



Boeing United Kingdom Limited  
25 Victoria Street  
London SW1H 0EX  
United Kingdom

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Planning and Development Control  
London Borough of Hillingdon  
High Street  
Uxbridge  
UB8 1UW

19 May 2025

Dear Sir/Madam,

**Condition 6 of planning permission ref. 71487/APP/2015/4718 at 4 World Business Centre, Newall Road, Hounslow TW6 2FL (WBC)**

**Proposed User: Boeing United Kingdom Ltd**

This letter is submitted in support of an application for a certificate of lawful use in relation to condition 6 of planning permission ref. 71487/APP/2015/4718 at WBC.

Condition 6 states "*the development shall only be occupied by users who are directly involved in activities that are related to the operation of Heathrow Airport*".

Boeing United Kingdom Ltd (BUKL) is looking to acquire a leasehold interest of approximately 998 sq m (10,742 sq ft) on the third floor of WBC.

The location of WBC allows direct and immediate access for Boeing's Field Service Representatives to the airport due to the proximity to the tunnel underneath the main runway and around the perimeter road to various other access points (e.g. Hatton Cross, cargo terminal, T5). In the longer term, it is anticipated that the site would also allow for convenient access to the third runway, taxiways and aprons. Selection of WBC addresses BUKL's current business requirements related to the operation of Heathrow Airport, as well as its business support and functional support services such as human resources, security and information technology. It will also cater for future requirements connected with the airport's plans to expand and increase capacity.

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**Background**

Boeing is a leading global aerospace company and the largest exporter from the US. Boeing develops, manufactures and services commercial aircraft, defence products and space systems for customers in more than 150 countries.

Boeing has a long tradition of directly supporting its commercial customers at UK airports. The company continues to expand its products and services to meet emerging customer needs. Its broad range of capabilities includes creating new, more efficient members of its commercial airplane



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family, creating advanced technology solutions, and arranging innovative financing and service options for airlines and leasing companies.

Boeing is positioned to provide unparalleled on-site aftermarket support at Heathrow. It delivers innovative, comprehensive and cost-competitive service solutions for commercial customers, regardless of the equipment's original manufacturer. With engineering, digital analytics, supply chain and training support, Boeing's unsurpassed, around-the-clock support keeps commercial aircraft operating at high efficiency.

### **Boeing's links to operations at Heathrow**

Boeing is currently directly involved in activities that are related to operations at Heathrow Airport, including the following:

- 1. Aircraft Sales:** Boeing is a supplier of commercial aircraft to airlines operating at Heathrow. This includes both passenger and cargo aircraft, which are essential for facilitating short and long-haul travel to and from the airport, thereby directly contributing to the growth and efficiency of air travel at Heathrow. Sales and marketing personnel work on site and benefit from close proximity to its products that are in use, as well as convenient access to customer personnel and other stakeholders co-located at the airport.
- 2. Aftermarket support:** Boeing provides field service support for airline customers based at Heathrow, including scheduled, ad hoc and emergency support for their aircraft, thereby ensuring that aircraft are maintained to the highest safety and operational standards. This is crucial for the smooth and efficient operation of flights at Heathrow. BUKL is the entity that supports these activities, and the employer of the Field Service Representatives who perform the work. BUKL also holds and complies with the applicable Airside Operator's Licence and Ground Handling Licence. BUKL's purpose, as stated in its articles of association, expressly includes, *inter alia*, "on-site scheduled and ad hoc support to customers operating at airports, including field representative services to assist with technical queries, repairs, maintenance and other operational matters necessary to enable aircraft operations". As a result of new orders, Boeing UK's aftermarket services at Heathrow are expected to expand in the short to medium term; increased airside badged staff will be required to be located at the airport to support additional airside activities, including relating to maintenance, technical support and engineering support.
- 3. Sustainability Initiatives:** Boeing is involved in initiatives aimed at reducing the environmental impact of aviation, both in the skies and at airports. This includes developing more fuel-efficient aircraft, sustainable aviation fuels, and supporting airports in implementing sustainable practices. Boeing leads and participates in various groups that have the objective of decarbonising the aviation sector. In addition to its internal initiatives,



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Boeing and its subsidiaries, including the flight planning and mapping organisation Jeppesen, collaborate with airports such as Heathrow, with a view to enhancing sustainability at airports and the flight paths above them.

Overall, Boeing's presence at WBS will enhance the capabilities and efficiency of Heathrow Airport, supporting Heathrow Airport Ltd's own objectives.

If you require further information, please do not hesitate to contact me.

Yours faithfully

A handwritten signature in black ink that reads "Simon Jones".

**Simon Jones**  
Company Secretary

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