



Mr Krish Lakshmipathy  
5 PRIMROSE GARDENS  
RUISLIP  
MIDDLESEX  
HA4 6TY  
UNITED KINGDOM



#### Get in touch with us

[eonnex.com/contact](https://eonnex.com/contact)

[hi@eonnex.com](mailto:hi@eonnex.com)

#### Your account number:

A-69A71E85

Bill Reference: 136451906 (3rd Oct. 2023)

## Your energy account

for 5A, Primrose Gardens, Ruislip, HA4 6TY.

3rd Sept. 2023 - 2nd Oct. 2023

On 3rd Sept. 2023 your previous balance was

£70.71 DR

### 1. We have charged you

Electricity	2nd Sept. 2023 - 11th Sept. 2023	£11.89 DR
Electricity	12th Sept. 2023 - 30th Sept. 2023	£20.96 DR
Electricity	1st Oct. 2023 - 1st Oct. 2023	£0.79 DR

### 2. You have paid

Direct Debit collection	15th Sept. 2023	£90.66 CR
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On 2nd Oct. 2023 your new balance was

£13.69 DR

You pay by monthly Direct Debit, so your payments are up to date. We regularly review how much you're paying to make sure it's the right amount and will let you know if it needs to change.

#### Your estimated annual cost.

**£769.23** a year for electricity

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual bills will vary depending on your usage and tariff selection. More information about your current tariff is over the page.


#### Could you pay less?


*Remember - it might be worth thinking about switching your tariff or supplier.*

For your **electricity** (on meter point 1050001711067)

Good news, you're already on our cheapest tariff. We'll let you know if this changes.

**Your charges in detail**

 Electricity	Supply number	S	1	801	1
			1050001711067		
		Supply Address: 5A, Primrose Gardens, Ruislip, HA4 6TY			
Postcode area alpha identifier: K					
Next Flex (2nd September 2023 - 11th September 2023)					
Energy Charges for Meter 21L4181974					
2nd Sep 2023		2721.8 Smart meter reading			
12th Sep 2023		2746.2 Smart meter reading			
Energy Used		24.5 kWh @ 29.26p/kWh			£7.16
Standing Charge		10 days @ 41.578p/day			£4.16
Subtotal of charges before VAT					£11.32
VAT @ 5%					£0.57
Total Electricity Charges					£11.89


Electricity

Supply number

S

1

801

1

1050001711067

Supply Address: 5A, Primrose Gardens, Ruislip, HA4 6TY

Postcode area alpha identifier: K

Next Pledge Tracker 12m V2 (12th September 2023 - 30th September 2023)

Energy Charges for Meter 21L4181974

12th Sep 2023	2746.2 Smart meter reading	
1st Oct 2023	2788.7 Smart meter reading	
Energy Used	42.4 kWh @ 28.44p/kWh	£12.06
Standing Charge	19 days @ 41.578p/day	£7.90
Subtotal of charges before VAT		£19.96
VAT @ 5%		£1.00
Total Electricity Charges		£20.96

Total charges before VAT

£32.03

Total VAT

£1.61

Total charges for bill

£33.64


**Your electricity tariff**

Prices do not include VAT unless otherwise noted.	
<b>Electricity</b>	
Tariff Name	Next Flex
Product Type	Variable
Payment Method	Direct Debit
Unit Rate	29.257p/kWh
Standing Charge	41.578p/day (£151.76/year)
Price Guaranteed Until	12th Sept. 2023
Early Exit Fee	None
Estimated Annual Usage	2258.4 kWh

**Your electricity tariff**

Prices do not include VAT unless otherwise noted.	
<b>Electricity</b>	
Tariff Name	Next Pledge Tracker 12m V2
Product Type	Fixed
Payment Method	Direct Debit
Unit Rate	28.436p/kWh
Standing Charge	41.578p/day (£151.76/year)
Price Guaranteed Until	12th Sept. 2024
Early Exit Fee	£25.00
Estimated Annual Usage	2258.4 kWh

Your charges in detail

 Electricity	Supply number	S	1	801	1
			1050001711067		
Supply Address: 5A, Primrose Gardens, Ruislip, HA4 6TY					
Postcode area alpha identifier: K					
Next Pledge Tracker 12m V2 (1st October 2023 - 1st October 2023)					
Energy Charges for Meter 21L4181974					
1st Oct 2023		2788.7 Smart meter reading			
2nd Oct 2023		2789.9 Smart meter reading			
Energy Used		1.3 kWh @ 25.72p/kWh			£0.33
Standing Charge		1 days @ 41.578p/day			£0.42
Subtotal of charges before VAT					£0.75
VAT @ 5%					£0.04
Total Electricity Charges					£0.79
Total charges before VAT					£32.03
Total VAT					£1.61
Total charges for bill					£33.64

Your electricity tariff

Prices do not include VAT unless otherwise noted.	
Electricity	
Tariff Name	Next Pledge Tracker 12m V2
Product Type	Fixed
Payment Method	Direct Debit
Unit Rate	25.719p/kWh
Standing Charge	41.578p/day (£151.76/year)
Price Guaranteed Until	12th Sept. 2024
Early Exit Fee	£25.00
Estimated Annual Usage	2258.4 kWh

### Extra help for those who need it.

If someone in your home needs extra support because of a disability or long-term illness, or if there are people of pensionable age or children in your household - please let us know and we'll see what we can do to help. You can sign up, update your current info or find out more about our Priority Services Register at [eonnex.com/psr](http://eonnex.com/psr). Or get in touch and we'll sort this for you.

### Contacting us

**Email:** [hi@eonnex.com](mailto:hi@eonnex.com)

**Facebook:** [m.me/eonnex](https://m.me/eonnex)

**Phone:** 0808 501 5200

Speech or hearing impaired customers can put 18001 in front of our phone number to use text relay at no extra cost.

**Trading office:** Trinity House, 2 Burton Street, Nottingham, NG1 4BX

### If you're not happy, we're not happy.

**Why?** Because giving you the very best service we can is important to us. If something's not quite right, tell us using the contact details above so we can fix it for you.

On the rare occasion we can't find a solution, we'll send you our final offer of resolution, which you can take to the Energy Ombudsman. You can get in touch with them at [www.energyombudsman.org](http://www.energyombudsman.org), by phone on 0330 440 1624, or by post at Energy Ombudsman: PO Box 966, Warrington, WA4 9DF.

Visit [eonnex.com/unhappy](http://eonnex.com/unhappy) for our complaints handling procedure or get in touch.

### How much did you use?

Your average electricity usage during this bill period was 2.27 kWh/day.

Looking for energy saving tips? Head over to [eonnex.com/energy-efficiency](http://eonnex.com/energy-efficiency) to see the tried-and-trusted tips that work for us.