

Management Plan for Children's Residential Home

61 Botwell Ln Hayes UB3 2AD

• How many children would be accommodated?

The proposal is to accommodate up to 3 children in the home with 3 carers on a shift basis and a manager. The following schedule indicates the level of comings and goings anticipated in a typical week. All cooking, cleaning and gardening duties will be carried out by the carers and the children themselves.

• What is the ratio of staff to children that is required, i.e. delivery model?

We will have staffing ratio of 1 member of staff per child, plus a manager.

What is the likely level of need of the children accommodated, i.e. is there a focus on complex needs?

The home would provide a nurturing therapeutic home for up to 3 children, aged between 7 to 18 who have been a victim of Trauma.

The home aims to provide a therapeutic approach with a high level of individualised care. We aim to provide young people with a sense of belonging and security and to enable the development of healthy relationships, feeling valued, and a positive transition into adulthood.

We aim to provide an environment that reflects as realistically as possible, that of a genuine and nurturing family environment, with the consistency of care, boundaries, and support associated. Some of our young people will have experienced several placement and relationship breakdowns, which have further entrenched the disadvantage and trauma they have experienced. We aim to provide a home in which children and young people feel secure and valued.

Our care (Known as Adults) work with our young people to help them feel supported to make positive choices and therefore access services that will address their social, educational, and cultural needs. Young people are actively encouraged to understand their behaviour and the impact it has on others and themselves, and the consequences of their actions in the immediate and longer term. Through emotional intelligence and effective communication, everyone can be heard, safely.

· What is the likely shift pattern of staff, i.e. how many staff (management and care staff) would likely be at the premises at any one time and when would shift changes occur?

We would anticipate having 3 members of staff on duty during the day, a daily carer and a manager and two staff working 2 days on and 4 days off. There is only one change of the two carers each day, around 8.30 am, to assist the handover of staff. In the event of a child needing closer attention, the second carer would be replaced two a daily and a night carer. This allows a staff member to be on duty each night.

· What support officers would be likely to visit the property?

In addition to OFSTED's one visit per year, there will be visits by local social services circa every four to six weeks and one Regulation 44 and IRO visits each month. Usually, each child's social worker would visit them individually but if they are from the same local authority one of the social workers may visit both children. Depending on the needs of the individual children, there may be occasional visits by other social workers.

· How would visits be scheduled and would staff/support-worker meetings take place at the property?

To control excessive visitors to the premises, online and structured agenda-based meetings are held. Visits from Family members, social workers and senior management are all pre-planned in advance to keep people movement to a minimum.

· If residents are unable to participate in full-time, mainstream education, what educational support would be offered on-site?

With regard to schooling, it is often the case that when young people come into care, they have missed an extensive proportion of their education or are affected in a way that they could not work effectively in a large classroom environment. Given this, they could be tutored from home initially. This is all achieved online without any tutors having to come to the house. They may then progress to a specialist unit (smaller class sizes) then hopefully onto mainstream. In cases where children may have a home tutor, this is no different from an ordinary family who choose to have their children educated at home. It makes no difference to the planning status of the use.

· Would therapeutic care be offered on site?

Therapy is offered. Including in the comings and goings table. No impact in regard to additional facilities as this will be accommodated in existing facilities or online.

• Would case reviews take place on or off site?

Visits from social workers and senior management are all pre-planned in advance to keep people movement to a minimum. The case reviews will take place on site; however, not all attendees will be based at the premises. Where possible we will use video meetings.

• Are friends and relatives of residents able to visit at any time?

In addition, there may be visits by family members and friends, although these are carefully managed in advance, subject to child's individual care plan. These visits are no more frequent than those to a typical family by friends or relatives.

• Will the property be OFSTED registered?

Yes.

• Are children ever left alone at the property?

No. There will be a minimum of 2 staff always at the property.

• Under what circumstances are children allowed to leave the property?

Under the supervision of staff.

• Would staff members be informed/aware if a child left the property?

As per a regular dwelling, we will have a home alarm system to notify us of any access openings during the night along with full staffing supervision during the day.

• Is there a curfew?

Not applicable as young people go out with staff support.

• What would happen in the event of a breach of curfew?

Missing person protocol followed. We would proactively search for any young person that was missing whilst working with the relevant authority and take all appropriate measures to return them home safe as swiftly as possible

• What security provisions are proposed, e.g. security and access controls on doors?

House alarm and gate entrance/exit access control.

• Would CCTV be installed?

Appropriate measures may also alleviate concerns in terms of character of the area, safe operation of the site and community cohesion

No.

• How would local residents know how to raise a concern in the event of an issue?

Good neighbour policy followed which requires the registered manager to introduce themselves to the neighbours and provide them with their contact details.

- **What contact has been made with local Social Services to establish the level of need for the home.**

Discussions have commenced with the local children's commissioning officer to ensure the home will meet a local need.