



Management Operational Plan for 66 Weymouth Road, Hayes, UB4 8NG

1. Purpose

The purpose of this Management Plan is to minimize noise disturbances within and around the children's home while fostering a calm, nurturing, and supportive environment for the children, staff, and surrounding community. Ensure that noise levels are maintained at acceptable levels for residents, staff, and neighbours. Promote practices and activities that reduce noise generation. Comply with local noise regulations and address noise complaints promptly and effectively.

2. How many children would be accommodated?

The home will accommodate up to 2 children at full capacity, which helps maintain a calm environment and limits noise disturbance to neighbours.

3. What is the likely level of need of the children accommodated, i.e. is there a focus on complex needs?

The home focuses on supporting children with a range of needs, with particular emphasis on emotional, behavioural and developmental challenges. Children accommodated may have experienced trauma, neglect or instability and will benefit from a structured and supportive environment designed to promote stability and growth.

4. Proposed Activities

The home will provide a balanced and structured programme of activities designed to support each child's emotional, social and physical development while maintaining a calm and respectful environment within the neighbourhood.

Most activities will take place away from the property to minimise noise and disruption for neighbours. Children will regularly access community facilities and public spaces, ensuring opportunities for recreation, education and personal growth.

Typical activities may include:

- Outdoor recreation such as walks, parks and local leisure facilities.
- Leisure activities such as cinema visits, bowling, shopping trips and community events.

- Educational and cultural visits including museums, libraries and places of interest.
- Therapeutic and wellbeing activities where required.
- Community engagement opportunities designed to build confidence and social skills.

On-site activities will generally consist of quiet and structured activities such as board games, arts and crafts, reading, homework support and group discussions. Outdoor play within the garden will be supervised and limited to reasonable daytime hours.

5. What support officers would be likely to visit the property?

The home may receive visits from:

- Social Workers.
- Regulation 44 Independent Visitors.
- Ofsted Inspectors.
- Independent Reviewing Officers (IROs).
- Health and education professionals where appropriate.

• Limiting Visits Within the Home

To minimise disruption and maintain a calm environment, many professional meetings and family contacts will take place away from the home where appropriate. This approach helps reduce unnecessary traffic to the property and supports positive relationships with neighbours.

6. Would therapeutic care be offered on site?

Therapeutic support may occasionally be facilitated virtually within the home. Where specialist therapeutic interventions are required, children will normally attend appointments with external providers arranged through their placing authority and healthcare professionals.

7. Would case reviews take place on or off-site?

Case reviews will generally take place off-site or virtually using online platforms where appropriate. This helps minimise disruption to the daily routines of children living in the home.

8. Are friends and relatives of residents able to visit at any time?

Family visits will only take place where agreed within the child's care plan and authorised by the placing authority. Visits will normally be arranged in advance and may take place in community settings where appropriate. Friends will not be permitted to visit the home unless specifically authorised and risk assessed.

9. Are children ever left alone at the property?

No. Children will not be left alone at the property unless specifically agreed within their care plan, placement plan and risk assessment.

10. What security provisions are proposed?

The property will have appropriate safety and security measures in place, including secure windows and standard residential door security. These measures are intended to maintain the safety and wellbeing of the children while preserving the appearance of a family home.

11. Would CCTV be installed?

Yes. External CCTV may be installed at the front entrance for security purposes in accordance with Ofsted requirements and data protection legislation.

12. How would residents know how to raise a concern in the event of an issue?

A Noise Management Plan has been developed and implemented to outline clear procedures for neighbours to raise concerns relating to the operation of the home. Nearby residents will be provided with contact details for the Registered Manager, including a telephone number and email address if required.

All concerns will be logged, investigated and responded to in accordance with the home's complaints procedure.

13. How will the service work with other professional and voluntary services?

The service will work collaboratively with social workers, schools, healthcare providers, therapists and community organisations to ensure children receive coordinated and consistent support. Regular communication and partnership working will ensure that children's emotional, educational and social needs are effectively met.

14. What contact has been made with local social services to establish the level of need for the home?

The management team will maintain regular communication with placing authorities and children's services departments to understand local needs and ensure placements are appropriate. This will support effective matching and ensure the home remains responsive to local demand and children's needs.

15. Will the property be Ofsted registered?

Yes. The home will be registered with Ofsted and will operate in accordance with all relevant children's home regulations, quality standards and safeguarding requirements.