

Prepared by: Everyones Energy UK
0800 994 9123
hello@everyonesenergy.co.uk

For: Mark
19 Bury Street, Ruislip

Quote #: 7892905
Valid until: 31st October 2025



Solar Energy System Proposal

Dear Mark,

Thank you for the opportunity to present your Solar Energy System Proposal.

Best Regards,
Everyones Energy UK
Everyones Energy UK





Welcome to Everyone's Energy UK

☑ **No.1 in London and the Southeast:** Recognised as the No.1 Solar PV installation company in London and the South-East by both "The Eco Experts" and "The Independent Advisor" in 2023, we've earned our reputation for quality and customer care.

☑ **Trustpilot Approved:** Join the 500+ satisfied customers who've shared their positive experiences with Everyone's Energy UK on Trustpilot. Our reviews reflect our commitment to quality and service.

☑ **Forward Thinking:** We're not just keeping up with the times; we're shaping the future. Our forward-thinking approach ensures you get the best in renewable, sustainable, and affordable energy.

☑ **Committed to Excellence:** With over 1750+ successful installations, we're dedicated to excellence. We work closely with councils across the South of England through the Solar Together Scheme including: Gloucestershire, Cambridgeshire, Hertfordshire and Suffolk

☑ **Fair Pricing :** We believe clean energy should be within everyone's reach. Our pricing is fair and transparent, making it easy for you to go green.

We're more than just a solar company; we're your partners in a sustainable future. Our goal is to make Renewable Energy accessible to Everyone.

Ready to discover the power of solar energy? Look no further! Everyone's Energy UK is here to make it simple and affordable for you.

Join us on the journey toward a cleaner, brighter future. Experience the difference with Everyone's Energy UK today!

Learn more at www.everysenergy.co.uk

Payment details:

Everyone's Energy UK

Account number: 13096009

Sort code: 202519

Barclays Bank.

Recommended System Option

8.84 kW

System Size

£1,538

Estimated Annual
Electricity Bill Savings

£17,259

Net System Price

13.7 %

Rate of Return on
Investment



Your Solution

Solar Panels

Aiko Energy

8.8 kW Total Module Power

19 x 465 Watt Panels (AIKO-A465-MAH54Mb/2S)

7,413 kWh per year

Sigen Battery 6.0 and 10

18.08kWh of Battery Storage

Sigenenergy

2 x SigenStor BAT 10.0

10.0 Year Warranty



Sigen Energy Controller Single Phase

10 kW of Inverter Power

Sigenenergy

1 x SigenStor EC 10.0SP

10.0 Year Warranty



Solar Panel Bird Exclusion System

Our Solar Panel Bird Exclusion System is used worldwide to deter feral pigeons (Columbia Livia) and larger birds from roosting and nesting in the void area between PV solar panels and pitched roofs.

1 x BIRD-MESH

Warranties: 25 Year Panel Product Warranty, 30 Year Panel Performance Warranty, 10 Year Inverter Product Warranty, 10 Year Battery Product Warranty

Solar in 5 Simple Steps

Embarking on your solar journey with Everyone's Energy UK is designed to be a smooth and straightforward experience. We believe in making the switch to clean energy as simple as possible. Discover our clear, five-step process below, guiding you from initial enquiry to enjoying the benefits of your own solar PV system.

Free Home Survey & Bespoke Design:

Our experts will visit your property to conduct a thorough, no-obligation survey. Using this information, we'll design a solar PV system perfectly tailored to your home, energy usage, and budget.

Professional Installation:

Our certified and experienced installation team will fit your solar PV system efficiently, safely, and to the highest industry standards, with minimal disruption to your daily life.



Initial Consultation & Discussion:

It all starts with a friendly chat. Contact us to discuss your energy needs, learn about solar benefits, and ask any initial questions. We'll explore if solar is a good fit for you.

Clear Quotation & Agreement:

You'll receive a detailed, transparent quotation outlining your custom solar solution and all costs – with our commitment to fair pricing. Once you're happy, we'll finalize the agreement.

System Handover & Ongoing Support:

We'll guide you through your new system, explain its operation, and set up any monitoring. You can then start enjoying your solar energy, backed by our expert aftercare and support.

Fully Accredited

Your peace of mind is our top priority. As an accredited provider, we ensure meticulous compliance with the latest industry regulations and safety standards. Feel confident in our high-quality solar and renewable energy systems for your home or business, allowing you to dramatically reduce your energy bills. The energy revolution has begun!



MCS (Microgeneration Certification Scheme) certifies low-carbon products and installations that produce electricity and heat from renewable sources. It's a mark of quality that demonstrates adherence to recognised industry standards, highlighting quality, competency, and compliance.



HIES (Home Insulation & Energy Systems) is a consumer protection organisation that covers the installation of renewable energy and home energy efficiency products. It aims to transform consumer protection within the home energy market by respecting, protecting, and educating consumers.



TrustMark is the Government Endorsed Quality Scheme covering any work carried out in or around your home. Choosing a TrustMark Registered Business means engaging with an organisation that has been thoroughly vetted to meet required standards and is committed to excellent customer service.



City & Guilds is home to renowned vocational and technical programmes of learning and apprenticeships. Its certifications signify expertise and competence in various fields, ensuring quality service.



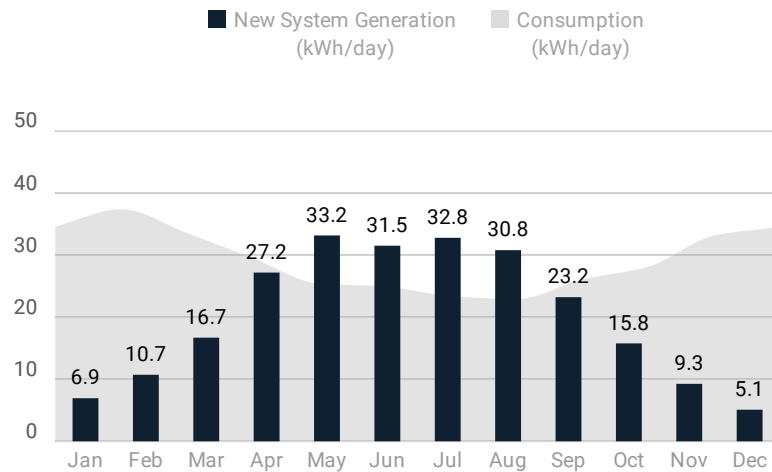
NAPIT (National Association of Professional Inspectors and Testers) is an accredited membership scheme that covers installers in a range of categories, including electrical, heating, and microgeneration. Being a member of NAPIT signifies expertise and adherence to professional standards.



CHAS (The Contractors Health and Safety Assessment Scheme) requires companies to prove they operate a safe working environment for all, according to CHAS's industry safety standards.

System Performance

69%
Energy From Solar



83%
Self Consumption

17%
Export to Grid

System Performance Assumptions: System Total losses: 13.9%, Inverter losses: 3.0%, Optimizer losses: 0%, Shading losses: 4.5%, Performance Adjustment: 0%, Output Calculator: System Advisor Model 2020.02.29.r2. Panel Orientations: 5 panels with Azimuth 143 and Slope 52, 2 panels with Azimuth 143 and Slope 55, 5 panels with Azimuth 234 and Slope 17, 5 panels with Azimuth 234 and Slope 55, 2 panels with Azimuth 234 and Slope 45.

The MCS output (MIS 3002) and self-consumption (MGD 003) calculation methodology was not used in calculating the numbers in the table below. An alternative calculator System Advisor Model 2020.02.29.r2 was used.

