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**REDWOOD PARTNERSHIP**

Consulting Engineers  
Transportation Planners



**PROPOSED MIXED-USE  
RETAIL & RESIDENTIAL DEVELOPMENT  
41-67 HIGH STREET  
YIEWSLEY  
WEST DRAYTON  
UB7 7QQ**

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**MORRISONS  
DELIVERY & SERVICING PLAN**

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*on behalf of*  
**HARBOURSIDE INVESTMENTS LIMITED  
&  
WM MORRISON SUPERMARKETS PLC**

PMcL/3377d4/May 2023



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## CONTENTS

<b><u>Section</u></b>	<b><u>Page</u></b>
1.0 Introduction	1
2.0 Delivery Schedule & Routing	2
3.0 Waste Removal, Management and Recycling	4

### **APPENDIX A**

Figure A1 - Site Location Plan

### **APPENDIX B**

HGV Routing Plan

### **APPENDIX C**

Morrisons Waste Management & Recycling Strategy

### **DRAWINGS**

Drawing No. REDW-3377-412 - Highway Layout Plan



## 1.0 Introduction

- 1.1 The Redwood Partnership are appointed by Harbourside Investments Limited and WM Morrison Supermarkets PLC to prepare a Delivery and Servicing Plan (DSP) for the new replacement Morrisons foodstore at 41-67 High St, Yiewsley, West Drayton, London, UB7 7QQ. The proposal includes the demolition of the existing former foodstore buildings and the re-development of the site to provide a new foodstore at ground level with residential accommodation above. A site location plan is shown on **Figure A1 (Appendix A)**.
- 1.2 The TfL document '*Delivery and Servicing Plans: Making Freight Work for You (2013)*' provides guidance on the production of DSPs which has been referenced in the production of this document. It is noted that the emphasis of this guidance is on commercial environments like the Morrisons foodstore where there is greater control on the part of Morrisons to manage deliveries, for example through freight consolidation or the efficient selection of suppliers and freight operatives. The proposed development may also benefit from a reduction in freight trips associated with the commercial use compared to the previous Morrisons store on the site.
- 1.3 Delivery & Servicing Plans will help to manage freight vehicle movement to and from the Morrisons foodstore. The DSP will improve the safety and reliability of deliveries to the site; help reduce congestion and minimise environmental impact. Delivery & Servicing Plans can benefit companies and the local community. The advantages include:
- Reduced delivery costs and improved security;
  - More reliable deliveries which equates to less disruption to the business day and fuel saving;
  - Time saved as businesses identify unnecessary deliveries;
  - Less noise and intrusion;
  - Opportunity to ensure that business operations comply with health and safety legislation;
  - Encourage businesses to select delivery companies who can demonstrate their commitment to best practice guidance, e.g. members of the Freight Operator Recognition Scheme (FORS).
- 1.4 The DSP will be inherited by Morrisons and will help to identify unnecessary service vehicle journeys by combining deliveries and allowing for more sustainable servicing. The DSP will help reduce congestion and minimise the environmental impact of freight activity. The document will be further developed by Morrisons in accordance with the company's individual needs.



## 2.0 Delivery Schedule & Routing

- 2.1 Service vehicle routes to the site will follow the same routes as the previous foodstore on the site. The routing of larger service vehicles is shown on the plan provided in **Appendix B**. The routes keep larger service vehicles to the Transport for London Road Network (TLRN); the Strategic Road Network (SRN) and local distributor roads which are suitable for their size without detriment to those living within surrounding residential streets. Service route plans will be issued in advance to suppliers where there is control over this process.
- 2.2 The Morrisons foodstore has the benefit of being totally self-contained with regards servicing and does not rely on retail servicing taking place directly from the public highway. Access for service vehicles for the Morrisons store will be via St Stephens Road off High Street (**Drg.No.REDW-3377-412**).
- 2.3 Morrisons service vehicles access a dedicated service yard directly from St Stephen's Road. Bread, chill and produce are delivered early morning; Long life chill, grocery and frozen foods are delivered in the evening. Direct supplies such as milk and bread are delivered at various times of the day using the suppliers' medium or light goods vehicles. A schedule of service vehicle movements accessing the previous Morrisons foodstore on the site is shown in **Table 2.1**. Morrisons have advised us that the quantum of service vehicle deliveries for the new foodstore will be no greater than the level of servicing previously required and may potentially be lower:

