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TECHNICAL NOTE

Date: June 2026

File Ref: BD/VL/P25-3550/06TN Rev A

Company: Frough Ltd

Subject: Noise Management Plan [NMP]

Project: 233 High Street – Uxbridge

1.0 INTRODUCTION

- 1.1 Create Consulting Engineers have been commissioned by Frough Ltd to create a Noise Management Plan (NMP) for the 233 High Street – Uxbridge Site.
- 1.2 The following section of this document contains the Noise Management Plan to be included in the site's operational procedures.

Noise Management Plan (NMP)

233 High Street
Uxbridge
UB8 1LE
Frough Ltd

2.0 PURPOSE OF NMP

- 2.1 The purpose of a Noise Management Plan is to provide a site-specific plan that aims to minimise noise impacts at Noise Sensitive Receptors (NSRs), from noise generated by the site.
- 2.2 The closest NSR locations, have been shown in the following image:

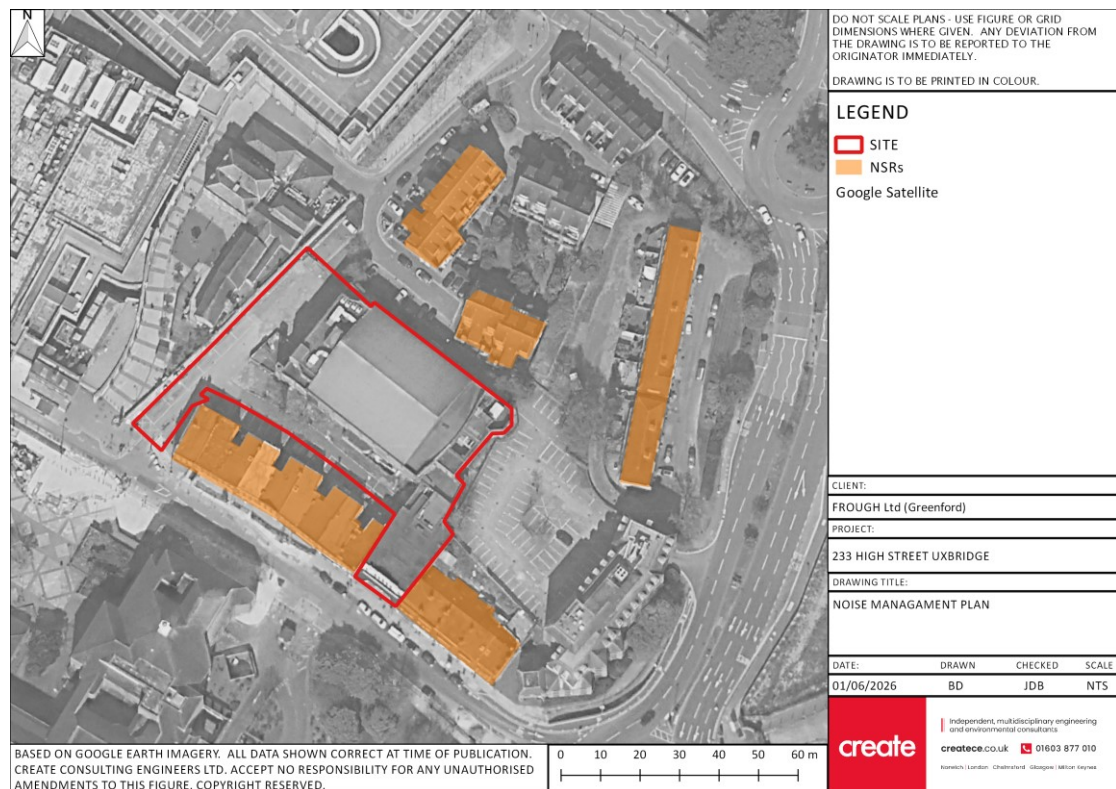


Figure 2.1: 233 High Street Uxbridge Site and NSR Locations

3.0 SITE DESCRIPTION

- 3.1 The site comprises a hotel and banquet hall with associated ancillary spaces.

Hours of Operation

- 3.2 The Hotel will be in operation for 24hrs a day.
- 3.3 The Banquet Hall will be in operation ad hoc, with a license to run between 12'noon and 1am

Potential Noise Sources and Respective Locations

- 3.4 The figure below shows the site demise separated into 3 locations, denoted by Hotel (H), Banqueting Hall (B) and the External Area (E).