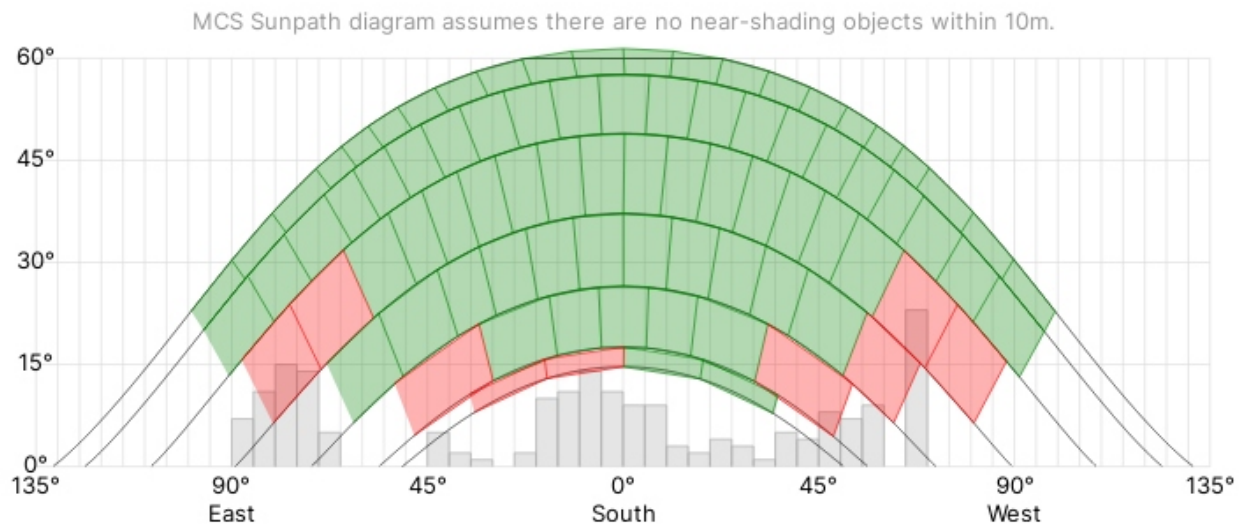
[EESS capacity not used for self consumption] Storage capacity of the battery - assumed usable capacity of battery [Total energy discharged per annum] Assumed usable capacity of battery x 730 [Additional self consumption] Estimated annual output (Section B) x self consumption rate with battery as a % (no higher than 95%) - Expected solar PV self-consumption (with EESS) (Section D)

A. Installation data		
Installed capacity of PV system - kWp (stc)	8.835	kWp
Orientation of the PV system - degrees from South	Group 1: 5 panels with Orientation: 35 ° Group 2: 2 panels with Orientation: 35 ° Group 3: 5 panels with Orientation: 55 ° Group 4: 5 panels with Orientation: 55 ° Group 5: 2 panels with Orientation: 55 °	°
Inclination of system - degrees from horizontal	Group 1: 5 panels with Tilt: 52° Group 2: 2 panels with Tilt: 55° Group 3: 5 panels with Tilt: 17° Group 4: 5 panels with Tilt: 55° Group 5: 2 panels with Tilt: 45°	°
Postcode region	1	
B. Performance calculations		

kWh/kWp (Kk)	878.5	kWh/kWp
Shade Factor (SF)	0.955	
Estimated annual output (kWp x Kk x SF)	7,413	kWh
C. Estimated PV self-consumption - PV Only		
Assumed occupancy archetype	In Half Day	
Assumed annual electricity consumption, kWh	10,732.00	kWh
Assumed annual electricity generation from solar PV system, kWh	7,413	kWh
Expected solar PV self-consumption (PV Only)	3,299.59	kWh
Grid electricity independence / Self-sufficiency (PV Only)	30.75	%
D. Estimated PV self-consumption - with EESS		
Assumed usable capacity of electricity energy storage device, which is used for self-consumption, kWh	17.52	kWh
Expected solar PV self-consumption (with EESS)	6,136.24	kWh
Grid electricity independence / Self-sufficiency (with EESS)	57.0%	%
E. Additional benefits from PV and EESS		
EESS capacity not used for self-consumption	0.56	kWh
Total energy discharged per annum	12789.60	kWh
Additional self-consumption for EV, heat pumps, diverters (only when present)	16.55	kWh

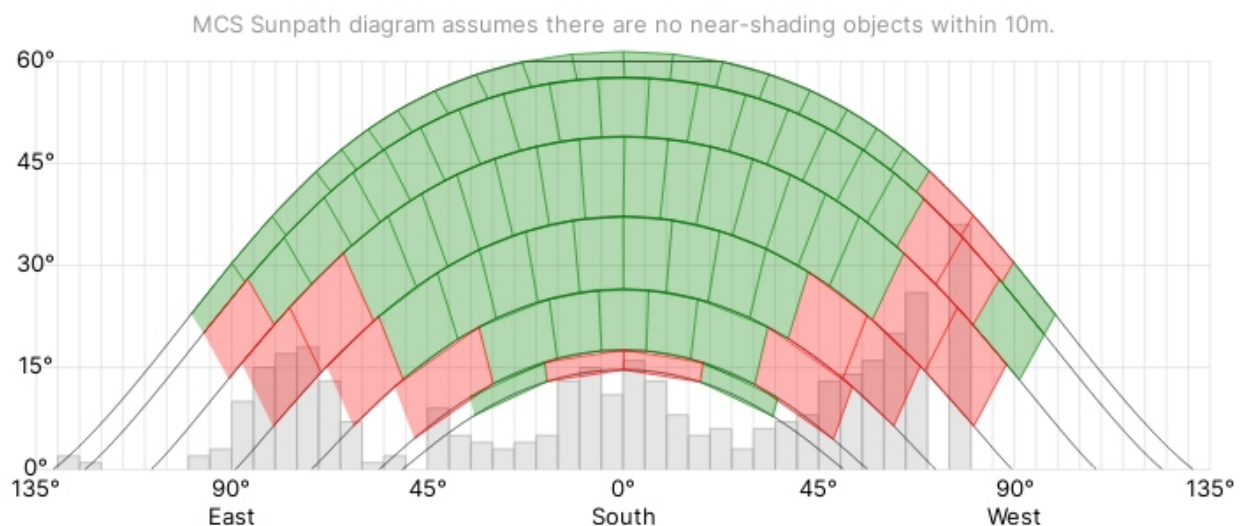
Sunpath Diagram

Disclaimer: The shade mask mapped onto the sunpath diagram is based off the field of view from a point in the center of the array. This means that the shade mask shown will only capture the shading experienced at the array center point, and will not reflect the shading casted onto other locations on the array.



