



Mr Krish Lakshmipathy  
5 PRIMROSE GARDENS  
RUISLIP  
MIDDLESEX  
HA4 6TY  
UNITED KINGDOM



#### Get in touch with us

[eonnex.com/contact](https://eonnex.com/contact)

[hi@eonnex.com](mailto:hi@eonnex.com)

#### Your account number:

A-69A71E85

Bill Reference: 115568821 (3rd June 2023)

## Your energy account

for 5A, Primrose Gardens, Ruislip, HA4 6TY.

3rd May 2023 - 2nd June 2023

On 3rd May 2023 your previous balance was £209.63 DR

### 1. We have charged you

Electricity	2nd May 2023 - 1st June 2023	£56.50 DR
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### 2. You have paid

Direct Debit collection	15th May 2023	£21.77 CR
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On 2nd June 2023 your new balance was £244.36 DR

You pay by monthly Direct Debit, so your payments are up to date. We regularly review how much you're paying to make sure it's the right amount and will let you know if it needs to change.

The Energy Price Guarantee (EPG) discount has been applied to your bill. From 1 April, EPG will remain at £2,500 for a typical annual household dual fuel bill, saving around £1,100 from October to the end of June (depending on how much energy you use).

#### Your estimated annual cost.

**£1257.29** a year for electricity

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual bills will vary depending on your usage and tariff selection. More information about your current tariff is over the page.


#### Could you pay less?

*Remember - it might be worth thinking about switching your tariff or supplier.*

For your **electricity** (on meter point 1050001711067)

Our **cheapest similar tariff** is **Next Loyalty Fixed v2** - you could save **£111.86** a year by switching to this.

## Your charges in detail

 Electricity	Supply number	S	1	801	1
			1050001711067		

Supply Address: 5A, Primrose Gardens, Ruislip, HA4 6TY

Postcode area alpha identifier: K

Next Online v15 (2nd May 2023 - 1st June 2023)

Energy Charges for Meter 21L4181974			
2nd May 2023	2362.1 Smart meter reading		
2nd Jun 2023	2489.8 Smart meter reading		
Energy Used	127.7 kWh @ 41.47p/kWh		£52.94
Energy Price Guarantee	127.7 kWh @ 8.08p/kWh		-£10.32
Standing Charge	31 days @ 36.112p/day		£11.19
<b>Subtotal</b> of charges before VAT			£53.81
VAT @ 5%			£2.69
<b>Total Electricity Charges</b>			<b>£56.50</b>

Total charges before VAT	£53.81
Total VAT	£2.69
Total charges for bill	£56.50

## Your electricity tariff

Prices do not include VAT unless otherwise noted.

### Electricity

Tariff Name	Next Online v15
Product Type	Fixed
Payment Method	Direct Debit
Unit Rate	41.467p/kWh
Standing Charge	36.112p/day (£131.81/year)
Price Guaranteed Until	2nd July 2023
Early Exit Fee	None
Estimated Annual Usage	3191.7 kWh

### Extra help for those who need it.

If someone in your home needs extra support because of a disability or long-term illness, or if there are people of pensionable age or children in your household - please let us know and we'll see what we can do to help. You can sign up, update your current info or find out more about our Priority Services Register at [eonnex.com/psr](http://eonnex.com/psr). Or get in touch and we'll sort this for you.

### Contacting us

**Email:** [hi@eonnex.com](mailto:hi@eonnex.com)

**Facebook:** [m.me/eonnex](https://m.me/eonnex)

**Phone:** 0808 501 5200

Speech or hearing impaired customers can put 18001 in front of our phone number to use text relay at no extra cost.

**Trading office:** Trinity House, 2 Burton Street, Nottingham, NG1 4BX

### If you're not happy, we're not happy.

**Why?** Because giving you the very best service we can is important to us. If something's not quite right, tell us using the contact details above so we can fix it for you.

On the rare occasion we can't find a solution, we'll send you our final offer of resolution, which you can take to the Energy Ombudsman. You can get in touch with them at [ombudsman-services.org/sectors/energy](http://ombudsman-services.org/sectors/energy), by phone on 0330 440 1624, or by post at Ombudsman Service: Energy PO Box 966, Warrington, WA4 9DF.

Visit [eonnex.com/unhappy](http://eonnex.com/unhappy) for our complaints handling procedure or get in touch.

### How much did you use?

Your average electricity usage during this bill period was 4.12 kWh/day.

Looking for energy saving tips? Head over to [eonnex.com/energy-efficiency](http://eonnex.com/energy-efficiency) to see the tried-and-trusted tips that work for us.