 at  
[affinitywater.co.uk/direct-debit](http://affinitywater.co.uk/direct-debit) or call 0345 357 2401.  
It's an easier and safer way to make all your payments on  
time. We'll collect your regular payments and you won't need  
to lift a finger.

To opt out or to read the full Ts & Cs visit  
[affinitywater.co.uk/prizedraw](http://affinitywater.co.uk/prizedraw)