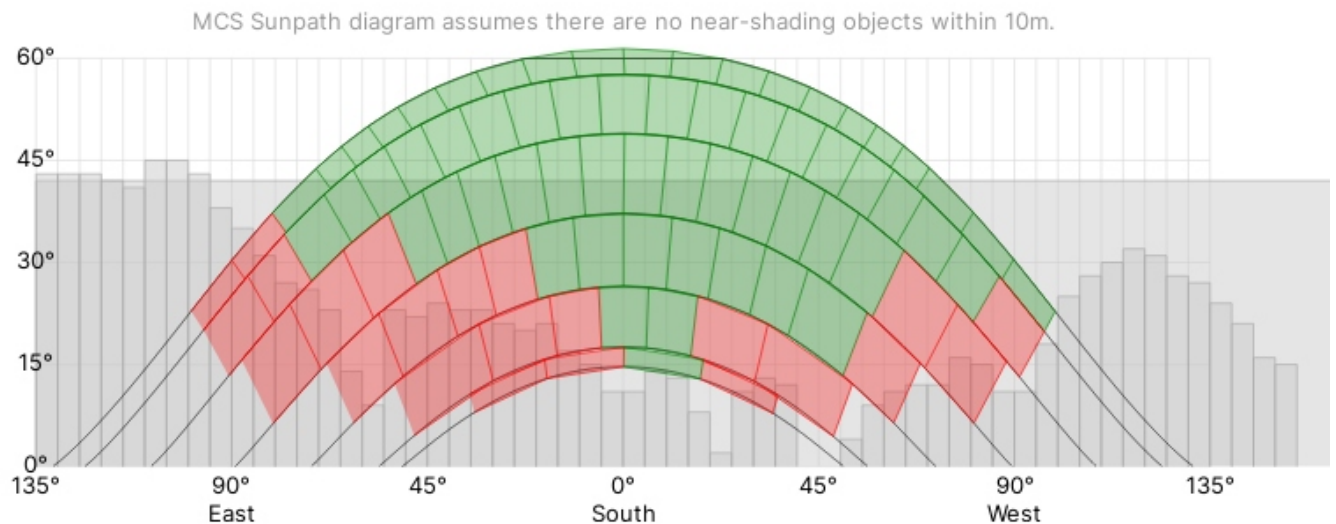
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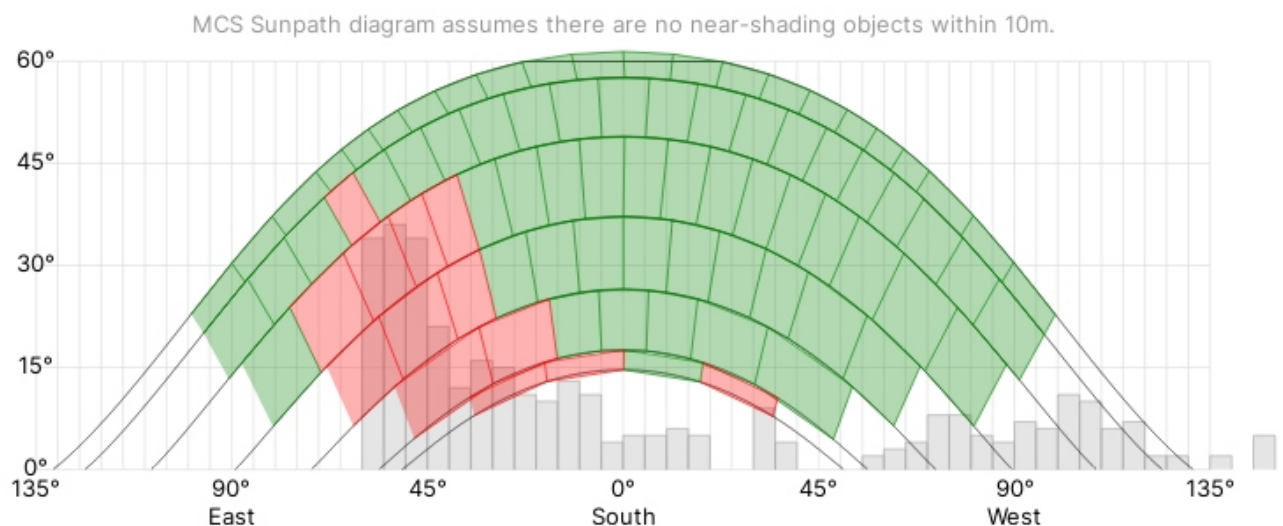
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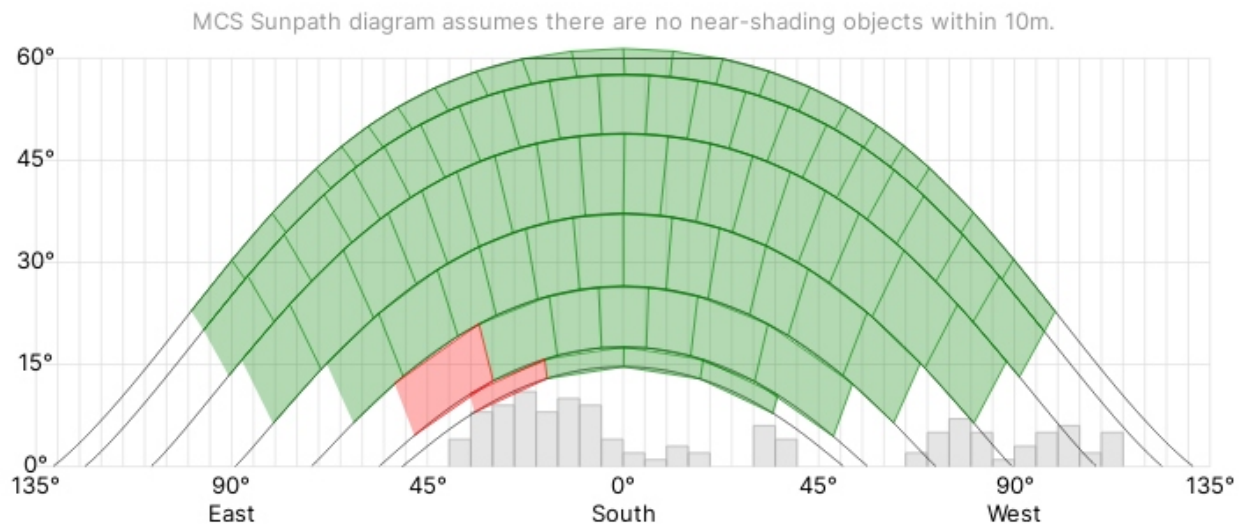
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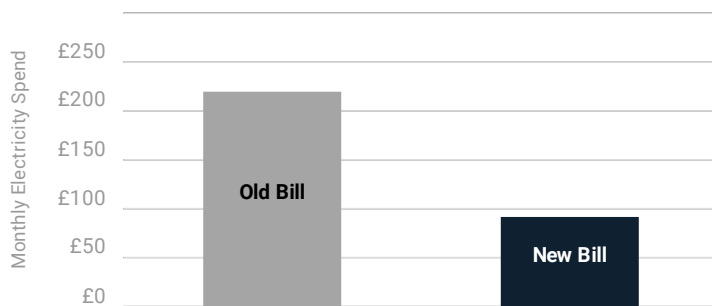
Sunpath Diagram

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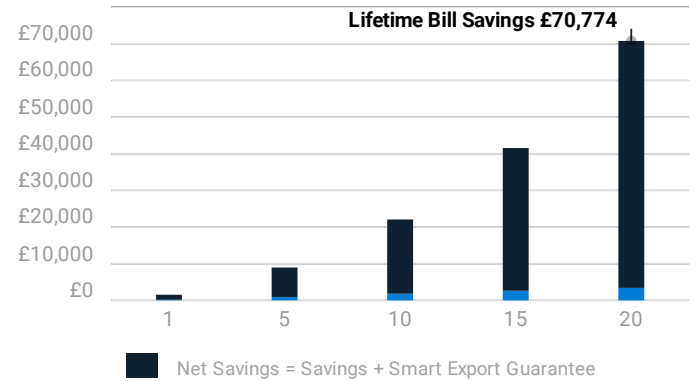


Electricity Bill Savings

First Year Monthly Bill Savings



Cumulative Bill Savings



Month	Solar Generation (kWh)	Net Grid Consumption before new system (kWh)	Electricity Imported after new system (kWh)	Electricity Exported after new system (kWh)	Export Credit (£)	Utility Bill before new system (£)	Utility Bill after new system (£)	Estimated Savings (£)
Jan	215	1,072	863	0	0	261	213	48
Feb	300	1,047	756	0	0	254	187	67
Mar	518	1,040	554	10	1	253	140	113
Apr	815	885	238	134	20	217	48	169
May	1,028	788	58	254	38	195	-10	206
Jun	945	749	67	229	34	186	-5	191
Jul	1,016	725	22	286	43	181	-24	205
Aug	954	710	39	245	37	178	-14	191
Sep	696	781	221	106	16	193	49	145
Oct	489	871	420	13	2	215	109	106
Nov	278	994	725	0	0	242	181	62
Dec	158	1,071	916	0	0	261	225	36

Your projected energy cost is calculated by considering a 9% increase in energy cost each year, due to trends in the raising cost of energy. This estimate is based on your selected preferences, current energy costs and the position and orientation of your roof to calculate the efficiency of the system. Projections are based on estimated usage of 10732 kWh per year, assuming Custom Tariff Electricity Tariff.

Your electricity tariff rates may change as a result of installing the system. You should contact your electricity retailer for further information.

