



BWML Mooring Berth Definitions

BWML may request customers to move locations within the marina and berth-holders understand that they will not receive legal rights to occupancy within the marina or berth for longer than the maximum period of the contract. Terms and Conditions will aid the undertaking on both customers and BWML.

BWML, at the commencement of a contract, will notify the customer of the commencement and expiry dates and it will be accepted by both parties that on the expiry date the contract will cease. If customers require continuation of the mooring a new contract must be agreed and exchanged with BWML.

The following definitions of BWML's product mooring range will apply and aid understanding of the deliverables:-

Full Residential

Planning approved berth offering full 12 months or longer live aboard status 365 days per year. Customers requiring longer than 12 months status should discuss this with their Local Marina Management Team who will advise of the Berthing Lease requirements.

Service provision provided with a full residential berth will be:-

- 365 days Residential status with allocation of a registered postal address.
- Minimum 16 amp electrical supply (chargeable).
- Winterised water mains (subject to underground freezing caused by severe weather conditions).
- Guaranteed parking bay allocation (extra charge could apply at certain locations).
- Storage box provided (subject to land availability).
- Free use of marina customer toilets, showers and elsan facilities. Laundrette and pump out facilities are chargeable where available.
- Sites accommodating up to 150 berths a minimum part time (10 hrs per week) customer/maintenance worker, above 150 berths a full time employee (37 hrs per week).
- The ability to receive post at your allocated registered address, using the marina address for private and electoral registration. Post box provided and delivery direct from the Postal Service.
- BWML/BritMarine Chandlery 10% discount on orders, terms and conditions apply, (check with Sawley Marina at retail@bwml.co.uk - discount arranged prior to order), delivery charges applicable.
- Pontoon design will be in accordance with industry standards either currently or at the next replacement.
- Emergency call provision (Free phone Canals 0800 47999 47).
- Ombudsman Complaints Procedure.

- Domestic waste removal from site. You will be required to remove furniture, carpets, white goods, electrical equipment etc at your own cost.
- 6 weeks on hard standing subject to marina facility (lifting fees applicable), additional weeks are chargeable at appropriate rates (subject to Marina location).

Grade One – Available until 31st March 2015 at selected marina locations

Non residential approved status moorings, allowing unlimited leisure use within the marina. The vessel will be accommodated within the marina for 365 days within any one year. **This is not a 365 day residential mooring** although stays on boats summer and winter is an expectation with confirmation of residency away from the marina to be supplied upon request from BWML. Vessels will regularly leave berths to refuel, pump out and cruise.

Service provision provided with a Grade One status berth will be:-

- 365 day access to the vessel, but no right to reside aboard.
- Maximum 16 amp electrical supply (chargeable).
- Water connection all year round (subject to underground freezing caused by severe weather conditions).
- Parking arranged (extra charge could apply at certain locations).
- Storage box provided (subject to space availability) and site location.
- Free use of marina customer toilets, showers and elsan facilities. Laundrette and pump out facilities are chargeable where available.
- Sites accommodating up to 150 berths a minimum part time (10 hrs per week) customer/maintenance worker, above 150 berths a full time employee (37 hrs per week).
- The ability for post handling using the marina as a C/O address for short periods and with approval from the Marina Manager, the marina address is not permitted for use on personal correspondence.
- BWML/BritMarine Chandlery 10% discount on orders, terms and conditions apply, (check with Sawley Marina at retail@bwml.co.uk - discount arranged prior to order), delivery charges applicable.
- Pontoon design will be in accordance with industry standards either currently or at the next replacement.
- Emergency call provision (Free phone Canals 0800 47999 47).
- Ombudsman Complaints Procedure.
- Domestic waste removal from site. You will be required to remove furniture, carpets, white goods, electrical equipment etc at your own cost.
- 6 weeks on hard standing subject to marina facility (lifting fees applicable), additional weeks are chargeable at appropriate rates (subject to Marina location).

Grade Two - Available until 31st March 2015 at selected marina locations

Non residential approved status mooring utilised for leisure customers with occasional long holiday stays. Customers who predominantly utilise their craft between April – October each year with occasional maintenance visits during November – March. Overnight stays between 1 November – 31 March are not permitted without the authorisation of the Local Manager. Local variation will be subject to management approval.

Service provision provided within a Grade Two status berth will be:-

- Short stays permitted between April – October each year.
- Occasional visiting days during the winter months to check on craft and maintenance requirements, but not an overnight stay (local variations may apply).
- Maximum 8 amp electrical connection – chargeable (possible disconnection during months of November – March).
- Water will normally be disconnected during months of November – March to alleviate freezing and burst pipework.
- Parking subject to availability.
- Free use of marina customer toilets, showers and elsan facilities. Laundrette and pump out facilities are chargeable where available.
- BWML/BritMarine Chandlery 10% discount on orders, terms and conditions apply, (check with Sawley Marina at retail@bwml.co.uk - discount arranged prior to order), delivery charges applicable.
- Pontoon design will be in accordance with industry standards either currently or at the next replacement.
- Sites accommodating up to 150 berths a minimum part time (10 hrs per week) customer/maintenance worker, above 150 berths a full time employee (37 hrs per week).
- Emergency call provision (Free phone Canals 0800 47999 47).
- Ombudsman Complaints Procedure.
- Domestic waste removal from site. You will be required to remove furniture, carpets, white goods, electrical equipment etc at your own cost.
- 4 weeks on hard standing subject to marina facility (lifting fees applicable), additional weeks are chargeable at appropriate rates (subject to marina location).

