

# Asset location search



Property Searches

Atkins Ltd  
Stats Enquiries Team The Hub  
500 Park Avenue  
BRISTOL  
BS32 4RZ

**Search address supplied** Site off Belmont Road, High Street,  
Uxbridge  
UB8 1JY

**Your reference** 215625

**Our reference** ALS/ALS Standard/2023\_4923098

**Search date** 12 December 2023

## Notification of Price Changes

From 1<sup>st</sup> April 2023 Thames water Property Searches will be increasing the prices of its CON29DW, CommercialDW Drainage & Water Enquiries and Asset Location Searches. Historically costs would rise in line with RPI but as this currently sits at 14.2%, we are capping it at 10%.

Customers will be emailed with the new prices by January 1<sup>st</sup> 2023.

Any orders received with a higher payment prior to the 1<sup>st</sup> April 2023 will be non-refundable. For further details on the price increase please visit our website at [www.thameswater-propertysearches.co.uk](http://www.thameswater-propertysearches.co.uk)



Thames Water Utilities Ltd  
Property Searches, PO Box 3189, Slough SL1 4WW



[searches@thameswater.co.uk](mailto:searches@thameswater.co.uk)  
[www.thameswater-propertysearches.co.uk](http://www.thameswater-propertysearches.co.uk)



0800 009 4540

# Asset location search



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**Search address supplied:** Site off Belmont Road, High Street, Uxbridge, UB8 1JY

Dear Sir / Madam

**An Asset Location Search is recommended when undertaking a site development.** It is essential to obtain information on the size and location of clean water and sewerage assets to safeguard against expensive damage and allow cost-effective service design.

The following records were searched in compiling this report: - the map of public sewers & the map of waterworks. Thames Water Utilities Ltd (TWUL) holds all of these.

This search provides maps showing the position, size of Thames Water assets close to the proposed development and also manhole cover and invert levels, where available.

Please note that none of the charges made for this report relate to the provision of Ordnance Survey mapping information. The replies contained in this letter are given following inspection of the public service records available to this company. No responsibility can be accepted for any error or omission in the replies.

You should be aware that the information contained on these plans is current only on the day that the plans are issued. The plans should only be used for the duration of the work that is being carried out at the present time. Under no circumstances should this data be copied or transmitted to parties other than those for whom the current work is being carried out.

Thames Water do update these service plans on a regular basis and failure to observe the above conditions could lead to damage arising to new or diverted services at a later date.

## Contact Us

If you have any further queries regarding this enquiry please feel free to contact a member of the team on 0800 009 4540, or use the address below:

Thames Water Utilities Ltd  
Property Searches  
PO Box 3189  
Slough  
SL1 4WW

Email: [searches@thameswater.co.uk](mailto:searches@thameswater.co.uk)  
Web: [www.thameswater-propertysearches.co.uk](http://www.thameswater-propertysearches.co.uk)

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## Property Searches

### Waste Water Services

**Please provide a copy extract from the public sewer map.**

Enclosed is a map showing the approximate lines of our sewers. Our plans do not show sewer connections from individual properties or any sewers not owned by Thames Water unless specifically annotated otherwise. Records such as "private" pipework are in some cases available from the Building Control Department of the relevant Local Authority.

Where the Local Authority does not hold such plans it might be advisable to consult the property deeds for the site or contact neighbouring landowners.

This report relates only to sewerage apparatus of Thames Water Utilities Ltd, it does not disclose details of cables and or communications equipment that may be running through or around such apparatus.

The sewer level information contained in this response represents all of the level data available in our existing records. Should you require any further Information, please refer to the relevant section within the 'Further Contacts' page found later in this document.

### For your guidance:

- The Company is not generally responsible for rivers, watercourses, ponds, culverts or highway drains. If any of these are shown on the copy extract they are shown for information only.
- Any private sewers or lateral drains which are indicated on the extract of the public sewer map as being subject to an agreement under Section 104 of the Water Industry Act 1991 are not an 'as constructed' record. It is recommended these details be checked with the developer.

### Clean Water Services

**Please provide a copy extract from the public water main map.**

With regard to the fresh water supply, this site falls within the boundary of another water company. For more information, please redirect your enquiry to the following address:

Affinity Water Ltd  
Tamblin Way  
Hatfield  
AL10 9EZ  
Tel: 0345 3572401

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## Property Searches

For your guidance:

- Assets other than vested water mains may be shown on the plan, for information only.
- If an extract of the public water main record is enclosed, this will show known public water mains in the vicinity of the property. It should be possible to estimate the likely length and route of any private water supply pipe connecting the property to the public water network.