**Table 2.1 Former Morrisons Servicing Schedule**

449 Yiewsley	Vehicle Spec	Mon	Tue	Wed	Thu	Fri	Sat	Sun
<b>Bread, Chill, Produce</b>	16.5m artic	1	1	1	1	1	1	1
<b>Long Life Chill (LLC)</b>	16.5m artic	1	1	1	1	1	1	-
<b>Grocery / Frozen</b>	16.5m artic	1	-	1	1	1	1	-
<b>Directs: Milk, Bread, Cash, Clipper (Clothing)</b>	MGV/LGV	4	4	4	4	4	4	4
<b>Refuse</b>	12m rigid	1	-	1	-	1	-	-
<b>Total Deliveries</b>	-	<b>8</b>	<b>6</b>	<b>8</b>	<b>7</b>	<b>8</b>	<b>7</b>	<b>5</b>

- 2.4 In summary, for the proposed foodstore, a maximum of 8no HGV/MGV/LGV daily deliveries are anticipated with the majority taking place using vehicles smaller than a 16.5m articulated lorry.



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- 2.5 The Morrisons store manager will be made aware daily via email of delivery timings for the subsequent day. Service yard management will be in direct contact with the Morrisons delivery drivers and service yard staff via mobile phone. All deliveries will enter the site direct from St Stephens Road in forward gear, turning right into the main service yard access then clockwise within the service yard area, before reversing into the loading bay.
- 2.6 All turning, manoeuvring and loading/unloading will be undertaken within the service yard. The service yard is of sufficient size to allow a 16.5m articulated lorry to enter, turn and reverse to the loading/unloading dock. If required, additional space is available for a rigid lorry to enter the service yard and wait whilst an articulated lorry or other vehicle is parked at the loading bay, taking up position in the loading bay after the articulated lorry or other vehicle has departed.
- 2.7 Morrisons will ensure that for deliveries made by vehicles fitted with tail lifts that in addition to the service vehicle driver, two other suitably trained store employees will be present during unloading/loading operations. These members of staff will assist with the movements of goods from vehicle to store, ensuring that pedestrian safety is maintained at all times.
- 2.8 Egress from the service yard will be left onto St Stephens Road, leading to High Street, then onto the local Strategic Road Network along various routes as shown in **Appendix B**.

### **Working Hours**

- 2.9 Servicing to the Morrisons foodstore will be undertaken 24 hours per day within a screened and covered service yard. Wherever possible, service delivery times will be managed to avoid the 08:00-09:00 and 17:00-18:00 peak hour periods on the public highway.

### **No-idling & Reversing Policy**

- 2.10 Morrisons will ensure that all service delivery companies used by them are aware of the no-idling and reversing policy on the site unless special dispensation has been provided. Service vehicle operators visiting the site will be required to switch off their engines as soon as possible after arrival, remaining off during unloading and loading procedures. Reversing is to be observed by Morrison's staff when receiving service vehicles.