Grade Three

Non-residential approved moorings having a low level of service provision. Customer will predominantly be off site during winter (November – March).

Service provision provided within a Grade Three status berth will be:-

- Mainly utilises the vessel during April – October, very occasional overnight stays.
- Water available on site, not at mooring (possible disconnection during November - March).
- Maximum 8 amp electrical connection (chargeable) available at the marina but not at the mooring.
- No guaranteed parking arrangement.
- Occasional maintenance visit during November – March, no overnight stay permitted.
- Free use of marina customer toilets, showers and elsan facilities. Laundrette and pump out facilities are chargeable where available.
- Sites accommodating up to 150 berths a minimum part time (10 hrs per week) customer/maintenance worker, above 150 berths a full time employee (37 hrs per week).
- Pontoon design will be in accordance with industry standards either currently or at the next replacement.
- Emergency call provision (Free phone Canals 0800 47999 47).
- Ombudsman Complaints Procedure.

- Domestic waste removal from site. You will be required to remove furniture, carpets, white goods, electrical equipment etc at your own cost.

Leisure – At selected sites from 1st April 2014

Non-residential approved status moorings, allowing unlimited leisure use within the marina. The vessel will be accommodated within the marina for 365 days within any one year. **This is not a 365 day residential mooring** although stays on boats summer and winter is an expectation with confirmation of residency away from the marina to be supplied upon request from BWML. Vessels will regularly leave berths to refuel, pump out and cruise.

Service provision provided with a Leisure status berth will be:-

- 365 day access to the vessel, but no right to reside aboard.
- Maximum 16 amp electrical supply (chargeable).
- Water connection all year round (subject to underground freezing caused by severe weather conditions), with exception Sawley Marina where water will be disconnected during months of November – March to alleviate freezing and burst pipework.
- Parking subject to availability (extra charge could apply at certain locations).
- Free use of marina customer toilets, showers and elsan facilities. Laundrette and pump out facilities are chargeable where available.
- The ability for post handling using the marina as a C/O address for short periods and with approval from the Marina Manager, the marina address is not permitted for use on personal correspondence.
- Emergency call provision (Free phone Canals 0800 47999 47).
- Domestic waste removal from site. You will be required to remove furniture, carpets, white goods, electrical equipment etc at your own cost.
- Sites accommodating up to 150 berths a minimum part time (10 hrs per week) customer/maintenance worker, above 150 berths a full time employee (37 hrs per week).
- BWML/BritMarine Chandlery 10% discount on orders, terms and conditions apply, (check with Sawley Marina at retail@bwml.co.uk - discount arranged prior to order), delivery charges applicable.
- Pontoon design will be in accordance with industry standards either currently or at the next replacement.
- Ombudsman Complaints Procedure.
- 4 weeks on hard standing subject to marina facility (lifting fees applicable), additional weeks are chargeable at appropriate rates (subject to Marina location).

Storage Berth – At selected sites from 1st April 2014

A very basic non-residential mooring is provided, having no service provisions. For the period November – March customer will only visit the marina to collect or return the boat to the mooring. Customers may, by arrangement with the Marina Manager, visit to check or carry out some minor maintenance to the boat. No overnight stays permitted.

Service provision provided within a Storage Berth arrangement:-

- Movement in and out of the Marina requires prior notification to the local Marina Team.

- With agreement of the Marina Manager and prior arrangement, infrequent visits to check on the boat or to carry out minor maintenance works. No overnight stays permitted.
- Water available on site, not at mooring (disconnection during November - March).
- No electricity connection provided.
- No guaranteed parking arrangement.
- Sites accommodating up to 150 berths a minimum part time (10 hrs per week) customer/maintenance worker, above 150 berths a full time employee (37 hrs per week).
- Pontoon design will be in accordance with industry standards either currently or at the next replacement.
- Emergency call provision (Free phone Canals 0800 47999 47).
- Ombudsman Complaints Procedure.

Platinum Services (Sawley Marina)

Exclusive to Sawley Marina in a small individual basin with customers recognised as Full Residential or Leisure moored within a gated area.

- Private car parking spaces.
- No standing charge for electricity.
- Storage box provided for both Residential and Leisure.

Wide Beam

Wide Beam craft on any of the above mooring products that exceed 3.0m for BWML inland marinas and 4.5m for BWML coastal marinas will be applicable to additional charges of a minimum 30% of the Grade of product they have purchased.

Occupancy of a berth that has been specifically designed and manufactured for Wide Beam craft will be charged at a berth rate (Kings Marina & Ripon Marina). Berth rates at these locations will be publicised.

Craft who occupy 2 narrow boat spaces will be subject to a 100% surcharge on the Grade of product they have purchased.

Note: These definitions may be changed by BWML at any time. Amended copies will be published on our web site www.bwml.co.uk and within local offices.