### Payment for this Search

A charge will be added to your suppliers account.

# Asset location search



# Property Searches

## Further contacts:

### Waste Water queries

Should you require verification of the invert levels of public sewers, by site measurement, you will need to approach the relevant Thames Water Area Network Office for permission to lift the appropriate covers. This permission will usually involve you completing a TWOSA form. For further information please contact our Customer Centre on Tel: 0845 920 0800. Alternatively, a survey can be arranged, for a fee, through our Customer Centre on the above number.

If you have any questions regarding sewer connections, budget estimates, diversions, building over issues or any other questions regarding operational issues please direct them to our service desk. Which can be contacted by writing to:

Developer Services (Waste Water)  
Thames Water  
Clearwater Court  
Vastern Road  
Reading  
RG1 8DB

Tel: 0800 009 3921  
Email: [developer.services@thameswater.co.uk](mailto:developer.services@thameswater.co.uk)

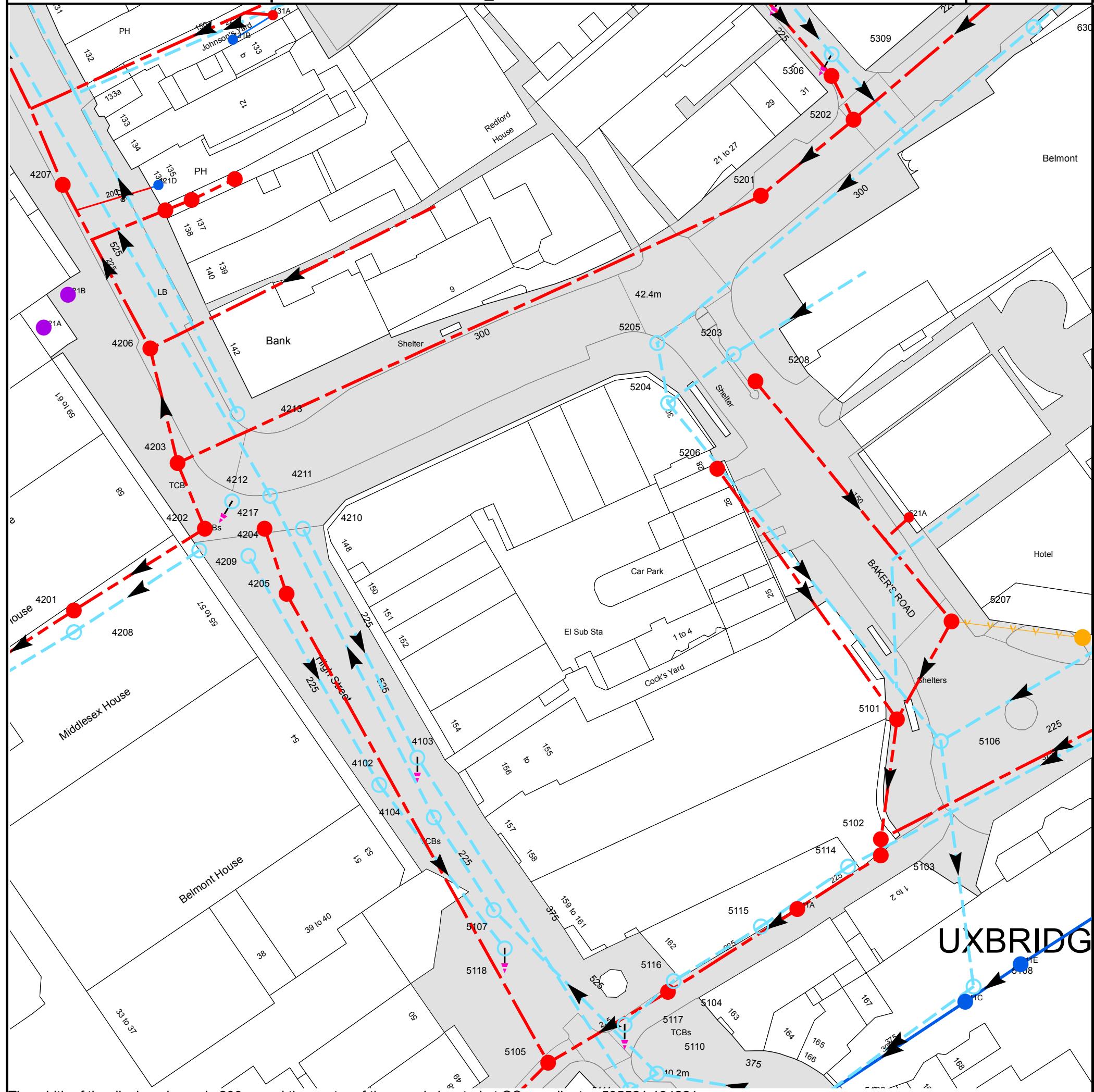
### Clean Water queries

Should you require any advice concerning clean water operational issues or clean water connections, please contact:

