



20th September 2019

Our reference: SU1903746

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Mr Savani
B A Williams Chemist Ltd
14-15 Albany Parade
Brentford
TW8 0JW

Dear Mr Savani

1072 warranty
= X

SUBSIDENCE CLAIM – 5 PINE TREES DRIVE

I am pleased to confirm that Allianz have accepted your claim under the subsidence, heave or landslip section of your policy. This means they will pay for the cost of investigating and repairing the damage to the property less the policy excess, which is £1,000.00.

A copy of the report I have issued to Insurers is attached. This details the likely cause(s) of the subsidence and suggests work required to investigate and stabilise the property. The cause of movement appears to be clay shrinkage.

Although the cause of the movement needs to be dealt with first, we have completed a soil risk analysis (VISCAT Assessment) which suggests a potential heave risk should the vegetation be removed. Therefore in order to progress your claim, you will be contacted by CET Structures Limited to arrange a soil investigation. Their contact details 0845 450 5620 if you require them.

The following target dates are provided as a guide and may be subject to policy considerations and/or circumstances outside our control. Later dates are generally dependent upon earlier dates being achieved.

ACTION PLAN	TARGET DATES:
Reporting of Site Investigations	November 2019
Completion of Mitigation	To be reviewed after the investigation is received
Completion of Monitoring	As above
Commencement of Repairs	As above
Completion of Repairs	As above

JO
01277 655377

Eval: 14th Dec

VAT to Potow

Setting aside the above and as discussed, we would be grateful if you could please confirm the position surrounding payment of VAT for any repairs to your property.

Chartered Loss Adjusters

If you have any queries, please contact us on 0115 943 5273 or by email at
subsidence@crawco.co.uk

Yours sincerely,

Craig Fookes
Subsidence Division
Direct Dial: 0115 943 5273
subsidence@crawco.co.uk