

11 FEB 2019

Mr STEPHEN J TRAVERS
WATERCRESS BEDS
SPRINGWELL LANE
RICKMANSWORTH
WD3 8UX

Personal Independence Payment Your new home appointment letter

Our Health Professional will arrive at your home:

Between: 10:00am and 12:00pm
On: Monday 18th September 2017

Don't worry, they will identify themselves clearly with photographic proof of identity.

Dear Mr TRAVERS,

We are Independent Assessment Services. We used to be called Atos Healthcare. We conduct Personal Independence Payment (PIP) assessments for the Department for Work and Pensions (DWP). Our job is to help DWP understand how your health condition or disability affects your daily life.

Your previous appointment has been rearranged to the time and date above.

We know that some people worry about having a consultation, but you can have someone with you to help answer any questions you will be asked. It's really important that you don't miss your appointment because we're only allowed to rearrange it once. If you miss your appointment without good reason, DWP may end your PIP claim. If you also currently get Disability Living Allowance (DLA), DWP would also stop this.

Your health may also have changed since you first applied for PIP. If you have any recent or new evidence of how your condition or disability is affecting your daily life, please have this ready to show us too.

For details on what extra information could be helpful to us, go to www.mypipassessment.co.uk

Our address:
Independent
Assessment Services
PO Box 1006
Stockton-on-Tees
TS19 1UL

**Our Customer
Service Centre:**
0300 3300 121

Opening hours:
Monday - Friday: 8am - 8pm
Saturday: 9am - 5pm

Your Reference number:
WM436317C

Date:
5th September 2017



It's really important
that you make sure
you're at home for this
appointment.
If you miss it without a
good reason, DWP may
end your PIP claim.

Independent
Assessment
Services

Appendix Two
Environment Agency Letter