Proposed Tariff Details - Custom Tariff

Energy Charges

rate 0 <i>All Day Mon-Sun</i>	£0.23 / kWh
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Smart Export Guarantee

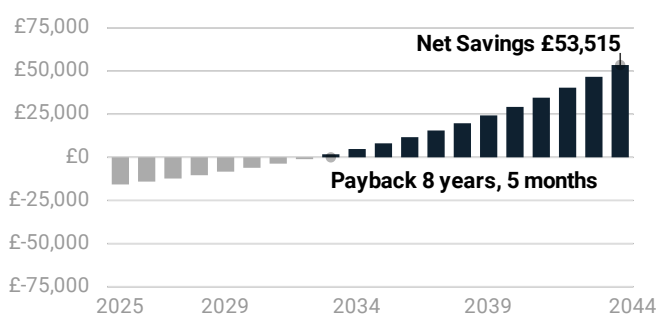
rate 0 <i>All Day Mon-Sun</i>	£0.15 / kWh
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Fixed Charges	
Fixed Charge	£0.46 / day

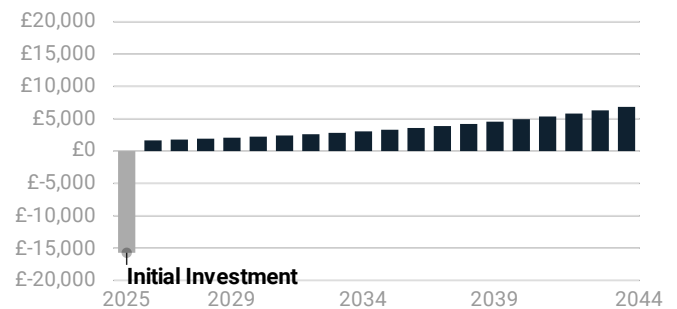
Net Financial Impact Residential Payment 25%

$$\begin{array}{rclcl}
 \pounds 70,774 & - & \pounds 17,259 & = & \pounds 53,515 \\
 \text{Utility Bill Savings} & & \text{Net System Cost} & & \text{Estimated Net Savings}
 \end{array}$$

Cumulative Savings From Going Solar



Annual Savings From Going Solar



£53,515

Net Present Value

8 Years
4 Months

Discounted Payback
Period

310%

Total Return on
Investment

13.7%

Rate of Return on
Investment

Year	Electricity Consumption (kWh)	Solar Generation (kWh)	Utility Bill (before new system) (£)	Utility Bill (after new system) (£)	Annual Savings (from new system) (£)	System Costs (Net of Dealer Incentives) (£)	Customer Incentives (Upfront) (£)	Net Savings (£)	Cumulative Impacts (£)
2025	10,732	7,413	2,636	1,099	1,538	17,259	0	(15721)	(15721)
2026	10,732	7,387	2,874	1,220	1,654	0	0	1653	(14067)
2027	10,732	7,361	3,132	1,351	1,781	0	0	1780	(12286)
2028	10,732	7,335	3,414	1,495	1,919	0	0	1918	(10367)
2029	10,732	7,309	3,721	1,652	2,069	0	0	2069	(8298)
2030	10,732	7,283	4,056	1,823	2,233	0	0	2233	(6064)
2031	10,732	7,257	4,421	2,009	2,412	0	0	2411	(3652)
2032	10,732	7,231	4,819	2,213	2,606	0	0	2606	(1046)
2033	10,732	7,206	5,253	2,435	2,818	0	0	2818	1771
2034	10,732	7,180	5,726	2,677	3,049	0	0	3048	4820
2035	10,732	7,154	6,241	2,941	3,300	0	0	3299	8120
2036	10,732	7,128	6,803	3,230	3,573	0	0	3572	11693
2037	10,732	7,102	7,415	3,544	3,870	0	0	3870	15563
2038	10,732	7,076	8,082	3,888	4,194	0	0	4194	19757

Year	Electricity Consumption (kWh)	Solar Generation (kWh)	Utility Bill (before new system) (£)	Utility Bill (after new system) (£)	Annual Savings (from new system) (£)	System Costs (Net of Dealer Incentives) (£)	Customer Incentives (Upfront) (£)	Net Savings (£)	Cumulative Impacts (£)
2039	10,732	7,050	8,810	4,263	4,547	0	0	4546	24304
2040	10,732	7,024	9,603	4,672	4,930	0	0	4930	29234
2041	10,732	6,998	10,467	5,119	5,348	0	0	5347	34582
2042	10,732	6,972	11,409	5,607	5,802	0	0	5802	40384
2043	10,732	6,946	12,436	6,139	6,296	0	0	6296	46680
2044	10,732	6,920	13,555	6,720	6,834	0	0	6834	53515

Estimates do not include replacement costs of equipment not covered by a warranty. Components may need replacement after their warranty period. Financial discount rate assumed: 0.0%

Quotation

Payment Option: Residential Payment 25%

19 x Aiko Energy 465 Watt Panels (AIKO-A465-MAH54Mb/2S) 1 x SigenStor EC 10.0SP (Sigenergy) 2 x SigenStor BAT 10.0 (Sigenergy) 1 x BIRD-MESH	
Total System Price	£17,259.00 Excluding £0.00 VAT
Purchase Price	£17,259.00 Including £0.00 VAT
Deposit Payable	£150.00

Price excludes Retailer Smart Meter should you want us to install your Smart Meter it will be an additional cost.
This proposal is valid until 31st October 2025.

Payment Milestones

£150 Deposit	£150.00
25% Deposit Deposit	£4,314.75
Final Balance	£12,794.25
Total	£17,259.00

Quote Acceptance

I understand and I accept the terms and conditions

Signature

Name

Date

Payment Details: Offline Payment

Everyone's Energy UK LTD

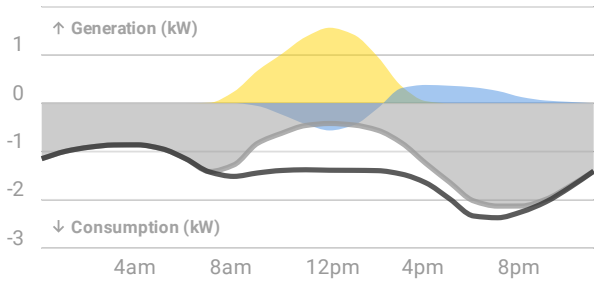
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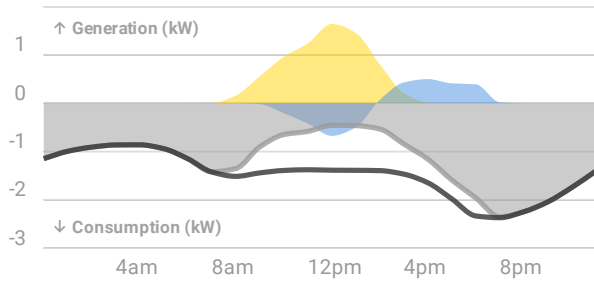
Daily Energy Flows

CONSUMPTION (kWh)
 GENERATION (kWh)
 BATTERY (kWh)
 NET CONSUMPTION (kWh)
 EXPORT TO GRID (kWh)

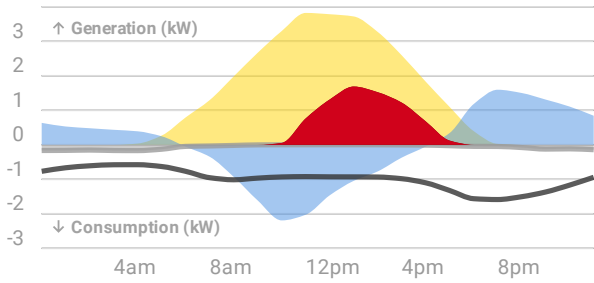
Winter Weekday



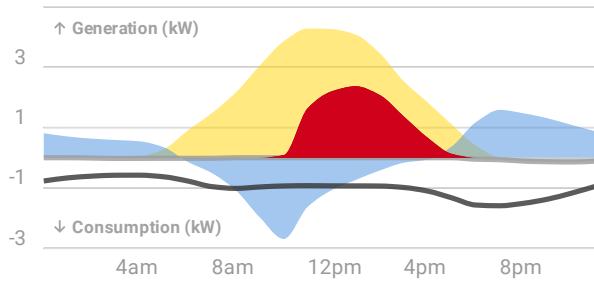
Winter Weekend



Summer Weekday



Summer Weekend



Meet Everyone's Energy UK

At Everyone's Energy UK, we don't just install Solar PV — we **partner with homeowners** across the south of England to **reduce their energy bills and increase grid independence**.

Getting to know each customer's personal, property and energy needs underlines what we do. Every solution we design is **fully bespoke** to suit your home, lifestyle, and **energy goals**.

Unlike a lot of companies, we pride ourselves on our **consultative approach**. Your system is designed fairly and transparently — we prioritise long term customer satisfaction and brand building over short term profits.

We are now a fully established installation company with a **proven track record**. With **2000+ completed installations**, **400+ 5★** reviews and an Octopus Trusted Partnership, you are in safe hands.