Developer Services (Clean Water)  
Thames Water  
Clearwater Court  
Vastern Road  
Reading  
RG1 8DB

Tel: 0800 009 3921  
Email: [developer.services@thameswater.co.uk](mailto:developer.services@thameswater.co.uk)

Asset Location Search Sewer Map - ALS/ALS Standard/2023\_4923098



The width of the displayed area is 200 m and the centre of the map is located at OS coordinates 505521, 184221

The position of the apparatus shown on this plan is given without obligation and warranty, and the accuracy cannot be guaranteed. Service pipes are not shown but their presence should be anticipated. No liability of any kind whatsoever is accepted by Thames Water for any error or omission. The actual position of mains and services must be verified and established on site before any works are undertaken.

Based on the Ordnance Survey Map (2020) with the Sanction of the controller of H.M. Stationery Office, License no. 100019345 Crown Copyright Reserved.

NB. Levels quoted in metres Ordnance Newlyn Datum. The value -9999.00 indicates that no survey information is available

Manhole Reference	Manhole Cover Level	Manhole Invert Level
4207	40.57	38.17
421B	n/a	n/a
421D	n/a	n/a
4220	n/a	n/a
4219	n/a	n/a
4208	n/a	n/a
4201	n/a	n/a
4205	n/a	n/a
4204	40.72	39.29
4209	n/a	n/a
4217	40.76	37.65
4202	n/a	n/a
4210	40.65	38.97
4212	n/a	n/a
4211	40.74	33.87
4203	40.74	37.72
4213	40.72	39.12
4206	40.71	37.66
421A	n/a	n/a
5201	42.98	39.58
4218	n/a	n/a
5202	43.8	40.32
5306	43.97	41.13
5309	44.02	40.87
431B	n/a	n/a
6306	45.08	42.6
431A	n/a	n/a
511C	40.03	37.73
5108	n/a	n/a
611E	40.03	37.73
5103	41.72	38.47
5106	42.25	39.11
5101	42.18	38.68
6205	n/a	n/a
5207	42.75	40.7
521A	42.86	41.24
4102	40.69	39.04
4103	40.45	38.52
4104	n/a	n/a
5107	n/a	n/a
5118	n/a	n/a
5105	40.03	37.17
5117	40.22	36.46
5111	39.96	37.6
5110	43.24	37.68
5205	42.23	39.96
5204	n/a	n/a
5104	40.5	37.78
5116	n/a	n/a
5206	42.25	39.9
5203	n/a	n/a
5208	42.72	41.34
5115	40.95	39.1
511A	n/a	n/a
5114	41.52	39.41
5102	42.01	38.49

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# Asset Location Search - Sewer Key

## Public Sewer Types (Operated and maintained by Thames Water)

	<b>Foul Sewer:</b> A sewer designed to convey waste water from domestic and industrial sources to a treatment works.
	<b>Surface Water Sewer:</b> A sewer designed to convey surface water (e.g. rain water from roofs, yards and car parks) to rivers or watercourses.
	<b>Combined Sewer:</b> A sewer designed to convey both waste water and surface water from domestic and industrial sources to a treatment works.
	<b>Storm Sewer</b>
	<b>Sludge Sewer</b>
	<b>Foul Trunk Sewer</b>
	<b>Surface Trunk Sewer</b>
	<b>Combined Trunk Sewer</b>
	<b>Foul Rising Main</b>
	<b>Surface Water Rising Main</b>
	<b>Combined Rising Main</b>
	<b>Vacuum</b>
	<b>Thames Water Proposed</b>
	<b>Vent Pipe</b>
	<b>Gallery</b>

## Other Sewer Types (Not operated and maintained by Thames Water)

	<b>Sewer</b>		<b>Culverted Watercourse</b>
	<b>Proposed</b>		<b>Decommissioned Sewer</b>
	<b>Content of this drainage network is currently unknown</b>		<b>Ownership of this drainage network is currently unknown</b>

### Notes:

- 1) All levels associated with the plans are to Ordnance Datum Newlyn.
- 2) All measurements on the plan are metric.
- 3) Arrows (on gravity fed sewers) or flecks (on rising mains) indicate the direction of flow.
- 4) Most private pipes are not shown on our plans, as in the past, this information has not been recorded.

