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The development of both the design of the building and the surrounding landscaped car park has been taken following guidance from the 'Secured by Design Principles' and undertaken in consultation with the London Metropolitan Police in order to incorporate measures to reduce crime and the fear of crime. Designing out crime is an essential part of the design process. A study of current procedures on site has been undertaken to ensure that proposals at a minimum meet and in most case exceed these standards.

CCTV

A fixed camera CCTV system will cover the car park area (surface and basement) and ground floor perimeter of the building. Monitoring and control of the CCTV shall be from the reception desk. Current systems are monitored 24/7 and data recorded onto a 28 day hard drive system. The system is licensed with the Information Commissioners Office as a 'Public Space Surveillance System' as the camera field(s) extends beyond the HPH boundary and is registered with the ICO for 'Crime Prevention Purposes' only.

HPH is a manned site and with the exception of Monday to Friday 07.00 to 19.00 there are always two guards on site. Monday to Friday daytimes there is only one guard as there is a receptionist too. The site has patrols completed at least every two hours and the duty guard(s) monitor the CCTV on site from the control room or reception desk of HPH3.

Landscape

Clear views have been maximized throughout the scheme and consideration has been given to the design and siting of outdoor furniture and signage. Landscaped features have been designed with public safety in mind; footpaths have been designed to allow visibility and avoided creating potential hiding places. Vegetation has been carefully chosen to ensure that planting does not create hiding spaces or hinder surveillance; tree canopies do not impede sight lines.

Parking

Disabled car parking is located to the west and east perimeter of the building, allowing users to easily orientate themselves with the entrance of the building on the elevation. Additional parking is located in the basement of the building which has barrier controlled access. Barriers can be raised via swipe fob.

Basement car park lighting is provided by robust surface mounted luminaires, arranged to create a feeling of safety and security. The illuminance levels shall be such that a good quality image is gained from the CCTV system and dark spots are irradiated. External lighting for the site will be provided for general landscaping and will cover entry and exit points – extending the coverage of lighting from the existing site layout across the entire site.

Access

The entrances of the buildings – HPH4 and HPH5 are located as such that a visual connection across the piazza is created. Access to the building is controlled via turnstiles and monitored from reception. The security system will form a perimeter system, with wireways to doors for specific occupier separation between the floors and cores. This is to provide protection and control of property, and for the safety and supervision of all persons occupying, entering or leaving.