

Noise Management Plan

66 Weymouth Road Hayes UB4 8NG

Planning application 48363 APP 2026 1427

This plan sets out how Rising Paths Children's Homes will keep activity at a normal residential level and respond promptly to any substantiated concern. The home's small scale, continuous supervision, structured routines and controlled vehicle activity provide the principal safeguards.

Occupancy and operation

The home will accommodate no more than two children aged 8 to 17 and will operate 24 hours a day. Two staff will be on duty on each shift. The Home Manager will normally attend during weekday office hours.

Potential sources and controls

Potential source	Control measures
Normal household activity	Structured routines, active supervision and prompt staff intervention.
Television music and devices	Reasonable volume; headphones encouraged; lower volume during evening and night hours.
Garden activity	Supervised; normally 9.00am–6.00pm; moved indoors if noise becomes excessive.
Handovers	Inside the separate office; 6.45am–7.00am and 6.45pm–7.00pm; no outside gathering.
Vehicles	Shift staff do not drive; no idling, horns or obstruction; taxis limited to immediate collection and drop off.
Professional visitors	By appointment and normally during daytime hours; virtual or off site meetings used where appropriate.
Deliveries	Ordinary household frequency only.
Maintenance and gardening	Normally 10.00am–5.00pm, except urgent work.
Refuse	Normal Hillingdon household collection arrangements.

Quiet hours

Quiet hours will apply from 8.00pm to 7.00am. During this period, televisions, music and devices will be kept at low volume; loud conversation, shouting and running will be discouraged; and staff will actively support calm bedtime and morning routines.

Children and supervision

Children will be supported by trained residential childcare staff using trauma informed care, positive behaviour support and de escalation. Placement matching and individual risk assessments will be used to avoid combinations of needs that cannot be safely or calmly supported within the property.

Where a child becomes distressed, staff will respond promptly, use de-escalation, redirect activity and, where appropriate, support children in separate areas. Any recurring issue will lead to review of the care plan, risk assessment, staffing response and placement suitability.

Building and internal management

- Windows will be managed appropriately where a substantiated noise issue arises, while maintaining safe ventilation and safeguarding requirements.
- Soft furnishings, curtains, carpets or rugs will be used where suitable to reduce sound transmission.

- Internal doors will be kept closed where appropriate, subject to fire safety and safeguarding requirements.
- Quiet spaces will be available for reading, homework, relaxation and emotional regulation.

External areas and neighbour relations

Garden use will be supervised and activities will be suitable for a residential setting. Existing boundaries will be maintained. Staff will intervene immediately if external noise becomes excessive. Children and visitors will not be permitted to congregate on the pavement or near neighbouring entrances.

Complaints procedure

Management contact details will be made available to neighbouring residents. A concern may be raised by telephone or email and will be acknowledged within 24 hours. Immediate disturbance will be acted on at once.

Stage	Action
Record	Log date, time, source, nature and duration of the reported disturbance.
Investigate	Check staff records, activities, visitors and any relevant incident information.
Respond	Explain findings and immediate action, while protecting children's confidentiality.
Correct	Adjust activity, supervision, routines or risk management where justified.
Review	Home Manager checks for recurrence and effectiveness of action.

Monitoring

The Home Manager will review the complaints log monthly and after any repeated substantiated concern. The plan will also be reviewed after significant incidents, material changes in placement needs or a request from the Local Planning Authority. Records will be retained to demonstrate compliance.

Conclusion

The proposed use remains a two child household with continuous professional supervision. Controlled handovers, a no driving to work policy for shift staff, limited visitors, normal household servicing and active noise management will protect the living conditions of neighbouring residents.