- 5) 'na' or '0' on a manhole indicates that data is unavailable.
- 6) The text appearing alongside a sewer line indicates the internal diameter of the pipe in millimeters. Text next to a manhole indicates the manhole reference number and should not be taken as a measurement. If you are unsure about any text or symbology, please contact Property Searches on 0800 009 4540.

## Sewer Fittings

A feature in a sewer that does not affect the flow in the pipe. Example: a vent is a fitting as the function of a vent is to release excess gas.

	<b>Air Valve</b>		<b>Meter</b>
	<b>Dam Chase</b>		<b>Vent</b>
<b>Fitting</b>			

## Operational Controls

A feature in a sewer that changes or diverts the flow in the sewer. Example: A hydrobrake limits the flow passing downstream.

	<b>Ancillary</b>		<b>Drop Pipe</b>
	<b>Control Valve</b>		<b>Weir</b>

## End Items

End symbols appear at the start or end of a sewer pipe. Examples: an Undefined End at the start of a sewer indicates that Thames Water has no knowledge of the position of the sewer upstream of that symbol. Outfall on a surface water sewer indicates that the pipe discharges into a stream or river.

	<b>Inlet</b>		<b>Outfall</b>
	<b>Undefined End</b>		

## Other Symbols

Symbols used on maps which do not fall under other general categories.

	<b>Change of Characteristic Indicator</b>		<b>Public / Private Pumping Station</b>
	<b>Invert Level</b>		<b>Summit</b>

## Areas

Lines denoting areas of underground surveys, etc.

	<b>Agreement</b>
	<b>Chamber</b>
	<b>Operational Site</b>

## Ducts or Crossings

	<b>Casement</b>	Ducts may contain high voltage cables. Please check with Thames Water.
	<b>Conduit Bridge</b>	
	<b>Subway</b>	
	<b>Tunnel</b>	

## Payment Terms and Conditions

All sales are made in accordance with Thames Water Utilities Limited (TWUL) standard terms and conditions unless previously agreed in writing.

1. All goods remain in the property of Thames Water Utilities Ltd until full payment is received.
2. Provision of service will be in accordance with all legal requirements and published TWUL policies.
3. All invoices are strictly due for payment within 14 days of the date of the invoice. Any other terms must be accepted/agreed in writing prior to provision of goods or service or will be held to be invalid.
4. Penalty interest may be invoked by TWUL in the event of unjustifiable payment delay. Interest charges will be in line with UK Statute Law 'The Late Payment of Commercial Debts (Interest) Act 1998'.
5. Interest will be charged in line with current Court Interest Charges, if legal action is taken.
6. A charge may be made at the discretion of the company for increased administration costs.

A copy of Thames Water's standard terms and conditions are available from the Commercial Billing Team (cashoperations@thameswater.co.uk).

We publish several Codes of Practice including a guaranteed standards scheme. You can obtain copies of these leaflets by calling us on 0800 316 9800.

If you are unhappy with our service, you can speak to your original goods or customer service provider. If you are still not satisfied with the outcome provided, we will refer the matter to a Senior Manager for resolution who will provide you with a response.

If you are still dissatisfied with our final response, and in certain circumstances such as you are buying a residential property or commercial property within certain parameters, The Property Ombudsman will investigate your case and give an independent view. The Ombudsman can award compensation of up to £25,000 to you if he finds that you have suffered actual financial loss and/or aggravation, distress, or inconvenience because of your search not keeping to the Code. Further information can be obtained by visiting [www.tpos.co.uk](http://www.tpos.co.uk) or by sending an email to [admin@tpos.co.uk](mailto:admin@tpos.co.uk).

If the Goods or Services covered by this invoice falls under the regulation of the 1991 Water Industry Act, and you remain dissatisfied you can refer your complaint to Consumer Council for Water on 0300 034 2222 or write to them at Consumer Council for Water, 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ.

### Ways to pay your bill

Credit Card	BACS Payment	Telephone Banking
Please Call <b>0800 009 4540</b> quoting your invoice number starting CBA or ADS	Account number <b>90478703</b> Sort code <b>60-00-01</b> A remittance advice must be sent to: <b>Thames Water Utilities Ltd., PO Box 3189, Slough SL1 4WW.</b> or email <a href="mailto:ps.billing@thameswater.co.uk">ps.billing@thameswater.co.uk</a>	By calling your bank and quoting: Account number <b>90478703</b> Sort code <b>60-00-01</b> and your invoice number

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