- **Reduce Your Energy Bills**
Generate your own electricity and cut your reliance on the grid.
- **Protect Against Rising Energy Costs**
Lock in long-term savings as energy prices continue to climb.
- **Increase Your Property Value**
Homes with solar installations are often more attractive to buyers.
- **Lower Your Carbon Footprint**
Solar energy is clean, renewable, and helps fight climate change.
- **Earn Money Through Export Tariffs**
Sell surplus electricity back to the grid and earn while you save.
- **Energy Independence**
Take control of your own power supply and rely less on utility companies.
- **Low Maintenance**
Solar PV systems are highly durable and require minimal upkeep.
- **Future-Proof Your Home**
Get ready for a greener future with technology that evolves alongside you.



Save money
Reduce your energy bills by up to **80%**.



What Makes Us Different

At Everyone's Energy UK, we go beyond simply installing solar — we focus on delivering tailored, cost-effective energy solutions that make a real difference from day one. Here's how we stand out:



Customer-First, Always

We take the time to understand your energy usage, property layout, and long-term goals. No cookie-cutter systems — just honest advice and custom-designed solutions built around you.



Real Results, Backed by Data

We use advanced tools like OpenSolar to model your expected savings and payback period — so you know exactly what to expect before we begin.



Fully Insured & Trusted Installers

We carry up to £10 million in public liability insurance and work with highly experienced roofers and electricians. We're transparent about site conditions and timelines — no surprises.



Quality You Can Rely On

We use high-quality products, installed with long-lasting warranties, along with workmanship warranties and insurance-backed guarantees — giving you total peace of mind for years to come.



No-Nonsense, Transparent Pricing

We keep things clear. No hidden costs, no confusing quotes. Just straightforward pricing that reflects quality products, trusted installers, and full support.



We Work Alongside Proven Programs

We've worked alongside trusted group buying schemes like Solar Together, delivering hundreds of installations across the UK and helping customers save thousands while reducing carbon emissions.

What Our Customers Say About Us

At Everyone's Energy UK, our customers are at the heart of everything we do. We're proud to be highly rated on Trustpilot, recognised for delivering honest advice, expert installations, and outstanding service.

Here's what real customers have said about their experience:

CE Cecilia

GB • 17 reviews

Good job, well done

We had several queries, which were answered right away and things were done when we were told they would be. All the office staff and guys who did the on site installation were helpful and polite. A couple of hiccups were dealt with straight away so we're very happy so far.



SF Simon Ford

GB • 3 reviews

An excellent end-to-end experience

An excellent end-to-end experience, from initial consultation through to installation and aftercare.

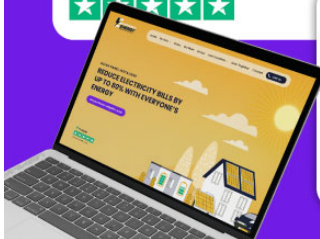


EK Elizabeth King

GB • 29 reviews

An amazingly efficient company

An amazingly efficient company with excellent people in the office and brilliant installers. Thank you for making it so easy and explaining it all so well.



Summary of goods & works provided

- Everyone's Energy UK will supply, design, and install your Solar PV system as described in our proposal. In addition, all systems will be installed and designed in accordance with the relevant small scale embedded energy (SSEG), engineering recommendation G98 or G99, and the Installation of Photovoltaic Systems, as published by the MCS.
- Everyone's Energy UK will conduct a risk assessment for lightning protection and a decision to be taken.
BS7671:2018+A2:2022 (regulation 443.4.1) stipulates the circumstances when protection against transient overvoltage must be provided. Even when those circumstances do not apply protection must still be provided unless the owner of the installation is prepared to tolerate the risk.
- This proposal is provided on the understanding that where required.
 - Energy Performance Certificate is the responsibility of Everyone's Energy UK to provide
- Unless we have otherwise indicated, our proposal includes provision of the following; Additional access equipment to scaffolding, installation of Solar PV Mounting system, all electrical and cabling connections, installation of all required components to the manufacturer specifications.
- If Everyone's Energy UK decide that the erection of specialist scaffolding is required for the safe installation of solar panels, this scaffold is solely to be used by Everyone's Energy UK. If damage or injury occurs due to unauthorised use of the scaffold Everyone's Energy UK are not liable
- All installed equipment shall be fit for its purpose in the installation and have completed the conformity assessment process and is appropriately marked by a Notified Body in compliance with the relevant legislation.
- The Solar PV modules installed shall be certified and meet the MCS 005 standards
- We will liaise with your local District Network Operator, issue your MCS certificate of conformity, and notify your local building control office of conformity under Part P.
- We will use protective coverings whilst working within your property and remove all waste packaging at the end of the installation.

Deposits and advance payments...

- A proposed payment schedule is contained within this proposal.
- Where Everyone's Energy UK require a deposit payment, this will be no more than 25% of the contract price including VAT, and payable on or shortly after confirmation of your order.
- We may require a further advance payment no more than 14 days prior to the installation, but this will never be more than 60% up-front, including the deposit.
- If a deposit and/or advance payment of up to 25% of the contract value or £5000 (whichever is the lowest amount) is required, Everyone's Energy UK will insure this deposit amount with the chosen company deposit scheme HIES with the intention that you can get the job completed or your money back, if we cannot deliver your equipment should Everyone's Energy UK fall into receivership, administration or bankruptcy. Any monies given up-front may be placed in a separate ring-fenced client account or payment protection scheme and will only be used to pay for goods and services associated with your contract.
- When you confirm the order and we receive your deposit, we will register your name and address and total

value of the contract with HIES. All policy information will be sent to you by HIES. If you do not consent to your details being registered, please contact us at 08009949123

Some details you need to know...

- Whilst most Solar PV installations are allowed under the permitted development scheme, there are some exceptions to this where planning permission maybe required.
- We have issued this proposal on the assumption that all local planning regulations and permissions have been obtained and satisfied by you. We can advise you on this, however, our proposal does not include any provision for professional fees and/or services required to obtain such permissions or local planning fees.

You are reminded that Everyone's Energy UK cannot be held responsible for any installations carried out where planning permission was required, but not obtained, and we cannot offer refunds in such cases.

- Enclosed with this proposal is a diagram showing the location of the main components that we will install.
- Should any unexpected works arise, we will liaise with you and determine an acceptable way forward. Our daily charge, to carry out any works other than those described in your order, are £100.00 per person per day. Any agreement made will be confirmed in writing before commencement.

Timetable of works...

- We will agree an acceptable installation date once your order has been confirmed, signed, and received by ourselves, and after the receipt of any deposit or advance payments detailed in the payment schedule. It usually takes up to 10 days to install the PV system including the erecting and removing of access equipment where required.
- Your installation will normally take place, after the cancellation period has passed, subject to prevailing work load, inclement weather conditions and availability of equipment and materials.
- We do not normally start any work until after your 14 day cancellation period. Should you wish for works to commence sooner, please be aware that you must request this in writing using the accompanying express request for work to commence form.
- For more information about your right to cancel the contract, please see the Notice of the Right to Cancel Contract document contained within this proposal.

Structural integrity & insurance...

- Unless otherwise stated, we believe that the structure is suitable for the installation of a Solar PV system. Everyone's Energy UK ensures that the roof structure is checked by a suitably competent person to ensure it can withstand the loads imposed by the Solar PV system installed. The responsibility to obtain an independent structural survey or opinion, where deemed necessary or where MCS dictates is Everyone's Energy UK.
- We recommend that you inform your building insurers of the proposed installation of the Solar PV system. Your insurer may require an additional premium in some instances.
- Everyone's Energy UK has insurance to cover and mitigate any third party losses and/or damage which may

be caused by any of our activities involving the supply and installation of your Solar PV system. A copy of our insurance certificate is available on request.

Workmanship warranties & guarantees...

