



cyberk <kirishnamoorti@gmail.com>

Energy at 5A PRIMROSE GARDENS,

MemberMail@tonikenergy.com <MemberMail@tonikenergy.com>
To: kirishnamoorti@gmail.com

17 May 2019 at 12:57



Thanks for choosing Tonik,
Kirishnamoorti.

With us, you're joining a growing group of people who are switching on to cleaner energy and finding new ways to reduce their bills.

This is one switch you'll want to keep on.

Here's a quick reminder
of your new energy deal:

Energy supplied to:

5A, PRIMROSE GARDENS,

Account in the name of:

Cooling off period:

If you change your mind about joining us, or want to change your deal, let us know within 14 days of the date you signed up and we'll cancel the switch.

Kirishnamoorti Lakshmiopathy

Fuel:

Electricity

Monthly Direct Debit amount:

£47.46

Sign-up date:

17th May 2019

Tariff name:

Go Green (1 Year) v9

(Full details are at the end of this email.)

Payment method:

Monthly Fixed Direct Debit

Supply start date:

7th June 2019. We'll let you know if this changes.

First Direct Debit Date:

7th June 2019 - your Direct Debit will start on the same date as your supply. Future monthly payments will be taken on this date each month.

Term of contract

You're joining a fixed tariff, which ends on 6 June 2020. We'll get in touch **6 weeks** before the contract ends to let you know about your renewal options. You can terminate this contract without cost at any time by switching supplier.

Current supplier exit fees

If you are within 49 days of the end of your current contract, your supplier is unable to charge an exit fee when you switch to Tonik.

Kilowatt hours (kWh)

Your energy is charged in kilowatt hours - one kilowatt hour is the equivalent of running a 100 watt lightbulb for 10 hours.

We make light work of your switch:

1. We'll contact your existing supplier to get the ball rolling - the switch takes around 3 weeks.

2. We'll email you confirmation of your energy supply and Direct Debit start date once they're confirmed. Once we have received your historic annual consumption from your old supplier, if we need to review your monthly direct debit, we will contact you.
3. A week before your supply start date we'll give you access to Tonik Space - your new personal portal where you can provide your opening meter reading, view your statements and manage your account.
4. That's it, welcome on board - you're now part of the Tonik community.

Warm thanks,
The team at Tonik

If you've any questions, please look at our **FAQs** on our help page. You'll also find other useful documents such as our **Terms and Conditions** and **Direct Debit Guarantee**.

Please check that the details above are correct. If not, let us know. You can get in touch by emailing **hello@tonikenergy.com** or give us a ring on **0333 344 2686**. We're open 8am-5pm, Monday to Friday.



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Detailed Tariff Information

Electricity

Tariff name	Go Green (1 Year) v9 (Fixed)
Tariff type	Fixed
Unit rate	15.624p/kWh
Standing charge	23.321p/Day
Tariff ends on	6 June 2020
Price guaranteed until	6 June 2020
Exit fees	N/A
Discount and additional charges	Not applicable
Additional products and services included	N/A