



Double Glazing Guarantee

Issued to: Karan Kapoor

Property Address: 161 Park Avenue Ruislip HA4 7UN

Commencement Date: 10th Feb 2020

10 UPVC WINDOWS, 1 UPVC SINGLE DOOR AND 1 ALUMINIUM DOOR SLIDING 4 PANES are guaranteed against any failure in welded joints and distortion in accordance with system supplier's recommendations for a period of no longer than 10 years from the above commencement date.

Glass sealed units manufactured by ourselves are guaranteed for a period not longer than 2 years after the commencement date above for the failure of hermetical seals (i.e. misting between panes).

This guarantee does not cover for breakage of glass after installation is complete.

Locking mechanisms, hinges and all metallic moving parts are guaranteed for 1-year subject to regular maintenance by customer. Cosmetic deterioration to handles, letter plates and door handles etc due to general wear and tear are not covered by this guarantee. Repairs depends on availability of staff.

All buildings work of any description will be guaranteed for a period of 12 months from the commencement date in respect of workmanship.

Conservatory roofing sheets of any description are not guaranteed against abnormal climate changes, which may cause the structure of material used to breakdown in some way, also the guarantee does not cover against any penetration of insects, misting and mould growth between the chamber sheets. Any external trimmings are covered for 12 months under normal climate conditions.

Any minor imperfections of PVCU or glass are subject to supplier's recommendations, details of which are available upon request. Stained glass and lead work are not guaranteed against fading and discolouration.

PVCU products (i.e.) used in any installations are the closest match available from our suppliers at the present time (i.e. it will not always be possible to have a perfect colour match). Door panels are guarantee for a period of 12 months under normal climate conditions.

Advice should be sought before attempting to attach fixtures or fittings to or around products supplied.

All guarantees are given in good faith. However, if it is deemed after a visit from a company representative that our product has been misused, tempered or damaged in any way etc, we will render the guarantee null and void, leaving any remedial work to be carried out at a pre-arranged fee, which shall be payable before any work commences. Any failure of materials under the terms of this guarantee will be repaired or replaced at Hanworth Windows sole discretion.

This guarantee is non – transferable. All goods remain the property of Hanworth Windows until payment has been received in full, and has cleared banking process.

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