

# Personal flood plan

Name



## Are you signed up to receive flood warnings?

If not call Floodline on 0845 988 1188 to see if your area receives free flood warnings.



**Let us know** when you've completed your flood plan by calling Floodline on **0845 988 1188**. This will help us learn more about how people are preparing for flooding.

| General contact list                | Company name       | Contact name | Telephone     |
|-------------------------------------|--------------------|--------------|---------------|
| Floodline                           | Environment Agency |              | 0845 988 1188 |
| Electricity provider                | Southern Electric  |              |               |
| Gas provider                        | British Gas        |              |               |
| Water company                       | Affinity Water     |              |               |
| Telephone provider                  |                    |              |               |
| Insurance company and policy number |                    |              |               |
| Local council                       | Hillingdon Council |              |               |
| Local radio station                 | Radio Hillingdon   |              |               |
| Travel/weather info                 | BBC Weather        |              |               |

## Key locations

| Service cut-off | Description of location          |
|-----------------|----------------------------------|
| Electricity     | Bedroom closest to living room   |
| Gas             | Outside right hand side of house |
| Water           | Entrance to house                |

## Who can help/who can you help?

| Relationship        | Name           | Contact details | How can they/you help? |
|---------------------|----------------|-----------------|------------------------|
| Relative            | Sister, Joanne | 0741413720      | Live close by          |
| Friend or neighbour |                |                 |                        |

**Be prepared for flooding. Act now**

# Personal flood plan

## What can I do NOW?



Put important documents out of flood risk and protect in polythene ☒

Look at the best way of stopping floodwater entering your property ☒

Find out where you can get sandbags ☒

Identify what you would need to take with you if you had to leave your home ☒

Check your insurance covers you for flooding ☒

Make a flood plan and prepare a flood kit ☒

Identify who can help you/ who you can help ☒

Understand the flood warning codes ☒

### What can you do if a flood is expected in your area?

| Actions                                                                                                                                                             | Location |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|
| <b>Home</b>                                                                                                                                                         |          |
| • Move furniture and electrical items to safety                                                                                                                     | Agreed   |
| • Put flood boards, polythene and sandbags in place                                                                                                                 | Agreed   |
| • Make a list now of what you can move away from the risk                                                                                                           | Agreed   |
| • Turn off electricity, water and gas supplies                                                                                                                      | Agreed   |
| • Roll up carpets and rugs                                                                                                                                          | Agreed   |
| • Unless you have time to remove them hang curtains over rods                                                                                                       | Agreed   |
| • Move sentimental items to safety                                                                                                                                  | Agreed   |
| • Put important documents in polythene bags and move to safety                                                                                                      | Agreed   |
| <b>Garden and outside</b>                                                                                                                                           |          |
| • Move your car out of the flood risk area                                                                                                                          | Agreed   |
| • Move any large or loose items or weigh them down                                                                                                                  | Agreed   |
| <b>Business</b>                                                                                                                                                     |          |
| • Move important documents, computers and stock                                                                                                                     | Agreed   |
| • Alert staff and request their help                                                                                                                                | Agreed   |
| • Farmers move animals and livestock to safety                                                                                                                      | Agreed   |
| <b>Evacuation - Prepare a flood kit in advance</b>                                                                                                                  |          |
| • Inform your family or friends that you may need to leave your home                                                                                                | Agreed   |
| • Get your flood kit together and include a torch, warm and waterproof clothing, water, food, medication, toys for children and pets, rubber gloves and wellingtons | Agreed   |

There are a range of flood protection products on the market to help you protect your property from flood damage. A directory of these is available from the **National Flood Forum** at [www.bluepages.org.uk](http://www.bluepages.org.uk)

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