



Mr Krish Lakshmipathy
5 PRIMROSE GARDENS
RUISLIP
MIDDLESEX
HA4 6TY
UNITED KINGDOM



Get in touch with us

eonnex.com/contact

hi@eonnex.com

Your account number:

A-69A71E85

Bill Reference: 131308754 (3rd Sept. 2023)

Your energy account

for 5A, Primrose Gardens, Ruislip, HA4 6TY.

3rd Aug. 2023 - 2nd Sept. 2023

On 3rd Aug. 2023 your previous balance was

£56.12 DR

1. We have charged you

Electricity	2nd Aug. 2023 - 1st Sept. 2023	£36.36 DR
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2. You have paid

Direct Debit collection	15th Aug. 2023	£21.77 CR
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On 2nd Sept. 2023 your new balance was

£70.71 DR

You pay by monthly Direct Debit, so your payments are up to date. We regularly review how much you're paying to make sure it's the right amount and will let you know if it needs to change.

Your estimated annual cost.

£839.32 a year for electricity

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual bills will vary depending on your usage and tariff selection. More information about your current tariff is over the page.

Could you pay less?

Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 1050001711067)

Our **cheapest tariff overall** is **Next Secure Fixed 12m V1** - you could save **£31.49** a year by switching to this.

Paying by Direct Debit is cheaper than if you pay when you get your bill. For our cheapest overall tariff you may need to change your meter or the way you pay.

Extra help for those who need it.

If someone in your home needs extra support because of a disability or long-term illness, or if there are people of pensionable age or children in your household - please let us know and we'll see what we can do to help. You can sign up, update your current info or find out more about our Priority Services Register at eonnex.com/psr. Or get in touch and we'll sort this for you.

Contacting us

Email: hi@eonnex.com

Facebook: m.me/eonnex

Phone: 0808 501 5200

Speech or hearing impaired customers can put 18001 in front of our phone number to use text relay at no extra cost.

Trading office: Trinity House, 2 Burton Street, Nottingham, NG1 4BX

If you're not happy, we're not happy.

Why? Because giving you the very best service we can is important to us. If something's not quite right, tell us using the contact details above so we can fix it for you.

On the rare occasion we can't find a solution, we'll send you our final offer of resolution, which you can take to the Energy Ombudsman. You can get in touch with them at www.energyombudsman.org, by phone on 0330 440 1624, or by post at Energy Ombudsman: PO Box 966, Warrington, WA4 9DF.

Visit eonnex.com/unhappy for our complaints handling procedure or get in touch.

How much did you use?

Your average electricity usage during this bill period was 2.40 kWh/day.

Looking for energy saving tips? Head over to eonnex.com/energy-efficiency to see the tried-and-trusted tips that work for us.