



cyberk <kirishnamoorti@gmail.com>

Important information about your energy switch

1 message

British Gas <generalenquiry@britishgas.co.uk>
Reply-To: generalenquiry@britishgas.co.uk
To: kirishnamoorti@gmail.com

18 May 2019 at 22:53



Sorry you're leaving us

Hello Mr Kirishnamoorti Lakshmiopathy

We'll close your account on 6th June 2019, and your new supplier will automatically take over your supply at the same time – so you won't be left without any electricity. If things change, we'll let you know.

Your customer reference number

8510 1183 3125

Your supply address
5A Primrose Gardens
Ruislip
HA4 6TY

Your Direct Debit

Please don't cancel your Direct Debit until we've closed your account, as we might need to take a final payment or give you a refund. We'll let you know before we do anything.

If you're due a refund, please note that it can take up to 14 days for it to be sent to you after you've received your final bill or statement.

Why smart meters are better for you

Don't forget, you get the following benefits with our smart meters – which you might lose if you leave us:

- You don't need to send us meter readings, as they're sent automatically
- Your bills are accurate – not estimated
- You can see what you're spending on your energy, as you use it

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If you'd like a different format such as Braille or audio, [learn more here](#).

If you've changed your mind

If you don't know anything about this, or you're having second thoughts, please give us a call straight away on 0333 202 9454*. If you use a textphone call 18001 0800 072 8626.

Thanks

Sarwjit Sambhi

Managing Director

Need help? 

*We may record calls to help improve our service to you. Calls to 0800 numbers are free. Call charges to 03 numbers will cost no more than 01 or 02 numbers, please check with your phone provider.

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