



Emergency numbers

Smell gas? Gas leak? Call **0800 111 999** open 24/7

Power cut? Call **FREEPHONE 105** open 24/7

Speech or hearing impaired customers

Text relay: put **18001** in front of the phone number

Account no:
0165 0471 8530

Any questions?

Search **E.ON** help

Live Chat at
eonenergy.com/contact

Mon to Fri 8am to 8pm, Sat 8am to 4pm.

0345 052 0000

Mon to Fri 9am to 5pm.

FXRB



Mr Krish Lakshmiopathy
5 Primrose Gardens
Ruislip
Middlesex
HA4 6TY

Scan this using apps
from price comparison
websites to see if you're
on the best deal for you.



29 May 2021

Electricity statement - estimated

Please give us your actual readings at eonenergy.com/readings

For electricity at 5a Primrose Gardens Ruislip HA4 6TY

CR= credit

Balance on last statement - 25 Mar 2021	£116.25
How much you have paid	£30.00 CR
£15.00 CR on 15 Apr 21 £15.00 CR on 17 May 21	
Electricity charges - see back for info	£54.38
VAT at 5% on energy used	£2.72

Your new balance is £143.35

We'll carry this balance onto your next statement.

We regularly review how much you're paying to make sure it's the right amount and will let you know if it needs to change.



Each day at a glance

Electricity- you used

4.2 kWh on this statement
 1.8 kWh this time last year

Electricity average for last year is based on actual reads.

Could you pay less?



**What we think
you'll pay**

Electricity £459.60 for the next 12 months
Based on your current tariff. Includes any
discounts and VAT at 5%.



Electricity

**You're already on our cheapest tariff -
-Fix Again 15 Months v8**

We'll tell you if you could save money again on every bill. We may withdraw our fixed price tariffs from sale at any time without warning, so savings shown above may no longer be available. Savings are calculated by comparing the personal projection above with 12 months on our cheapest tariff for you. Calculations are based on your estimated use. Includes VAT at 5%. **Remember - if you switch tariffs, your terms and conditions may change significantly. E.ON EnergyPlan prices may change at any time. More information about your tariff can be found in the 'About your tariff' section. You may also benefit from changing your energy supplier.**

To get a large print, Braille or talking bill call 0800 051 2193

About your tariff. Ofgem has a Confidence Code for online price comparison sites to make sure you get accurate and unbiased comparisons. You can find it at [ofgem.gov.uk](https://www.ofgem.gov.uk). You can use the information below to compare your tariff with other tariffs



Your electricity tariff

Name Fix Again 15 Months v8
Paying by Fixed Monthly Direct Debit
Tariff ends 30 June 2022
Exit fee £30 (only applies if you leave more than 49 days before your tariff ends)
Estimated use in the last 12 months
Total 2,312 kWh

For electricity at 5a Primrose Gardens Ruislip HA4 6TY

Meter readings

Key C= customer A= actual E= estimate



Electricity readings

Period	Meter no.	Previous	Present	Rate	kilowatt hours
25 Mar 21 to 1 Apr 21	Z18N258596	06999 C	07028 E	Normal	29
1 Apr 21 to 29 May 21	Z18N258596	07028 E	07270 E	Normal	242

How much energy you have used



Electricity charges

Fix Online Exclusive v36

Usage charges				£4.13
25 Mar 2021 to 01 Apr 2021 Normal 29 at 14.237p each				£4.13
Standing charges				£0.70
25 Mar 2021 to 31 Mar 2021 17 days at 9.999p				£0.70
Fix Again 15 Months v8				ends 30 Jun 2022
Usage charges				£39.00
01 Apr 2021 to 29 May 2021 Normal 242 at 16.117p each				£39.00
Standing charges				£10.55
01 Apr 2021 to 28 May 2021 158 days at 18.184p				£10.55
If you pay by Direct Debit, you can stop paying this way at any time, but any unit rates and standing charge will increase. We will notify you of your new prices before this happens, or to find out more go to eonenergy.com/dd or contact us.				

Total electricity charges (excluding any discounts and VAT) **£54.38**

Support you in the right way

If you or a member of your household is entering retirement, has medical needs, a mental health condition or you're facing financial difficulty our Priority Services Register offers a range of free services that could help you. Search E.ON PSR or call 0333 202 4760. If you've already told us, you only need to get in touch if things have changed.

Other ways to get in touch

Write E.ON, Customer Service Centre, PO Box 7750, Nottingham, NG1 6WR.
Moving home? Please read your meter, then search E.ON move
Bereavement Support Team Our dedicated team of advisers are here to help on 0333 202 4841

Get help with an energy problem

For free, independent and impartial advice, contact the Citizens Advice for help with your bills or meters, or if you're struggling to pay. Visit citizensadvice.org/energy or call 0808 223 1133

Unhappy with our service?

Get in touch and let's put it right for you:
Website: [eonenergy.com/contact](https://www.eonenergy.com/contact) write to: Customer Service Centre, E.ON, PO Box 7750, Nottingham, NG1 6WR or call: 0345 052 0000
If we can't fix it right away and it takes longer than eight weeks, we'll let you know. After this, you can pass your complaint to the Ombudsman Services, this is a free, independent and impartial service and their decision is binding on us not you. Contact them on: 0330 440 1624
email: enquiry@ombudsman-services.org
visit: www.ombudsman-services.org/sectors/energy
write to: PO Box 966, Warrington WA4 9DF
For more information search E.ON complaint

Supply details

Electricity supply number:

S	01	801	003
	10	5000	1711 067

Electricity distributor UK Power Networks, Fore Hamlet, Ipswich, IP3 8AA

Electricity source

This table includes both residential and small business figures from 1 April 2019 to 31 March 2020.
From 9 July 2019, all our residential customers get 100% renewable electricity as standard.

Fuel type	E.ON Energy Solutions Limited Fuel Mix (%)	E.ON UK Overall Average (%)	UK Average (%)*
Coal	2.6	3.7	3.9
Natural Gas	30.5	42.2	39.4
Nuclear	3.5	4.8	16.6
Renewable	61.2	46.3	37.9
Other	2.2	3	2.2
Totals	100	100	100

For more information search E.ON fuel mix
* Data sourced from www.gov.uk/government/publications/fuel-mix-disclosure-data-table
E.ON Energy Solutions Limited is part of the E.ON SE Group