- All goods supplied are guaranteed by their manufacturer. The warranty information for each item does vary but details are contained herein by admission of manufacturer datasheets.
- Any product damaged by Everyone's Energy UK during the installation shall be replaced free of charge
- We guarantee our workmanship, separate to goods supplied manufacturer warranties, for 10 years from the date of installation.
- This workmanship warranty will be transferable, without charge, to the new legal owner of the property if it is sold during the warranty period. We recommend updating Everyone's Energy UK on 08009949123 with the new details of the property owner.
- As members of HIES we are required to have arrangements in place so that your workmanship warranty from Everyone's Energy UK will still be honoured, should Everyone's Energy UK cease to trade and not be in a position to honour this warranty.
- Our workmanship warranty is insured with HIES. You will receive an individual policy document confirming the details of the workmanship warranty insurance.
- Where there is a need to claim on a manufacturer's warranty within the first 2 years of installation, we will make the claim from the manufacturer on your behalf under the manufacturers' standard terms and conditions.

System commissioning & handover...

- Everyone's Energy UK will test and commission your Solar PV system. The Solar PV system will be commissioned, inspected and tested in accordance with the requirements of MCS and the manufacturers' installation requirements to ensure safe system operation.
- Following the testing and commissioning of the system, the system will be registered with the MCS Installation Database (MID) and a MCS certificate generated within 10 working days
- Everyone's Energy UK will collate and provide to you a comprehensive document pack at the point at which the Solar PV system is handed over to you.

Support & maintenance...

- Solar PV Systems have no moving parts so they require little maintenance. However, they are not completely maintenance free and a yearly check of the system is recommended.
- You should complete the following checks;

-
- Visual check of solar modules from ground level (check for slipped modules, damage, soiling etc) - Visual check of inverter where safe access (check for indication for fault or damage)
 - Recorded generation is increasing
 - Visual check for structural distress (particularly after heavy winter snow)
 - Reduce shading from vegetation growth where possible

Terms and Conditions

1. ACCEPTANCE OF PROPOSAL

1.1 The Quotation is valid for a period of 30 days from the date indicated. If you wish to proceed then you must sign both copies of this Contract, return one of these to our address and keep the other for your records. No contract is in place until we send an acknowledgement of the order to you.

1.2 Please read these terms carefully before signing them. If you need any explanations about them please contact us using the address or telephone number provided.

1.3 This agreement is governed by English law and the English courts or by the law and the courts governing where your property is if this is outside England or Wales.

Your Right to Cancel (See Section 9 below for more on your cancellation rights)

1.4 You have the right to cancel this contract during the 'cancellation period' without giving any reason.

The cancellation period lasts 14 days and will start on the day the last part of the goods relating to the contract is delivered to you. You can also cancel the contract without penalty before any of the goods are delivered.

1.5 To cancel this contract you must inform us of your decision by a clear statement by letter sent by post, fax, or email to Everyone's Energy UK Ltd, Office 1, Floor 2, Stag House, Old London Road, Hertford, Hertfordshire, SG13 7LA. 0800 994 9123 hello@everyonesenergy.co.uk. You can also use the attached cancellation form, but this is not obligatory. Any advanced payments you have made will be returned to you. If you want to cancel this contract after the Cancellation Period for any reason then you may have to pay costs and we may retain all or part of your deposit and further advanced payments, if made, as a contribution. See paragraph 9.1.1 for more on this.

2. Our MAIN OBLIGATION to you is to do the work with all reasonable skill and care according to the standards set by the Microgeneration Certification Scheme (MCS) and according to the timetable set out in the Quote. Under the MCS scheme, only certified companies can enter into a contract with a customer for the sale and installation of a system. Our MCS Certification number is: NAP-60977

2.1 We agree to carry out the work with all reasonable skill and care in the planning, installation and commissioning of the system described in the Quotation. The goods we supply will:

be of satisfactory quality;

be fit for purpose; and,

operate as we described to you.

2.1.1 We will inform you in writing of the name of any contractor engaged by us to undertake the installation of your system and we will take full responsibility for their work and their compliance with the Consumer Code.

The Timetable

2.2 We agree to supply the goods and carry out the installation work as specified in the timetable that we have agreed with you and which is set out in the Quotation. Your acceptance of these terms indicates that you agree to proceed using that timetable.

2.2.1 We will make every effort to complete the work by the time agreed with you. You must appreciate, however, that sometimes delays may occur for reasons beyond our control. Such reasons may include, for example, severe weather. We cannot be held responsible for those delays.

2.2.2 If such delays occur, we will tell you as soon as possible and we will adjust the timetable by written agreement.

2.2.3 In the case of severe delays to the delivery of goods then you may be offered different products of equivalent specification, value and quality, so long as they are MCS certified. You can either accept that offer, wait for the products you ordered or choose to cancel the contract as detailed in section 9.2 and 9.3 below. This is in line with the Consumer Code and the [Supply of Goods and Services Act 1982].

Consequence of delay

Consequence of delay caused by us

2.2.4 You will be entitled to compensation if we cause significant or unreasonable delay due to factors within our control.

2.2.5 In the case of severe delays to the delivery of goods or installation for reason that are within our control then you can cancel the contract as detailed in section 9.2 and 9.3 of this Contract.

Consequences of delay caused by you

2.2.6 We will seek to accommodate small delays without recourse to compensation.

2.2.7 If any delay caused by you means that we incur extra costs then we will adjust the price accordingly. The hourly and daily costs that result from any unexpected work are described in the quote.

3. OUR OTHER OBLIGATIONS

3.1 We will carry out the work and all communication with you according to the Consumer Code.

3.2 We will ensure that the installation complies with the relevant MCS installer standard which in this case is MIS3002

3.3 Once the installed system is commissioned, we will give to you any guarantees, test certificates and other relevant paperwork related to your goods and installation. We will aim to give you this when the system is commissioned but certainly no later than seven

days after commissioning.

3.4 We will also give you all of the documentation required as detailed in the appropriate Microgeneration Installation Standard. If it is a requirement of the appropriate MIS installer standard, this will include the certificate showing that the installation has been registered with the MCS Installation Database. We will give you this within 10 working days of the commissioning date.

3.5 The guarantees we give you will cover the goods and installation and will comply with the Consumer Code. We will explain to you the terms of the guarantees both in writing and verbally.

3.6 We will ensure that the guarantees will be honoured should we fall into receivership, administration, or bankruptcy during the term of the installer's guarantee. Please see Section 8 of this contract for details.

4. Your MAIN OBLIGATION to us is to make the payments due to us

The Deposit

4.1 You will pay us the deposit specified in the Quotation when you sign this agreement. The deposit cannot be more than 25% of the total contract price set out in the Quotation. Should you decide to cancel the contract within the 'Cancellation Period' (see section 1.3 of this Contract) we will return that deposit to you in full.

4.1.1 If you pay the deposit before we have inspected your house, and if we find during that inspection that the installation cannot proceed, then we will refund that deposit to you in full within two weeks.

Advance payments

4.2 The Quotation we have given to you must explain when invoices will be sent and the amount due for each payment.

4.3 We may require you to pay a further advance payment no more than three weeks before the agreed delivery or installation date but only if this is explained to you in your quotation. This further advance payment will only be used for work under this contract, for example for purchasing goods.

- if we do not deliver any goods to you before installation then such a further advance payment, taken together with the deposit, will under no circumstances be more than 60% of the total price in the Quotation.

- we may use your further advance payment to purchase goods and deliver them to you. If we do this, and only if title to those goods transfers to you, the sum used to purchase those specific goods will no longer represent an advance payment.

4.4 If we fall into receivership, administration, or bankruptcy your deposit and advance payment, if any, will be protected as detailed in section 8 of this Contract.

Final Payment

4.5 We will issue you with an invoice for the balance outstanding on the contract price. This will become due *only after* the installation has been commissioned.

4.5.1 In the event of any alleged minor defect with the goods or installation, then you shall not be entitled to withhold more than a proportionate amount of the sum due. If you do withhold any amount after the due date because of any alleged minor defect, then you must give us as much notice as possible and state the reasons you are withholding the payment.

Consequences of late payment

4.6 If you fail to pay the amount specified in an invoice by the due date then we may charge interest until the full amount is paid. The interest rate we charge will be 3% above the base rate set by the Bank of England.

Late payment of advance or 'interim' payments

4.6.1 If we do not receive payment by the seventh day after payment is due, then we may give you written notice that we intend to stop work on the installation. Once we have sent you this written notice, we may suspend all work until payment is made.

4.6.2 If you are in breach of this Contract because you have failed to make an agreed payment, and we have suspended work on the installation, then we may be entitled to recover any additional costs we incur. We will provide you with written notice containing full particulars of any claim for compensation within 21 days of any suspension of work.