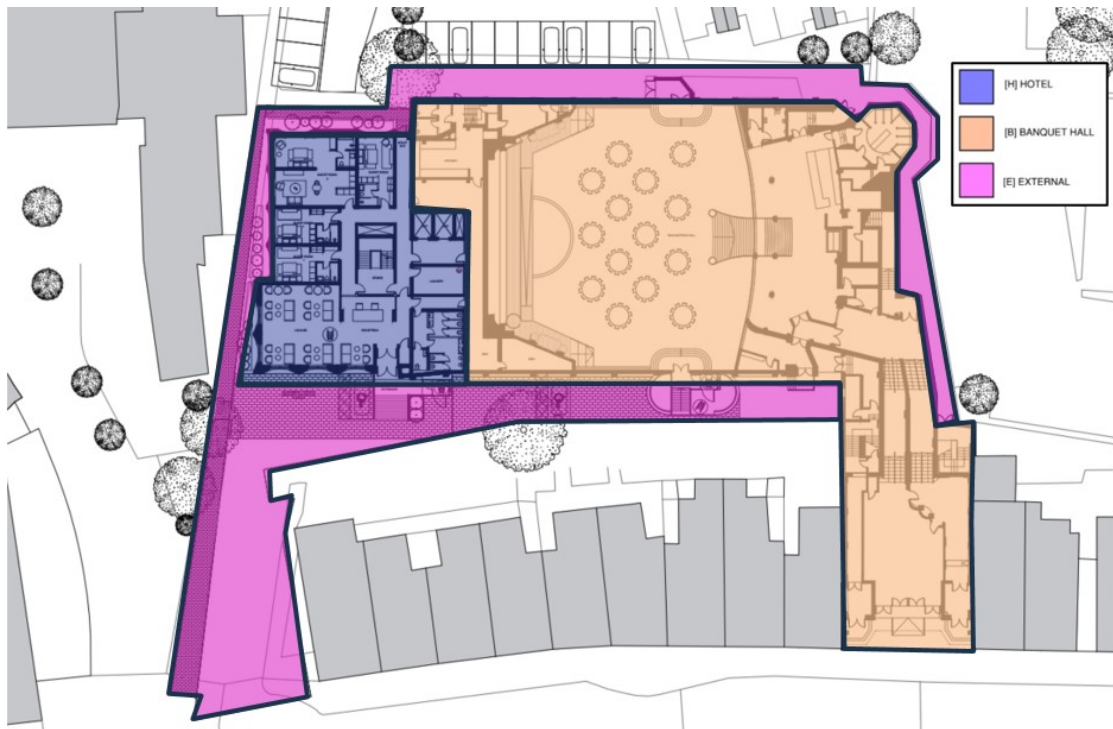


Figure 3.1: Key Locations within the Site (Adapted from Drawing A_201 Rev 02)

3.5 The anticipated, typical noise sources associated with the Site and their respective locations are:

- Patrons [B] [E]
- Deliveries [E]
- Music/Entertainment [B]
- Service staff [E]

4.0 NOISE CONTROL & MITIGATION

Patrons [B] [E]

Banquet Hall

4.1 Given the previous usage of the property, it is anticipated that the existing building fabric is suitable for controlling noise breakout. Patron noise from the interior of the Banquet Hall will be controlled through the existing building fabric (sound insulation) and by keeping access and egress points closed whilst events are in progress.

External Areas

4.2 Patron noise resulting from external areas will be controlled through behavioural cues such as signage and notices posted in congregation areas, at access and egress points and through periodic checks by site staff.

Music and Entertainment [B]

Banquet Hall

- 4.3 Music and Entertainment noise from the interior of the Banquet Hall will be controlled through the existing building fabric (sound insulation) and by keeping access and egress points closed whilst events are in progress.
- 4.4 There will also be automated music cut-off/dim switches for doors in key areas. Cut-off switches will stop the music entirely, whereas dim switched will reduce the music by 10 dB, or by a set level, as agreed with the LPA.
- 4.5 For south access points to the main hall, the cut-off switches will be in operation. For the lobby doors to the main hall, the cut-off switches will only come into effect when both sets of doors are open.



Deliveries [E]

External

- 4.6 Operational noises associated with the site will be controlled through minimising both noise generation, and control of exposure times.
- 4.7 Deliveries will be scheduled only on weekdays, during normal working hours (7am – 5pm).

Service Staff [E]

External

- 4.8 Bottle bins will only be emptied into outside bins during standard working hours (between 9am and 5pm Monday – Saturday).
- 4.9 Staff will be instructed to not congregate in external areas during breaks.
- 4.10 Any new or staff brought in for a specific event will be inducted and briefed on the site's noise control measures.

5.0 COMPLAINTS PROCEDURE AND REMEDIATION

5.1 Any noise complaints received by any member of staff via phone, email, or in person, will be reported to the line manager, and will include:

- Date and time of complaint received
- Date and time of the noise event that caused the complaint (provided by the complainant)
- The nature of the complaint
- Complainant name and contact details (if provided)

5.2 Upon receipt by the line manager, the source of noise/complainant will be investigated.

5.3 Any mitigative measures will be immediately implemented if applicable/required to do so.

5.4 All actions and the outcome will be recorded for review.

Mitigative measures

5.5 Upon receipt of a noise complaint, mitigative measures may include:

- Reduction of sound system volume
- Asking guests to lower noise levels
- Maintaining all windows and doors are closed
- Ending the event if necessary.

6.0 REVIEW AND APPRAISAL

6.1 The NMP will be reviewed annually at a minimum, and if the operational process/capacity of the venue changes.

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