

**Emergency numbers**

Smell gas? Gas leak? Call 0800 111 999 open 24/7

Power cut? Call FREEPHONE 105 open 24/7

**Speech or hearing impaired customers**

Text relay: put 18001 in front of the phone number

FXRB

K

Mr Krish Lakshmpathy  
 5 Primrose Gardens  
 Ruislip  
 Middlesex  
 HA4 6TY

Scan this using apps  
 from price comparison  
 websites to see if you're  
 on the best deal for you.



**Account no:**  
**0165 0471 8530**

**Any questions?**

**Search E.ON help**

**Live Chat at**  
[eonenergy.com/contact](http://eonenergy.com/contact)

**0345 052 0000**

Mon to Fri 9am to 5pm.

27 November 2021

## Electricity statement - estimated

Please give us your actual readings at [eonenergy.com/readings](http://eonenergy.com/readings)

For electricity at 5a Primrose Gardens Ruislip HA4 6TY

CR= credit

Balance on last statement - 28 Aug 2021	£98.44
How much you have paid	£174.00 CR
£58.00 CR on 15 Sep 21 £58.00 CR on 15 Oct 21 £58.00 CR on 15 Nov 21	
Electricity charges - see back for info	£121.79
VAT at 5% on energy used	£6.09

**Your new balance is £52.32**

We'll carry this balance onto your next statement.

We regularly review how much you're paying to make sure it's the right amount and will let you know if it needs to change.



**Each day at a glance**

**Electricity- you used**



Electricity average for last year is based on actual reads.

### Could you pay less?



**What we think  
 you'll pay**



**Electricity**

**Electricity £504.07 for the next 12 months**

Based on your current tariff until it ends and then our E.ON EnergyPlan prices. Includes any discounts and VAT at 5%.

**You're already on our cheapest tariff -  
 -Fix Again 15 Months v8**

We'll tell you if you can save money on each bill. To check your tariff choices, including any fixed tariffs, visit our website. Savings are calculated by comparing your personal projection for 12 months, with 12 months on our cheapest tariff for you. Includes VAT at 5%. **If you switch, your terms and conditions may change significantly. E.ON EnergyPlan prices may change anytime. You can find more details in the 'About your tariff' section. You may also benefit from changing your energy supplier.**

# To get a large print, Braille or talking bill call 0800 051 2193

About your tariff. Ofgem has a Confidence Code for online price comparison sites to make sure you get accurate and unbiased comparisons. You can find it at [ofgem.gov.uk](http://ofgem.gov.uk). You can use the information below to compare your tariff with other tariffs

## Support you in the right way

If you or a member of your household is entering retirement, has medical needs a mental health condition or you're facing financial difficulty our Priority Services Register offers a range of free services that could help you. Search [E.ON PSR](#) or call 0333 202 4760 If you've already told us, you only need to get in touch if things have changed.

FASD/IS6/22



### Your electricity tariff

Name Fix Again 15 Months v8

Paying by Fixed Monthly Direct Debit

Tariff ends 30 June 2022

Exit fee £30 (only applies if you leave more than 49 days before your tariff ends)

Estimated use in the last 12 months

Total 2,312 kWh

For electricity at 5a Primrose Gardens Ruislip HA4 6TY

### Meter readings

Key C= customer A= actual E= estimate

#### Electricity readings

Period	Meter no.	Previous	Present	Rate	kilowatt hours
28 Aug 21 to 27 Nov 21	Z18N258596	07676 E	08329 E	Normal	653

### How much energy you have used

#### Electricity charges

Fix Again 15 Months v8 ends 30 Jun 2022

Usage charges	£105.24
28 Aug 2021 to 27 Nov 2021 Normal 653 at 16.117p each	£105.24
Standing charges	£16.55
28 Aug 2021 to 26 Nov 2021 191 days at 18.184p	£16.55

If you pay by Direct Debit, you can stop paying this way at any time, but any unit rates and standing charge will increase. We will notify you of your new prices before this happens, or to find out more go to [eonenergy.com/dd](http://eonenergy.com/dd) or contact us.

Total electricity charges (excluding any discounts and VAT) £121.79

### Other ways to get in touch

Write E.ON, Customer Service Centre, PO Box 7750, Nottingham, NG1 6WR.

Moving home? Please read your meter, then search [E.ON move](#)

Bereavement Support Team Our dedicated team of advisers are here to help on 0333 202 4841

### Get help with an energy problem

Contact [Citizens Advice](#) for free, independent advice, on bills, meters, or if you're struggling to pay.

[England](#) or [Wales](#) go to [citizensadvice.org.uk/energy](#) or call 0808 223 1133

[Scotland](#) go to [energyadvice.scot](#) or call [Advice Direct Scotland](#) 0808 196 8660

### Unhappy with our service?

Go to: [eonenergy.com/contact](#) write: Customer Service Centre, E.ON, PO Box 7750, Nottingham, NG1 6WR or call: 0345 052 0000

If we can't fix it right away and it takes longer than eight weeks, we'll let you know. After this, you can pass your complaint to the Ombudsman Services, this is a free, independent and impartial service and their decision is binding on us not you.

Contact them on: 0330 440 1624  
email: [enquiry@ombudsman-services.org](mailto:enquiry@ombudsman-services.org)  
or go to

[www.ombudsman-services.org/sectors/energy](#)  
write to: PO Box 966, Warrington WA4 9DF  
For more information search [E.ON complaint](#)

### Supply details

#### Electricity supply number:

S	01	801	003
10	5000	1711	067

Electricity distributor UK Power Networks, Fore Hamlet, Ipswich, IP3 8AA

### Electricity source

This table includes both residential and small business figures from 1 April 2020 to 31 March 2021.

From 9 July 2019, all our residential customers get 100% renewable electricity as standard.

Fuel type	E.ON Energy Solutions Limited Fuel Mix (%)	E.ON UK Overall Average (%)	UK Average (%) <sup>*</sup>
Coal	1.1	3.5	2.7
Natural Gas	14.0	43.5	38.2
Nuclear	1.8	5.7	16.1
Renewable	81.9	43.7	40.3
Other	1.2	3.6	2.7
Totals	100	100	100

For more information search [E.ON fuel mix](#)

\* Data sourced from [www.gov.uk/government/publications/fuel-mix-disclosure-data-table](#)

E.ON Energy Solutions Limited is part of the E.ON SE Group