4.6.3 We may require you to return and deliver up the goods to us. Failing this we will take legal proceedings to recover the goods or their outstanding value.

5. YOUR OTHER OBLIGATIONS TO US

5.1 We will advise you on the approvals and permissions that you may need but you must obtain all relevant permissions (such as planning and building consents) that are necessary before we start work on the installation. If we ask to see those permissions (and related drawings and/or specifications) you must make those available.

Supply of services

5.2 You must provide the following for our use free of any charge:

- water, washing facilities and toilets;
- electricity supply;
- adequate storage space;
- safe and easy access to your property from the public highway;
- easy access to the location within the property where the installation is to take place by removing all belongings.

5.3 You, or a contractor you employ, may need to carry out preparatory work before the installation described in the Quotation can start. If so, we will describe this to you in writing. This work must be finished before the agreed date on which installation work is due to start. This work must be undertaken by competent persons and must be of the necessary quality for the installation. If this preparatory work is not finished before the agreed date on which the installation is due to start, then the conditions described in clause 2.2.7 of this Contract will apply.

Additional charges

5.4 Should you be in breach of conditions set out in 4.1, 4.2 and 4.3 of this Contract you may incur additional costs due to delay and/or provision of additional services. You may be required to pay reasonable compensation to cover those extra costs. If this happens then section 7 (below) of this Contract will apply.

6 CHANGE OF WORK

6.1 If, after signing the contract, you want to change the work, you must consult with us first. We may be able to incorporate your changes into the installation provided that:

- it is technically possible;
- we have the necessary resources;
- the necessary permissions are in place.

6.2 If we agree to this change of work you must

- confirm your request in writing; and,
- do so within 14 days of when you first tell us.

6.3 We will then adjust the price:

- by written agreement beforehand, if possible; or if not then
- by later written agreement; or if not then
- by referring to any priced documents, if this applies; or if not then
- by a reasonable amount for the work done or goods supplied.

6.4 Every change that means extra or revised work (as opposed to changes that leave something out) may mean extra costs. We will try to keep those costs to a minimum.

6.5 If, in the final design we present to you, the main Energy Generator differs from what we describe in the quotation, we will draw this to your attention in writing and you will be able to cancel the contract as detailed in clause 9.4.

7 UNEXPECTED WORK

7.1 The Quotation given to you details the hourly or daily costs that would result from any unexpected work due to site conditions or special circumstances beyond the control of the member.

7.2 Where unexpected work arises, we will tell you and ask how you want us to proceed. If you want us to continue then section 6.3 of this Contract will apply.

8. DELIVERY, TITLE AND RISK and WORKMANSHIP WARRANTY

8.1 We will deliver the goods to the location detailed in the Quotation.

8.2 In case we fall into receivership, administration, or bankruptcy before we deliver goods to you, we will ensure the money you pay us in advance. We will also ensure that our guarantees will be honoured should we fall into receivership, administration, or bankruptcy during the term of the installers guarantee. We may do this through the independent Warranty Association Scheme or an equivalent scheme.

8.3 We will provide you with details of the insurance scheme we use, and you will receive a policy directly from the provider once you have signed the Contract.

The Client Account

8.4 We place your deposit and advance payment made before the goods have been delivered to your property in a special 'client' or other third party account or use the protected payment scheme which the Code administrator has arranged. This money can only be used for work carried out under this Contract.

8.4.1 If we should fall into receivership, administration or bankruptcy then the money in that dedicated bank account (or held within the protected payment scheme) will be returned to you or passed to another supplier who will complete the work.

8.5 Where your money has been used to make specific purchases on your behalf, then legal title to those goods, or the proportion of them you have paid for, will pass to you. We must either deliver them to you or label them as belonging to you. Where we store the goods then we must keep them separate from our own goods and those of third parties. We must also keep the goods stored, protected, insured, and identified as your property until they are delivered to you. You must be able to inspect the goods and/or repossess them.

8.6 Goods belonging to us may be delivered to the site. If the contract is terminated early for reasons detailed in section 9.3 of this Contract then, with reasonable notice, you must return and deliver the goods to us. If this happens then we will reimburse you if any of your money was used to purchase a proportion of the goods. If you do not return the goods to us, we retain the right to take legal proceedings to recover the goods or their value.

8.6.1 If the Contract is terminated early for reasons detailed under section 9.4 of this Contract then, with reasonable notice, you must return and deliver the goods to us. If this happens you may have to pay compensation for reasonable costs or losses reasonably incurred. This may be deducted from any deposit or further advance payment you have already made.

8.7 Until ownership of the goods passes to you, you must:

- store the goods separately in such a way that they remain readily identifiable as our property;
- not destroy, deface or obscure any identifying mark or packaging on or relating to the goods; and,
- maintain the goods in a satisfactory condition.

9 CONTRACT CANCELLATION

Your rights

9.1 Your rights to a cancellation period are detailed in sections 1.4 and 1.5 of this contract.

9.1.1 If you cancel this Contract after the period referred to in sections 1.4 of this Contract then you may have to pay compensation for costs or losses reasonably incurred. We will try to keep those costs to a minimum. We have a right to retain all or part of your deposit and further advance payment, if made, as a contribution.

9.1.2 If you want the work to start during the cancellation period referred to in section 1.4 then you must request this in writing and sign the request. If we start the work on the installation and you later decide to cancel the contract within the cancellation period described in section 1.4 then you may be responsible for the costs of the goods and services already supplied and for making good the property.

9.2 If there is a serious delay to the delivery of goods or installation for reasons that are outside your control then you will be entitled to cancel the contract and receive a full refund. This is in line with the Consumer Code and the [Supply of Goods and Services Act 1982].

9.3 Additionally, if we are in serious breach of our obligations as detailed in this Contract then you have a right to:

- cancel the contract and receive an appropriate refund; or,
- request a repair or a replacement; or,
- ask for compensation.

You can seek those remedies if what we supply or install is faulty, incorrectly described or not fit for purpose. You cannot seek those remedies if you change your mind about the contract or you decide you no longer want some or all of the components.

Our rights

9.4 As detailed in 6.5 above, you will be able to cancel the contract (and have any deposit or advance payment refunded) if, in the final design we present to you, the main Energy Generator differs from what we describe in the quotation.

9.5 If you are in serious breach of your obligations as set out in this Contract and you fail to remedy that breach within 14 days of receiving written notice from us about that breach, then we have a right to cancel the contract. We must give you reasonable opportunity to put right the alleged breach.

9.6 If we suffer a loss as a result of your breach of contract, we will take reasonable steps to prevent the loss from getting worse. If your breach of contract leads to a cancellation then you may have to pay compensation for reasonable costs or losses reasonably incurred.

10 DISPUTE RESOLUTION

10.1 If at any time a dispute arises between you and us that cannot be resolved you can refer the matter to be handled through RECC's dispute resolution procedure provided it falls within their remit, which is disputes relating to the sale and installation of domestic renewable energy systems. We must agree to follow this procedure if that is your wish. RECC is certified through the Chartered Trading Standards Institute as an Alternative Dispute Resolution provider. You can find further information on the RECC website www.recc.org.uk/consumers/how-to-complain

10.2 If you register a dispute with RECC it will be allocated to a caseworker, who will mediate between both parties in an attempt to resolve the dispute. Mediation aims to reach a non-legal solution to the dispute in a reasonable timescale.

10.3 If an agreement is not reached through mediation for any reason, you can refer the matter to RECC's independent arbitration service and we must agree to arbitration if that is your wish. You would have to pay a small fee directly to the arbitration provider, which may be refunded to you if the arbitrator finds in your favour.

10.4 An award made under the independent arbitration service will be final and legally binding on you and us. You and we may only challenge the award on certain limited grounds under the Arbitration Act 1996.

