

Management Plan

**391 Lansbury Drive
HAYES
UB4 8SA**

Children's homes

- **How many children would be accommodated?**

It would accommodate a single child. Usually those with low/medium care needs.

- **What is the ratio of staff to children that is required, i.e. delivery model?**

One (1) Manager Monday to Friday 9am to 5pm
Two (2) Staff on shift who sleep over on a rota basis
The home is staffed 24/7.

- **What is the likely level of need of the children accommodated, i.e. is there a focus on complex needs?**

We provide provision for younger children with Learning Difficulties, such as Autism etc., and children who truly need nurture, care and love due to neglect and poor parenting. These children are referred to having emotional behavioural difficulties.

- **What is the likely shift pattern of staff, i.e. how many staff (management and care staff) would likely be at the premises at any one time and when would shift changes occur?**

Ideally 2 staff 24/7 this may include a manager being on site for management purposes. On some occasions home manager can be part of the 2 staff highlighted above or as an additional member of staff. Once a month there will be team meeting but these will be held away from the home.

It is expected that young people will attend school, so there will be some days where nobody will be at home during school hours.

• **What support officers would be likely to visit the property?**

The visitors will be:

Social Workers – circa one (1) visit per month

Reg 44 Visitor – one (1) visit per month

Ofsted - one (1) visit per year

• **How would visits be scheduled and would staff/support-worker meetings take place at the property?**

As detailed above all meetings will be pre-planned and carefully organised. Only those deemed necessary will be conducted at home. Most will be held at school, GP, health centres or within social services.

• **If residents are unable to participate in full-time, mainstream education, what educational support would be offered on-site?**

Normally the placing local authority will arrange online classes via their Virtual School Teams. No teachers will visit the home.

• **Would therapeutic care be offered on site?**

The cohort of young people we are looking to offer placement have low to moderate needs hence, they will usually not require therapeutic interventions. However, if need be, some young people might require specialist intervention offered by local mental health services where young people will be taken to their offices/clinics.

• **Would case reviews take place on or off site?**

Reviews will be held anyway, ideally where suitable and convenient to all professionals/stakeholders to attend. This can be at school, health setting, social services or at home (if deemed appropriate to do so).

• **Are friends and relatives of residents able to visit at any time?**

Attendance of friends and family to the site could also impact the character, amenity, highway safety, community cohesion

Yes, but any visits will be pre-planned to reduce any impact.

• **Will the property be OFSTED registered?**

Yes, we are now in a process to register with OFSTED and as part of their requirement we need to submit evidence of planning permission.

- **Are children ever left alone at the property?**

No, as per my explanations above young people will be supervised

- **Under what circumstances are children allowed to leave the property?**

The child would be taken on activities weekly, such as the park, trampolining, outdoor pursuits, sports clubs etc. If our young person was permitted local time in the community i.e., old enough to play / visit friends in the local community then this would be risk assessed and granted like any other child. However, as we predominately house young children they would not be permitted alone time in the local community unless supervised for their own safety, again like any other child / young person

- **Would staff members be informed/aware if a child left the property?**

Yes, young people under our care normally have a support/care plan in place which directs staff on how to deliver care and support. Whenever young person leaves the property staff should be aware.

- **Is there a curfew?**

Yes there are curfews for all of our young people and their care plan (age, needs etc.) the curfew will vary. Dependant on the age of the child and their care plan. They may be allowed independent time in the community, if so they will have a time to be in by and staff will keep in contact through mobile phones and spot checks if needed. Curfews are centred around each young person dependant on age and their level of risk. Same for bedtimes again centred around young person. Respectful boundaries with regards to noise levels.

- **What would happen in the event of a breach of curfew?**

All of our young people have a bedtime curfew, again dependent on age and care plan. They will have a set bedtime. Our children are permitted to have their TV on low in the background to fall asleep or a little night light. Staff go to bed at 11 when everyone is settled. If curfews are breached then the child will have an individual risk assessment that staff follow and missing from home protocols. Police and EDT will be contacted to let them know and for assistance if needed as the kids may be vulnerable in the community. If we had a persistent kid going missing and we couldn't meet their needs then notice May have to be given to end placement. But due to the age and needs of our children, missing from home is unlikely in our setup.

- **What security provisions are proposed, e.g., security and access controls on doors?**

We don't take any young people with on a DOLS (Deprivation of Liberties) i.e., they are not locked in. Our young people are young people who need care and nurture. Front and back doors are alarmed that alert staff if opened during the night. Bedroom alarms to alert staff (

if young person has a need for them to be used). In the unlikely case of a major concern or period of unsettlement then waking night can be implemented. Again, all risk assessed and measures in place to manage risk dependant on young person needs. With regards to access levels, the operation is staffed 24/7 and home locked if all children and staff are out. Any visitors sign a log and their ID is checked.

- **Would CCTV be installed?**

CCTV will be in place to monitor outside environment

- **How would local residents know how to raise a concern in the event of an issue?**

We share our (i) Good Neighbour Policy and (ii) Complaints Procedure online and with our Neighbours. The Manager and Staff will visit all neighbours prior to occupation of the Home to introduce themselves and provide our brochure, procedures mentioned and contact numbers. The Management Team are contactable 24 / 7 and will ensure Neighbour happiness and contentless are met at all times. However, our children are not disruptive and like children who are not in care, live the same lifestyle. This property will function exactly like a family home. The children get up of a morning, have breakfast, go to school, come home have their tea, do their homework, play games / games console, shower and go to bed. At weekends they will be doing outdoor activities and clubs – this is a standard family home setup.