10.5 Disputes that relate to the MCS Installer Standards can be referred to our MCS Certification Body. Their contact details are as follows:

Telephone: 0333 103 8130 or contact the helpdesk at hello@mcscertified.com



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Sigen Hybrid Inverter

3.0 – 12.0 kW Single Phase

- Battery ready, future proof
- DC/AC ratio up to 2
- Up to 4 MPP. trackers
- IP66 protection rating

Sigen Hybrid Inverter 3.0–12.0 kW Single Phase ¹

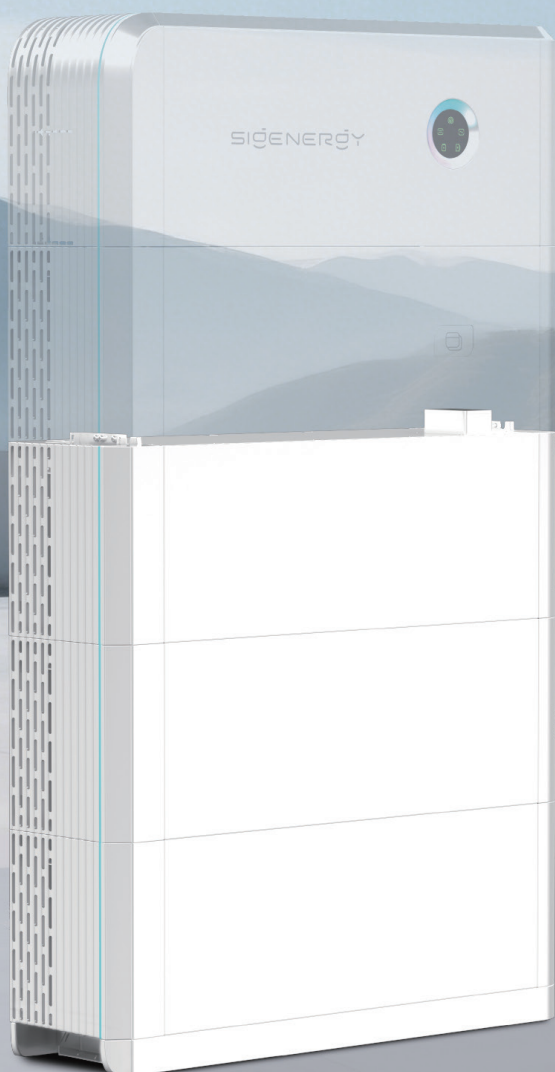
Sigen Hybrid	3.0 SP	3.6 SP	4.0 SP	4.6 SP	5.0 SP	6.0 SP	8.0 SP	10.0 SP	12.0 SP	Units
DC Input										
Max. PV power	6000	7360	8000	9200	10000	12000	16000	20000	24000	W
Max. DC input voltage	600									V
Nominal DC input voltage	350									V
Start-up voltage	100									V
MPPT voltage range	50 ~ 550									V
Number of MPP. trackers	2						3	4	4	
Number of PV strings per MPPT	1									
Max. input current per MPPT	16									A
Max. short-circuit current per MPPT	20									A
AC Output (on-grid)										
Nominal output power	3000	3680	4000	4600	5000	6000	8000	10000	12000	W
Max. output apparent power	3300	3680	4400	5000	5500	6600	8800	11000	12000	VA
Nominal output current	13.6	16.0	18.2	20.9	22.7	27.3	36.4	45.5	54.6	A
Max. output current	15.0	16.0	20.0	22.7	25.0	30.0	40.0	50.0	54.6	A
Nominal output voltage	220 / 230 / 240						220 / 230			V
Nominal grid frequency	50 / 60									Hz
Power factor	0.8 leading ~ 0.8 lagging									
Total current harmonic distortion	THDi < 2%									
Efficiency										
Max. efficiency	98.0%	98.0%	98.0%	98.0%	98.0%	98.0%	97.6%	97.6%	97.6%	
European efficiency	97.0%	97.1%	97.2%	97.3%	97.4%	97.4%	97.0%	97.0%	97.0%	
Additional Features										
Compatible battery module	SigenStor BAT 5.0 / 8.0									
Number of modules per controller	1 ~ 6									pcs
Battery module voltage range	300 ~ 600									V
Peak output power (10 seconds)	4500	5520	6000	6900	7500	9000	12000	15000	15000	W
Nominal output voltage	220 / 230 / 240						220 / 230			V
Protection										
Safety protection feature	DC reverse polarity protection, Insulation monitoring, Residual current monitoring, Arc fault circuit interrupter ² , AC overcurrent/overvoltage/short-circuit protection. Type II DC/AC surge protection, Anti-islanding protection									
General Data										
Dimensions (W / H / D)	700 / 300 / 268						700 / 300 / 283			mm
Weight	18						36			kg
Storage temperature range	-40 ~ 70									°C
Operating temperature range	-30 ~ 60									°C
Relative humidity range	0% ~ 95%									
Max. operating altitude	4000									m
Cooling	Natural convection						Smart air cooling			
Ingress protection rating	IP66									
Installation method	Wall-mounted									
Communication	WLAN / Fast Ethernet / RS485 / Sigen CommMod (4G/3G/2G)									
Standard Compliance										
Standard ³	IEC/EN 62109-1, IEC/EN 62109-2, IEC/EN 62477, IEC/EN 61000-6-1, IEC/EN 61000-6-2									

1. Sigen Hybrid Inverter 8.0–12.0 kW Single Phase is only available in specific regions. Please contact Sigenergy or local distributors for details.
2. This is an optional feature only supported in certain models, please contact Sigenergy for more information.
3. For all standards refer to the certificates category on the Sigenergy website.

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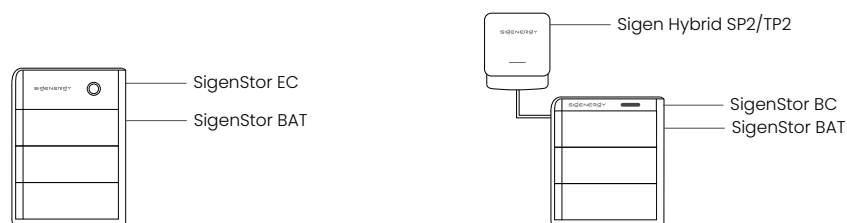
Sigen Battery

- Premium 314Ah cells with 10,000 cycles, long-lasting & reliable
- 5-layer battery safety protection to define the safety standard
- Battery optimizer inside, mix old and new, upgrade with ease
- Higher energy density, efficient storage, compact design
- 100% depth of discharge, maximum energy utilization



Sigen Battery 6.0 / 10.0

SigenStor BAT	6.0	10.0	Units
Performance Specification			
Battery type	LiFePO4		
Cell capacity	314		Ah
Cycle life ¹	10000		
Total energy capacity	6.02	9.04	kWh
Usable energy capacity ²	5.84	8.76	kWh
Depth of discharge ³	100%		
Max. charge / discharge power	3000	4600	W
Peak charge / discharge power (10 seconds)	4500	6900	W
General Data			
Weight	62	78	kg
Dimensions (W / H / D)	767 / 270 / 265		mm
Storage temperature range	-25 ~ 60		°C
Operating temperature range	-20 ~ 55		°C
Relative humidity range	5% ~ 95%		
Max. operating altitude	4000		m
Cooling	Natural convection		
System ingress protection rating	IP66		
Installation method	Floor standing / Wall-mounted		
Number of modules per controller	1 ~ 6		pcs
Compatible inverters	SigenStor EC series, Sigen Hybrid SP2/TP2 series ⁴		
Standard Compliance			
Standard ⁵	IEC/EN 60730-1, UN 38.3, IEC/EN 62619, IEC/EN 63056, IEC/EN 62477		
	SigenStor BC		
Operating voltage range (Single Phase)	300 ~ 600		V
Operating voltage range (Three Phase)	600 ~ 900		V
Weight	8		kg
Dimensions (W / H / D)	765 / 109 / 260 (without decorative cover)		mm
Compatible battery	SigenStor BAT series		
Compatible inverter	Sigen Hybrid SP2/TP2 series		
Communication	CAN		



1. This is provided by the battery cell manufacturer. Based on cell test condition of 25±2°C 0.5C charge and discharge rate and SOH=60%.
2. Test conditions: 100% depth of discharge, 0.2C rate charge & discharge averagely at 25°C, at the beginning of life.
3. Refers to the usable energy capacity. Battery must be recharged within 7 days after being fully discharged to keep battery healthy.
4. SigenStor BC must be used if Sigen Hybrid SP2/TP2 is to be connected to the Sigen Battery.
5. For all standards refer to the certificates category on the Sigenenergy website.

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