### 3.0 Waste removal, management and recycling

3.1 For all businesses the main objectives of the site's waste strategy will be:

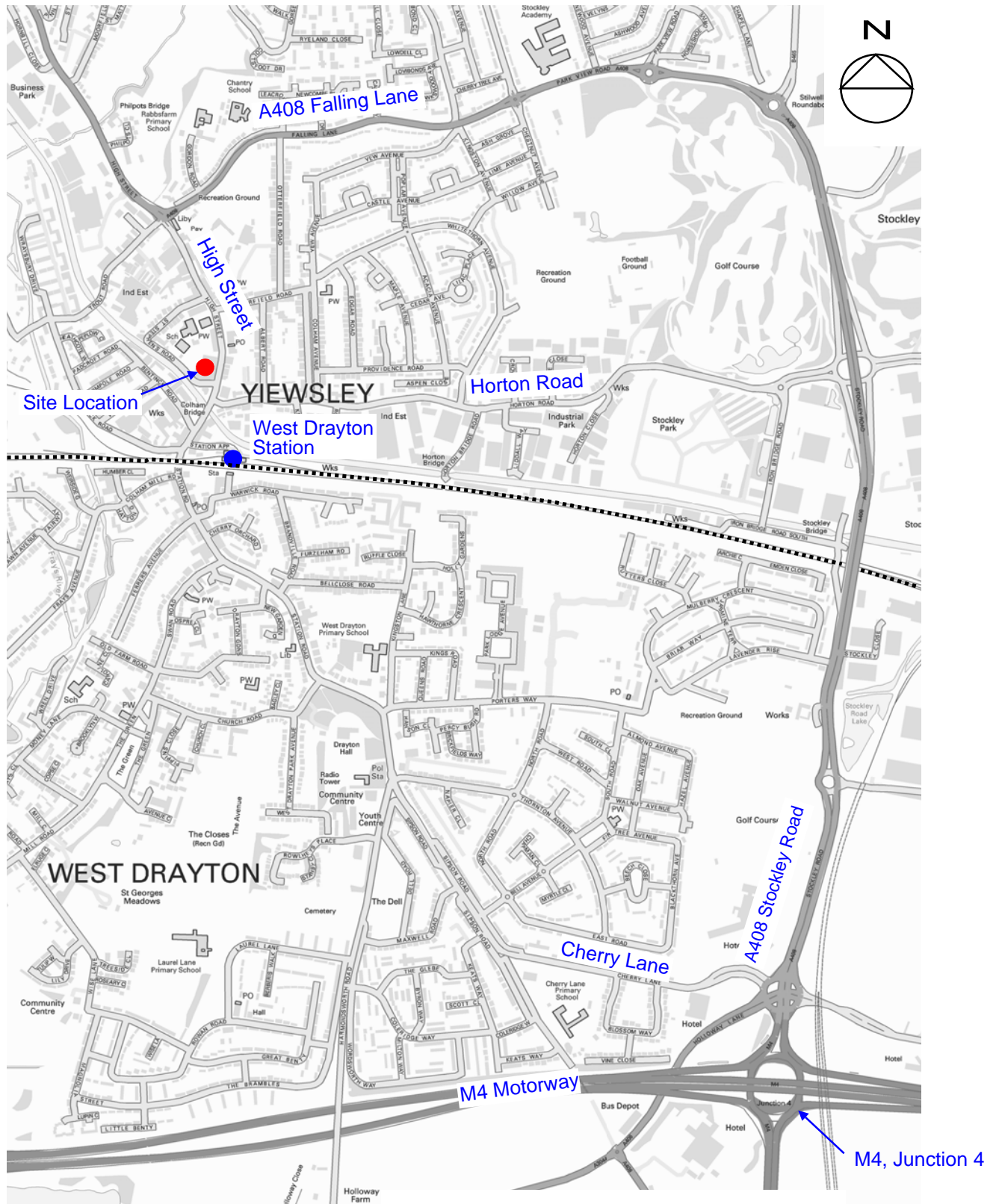
- i) to reduce the waste that they produce from their own operations;
- ii) to recover as much as is practical and ensure the remainder is disposed of responsibly;
- iii) to encourage staff and customers to recycle where appropriate.

3.2 In general, cardboard and plastic will be stored and will be collected by Morrisons own vehicles or specialist contractor. General waste and food waste will be separated and collected for disposal by registered contractors employed by Morrisons.

3.3 A copy of Morrisons current waste strategy is included in **Appendix C**. The whole strategy includes the following commitments to:

- i) Comply with current waste legislation;
- ii) Ensure that other companies handling, recovering or disposing of waste on behalf of Morrisons have the necessary authorisations to do so, such as being registered contractors;
- iii) Ensure that waste is taken to an authorised site;
- iv) Ensure that adequate controls are placed on specific types of waste by maximising the recycling of product packaging (depending upon package material);
- v) Ensure that recyclable waste material is segregating as much as possible on site;
- vi) Separate different types of waste and label waste containers appropriately;
- vii) Store waste securely in appropriate containers such as containers or labelled drums and cover waste material, if necessary;
- viii) Provide adequate staff training on waste management for those staff who handle different types of waste;
- ix) Provide effective communication for staff concerning waste management by providing signage in staff areas to highlight the environmental and financial benefits of recycling.





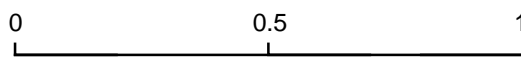
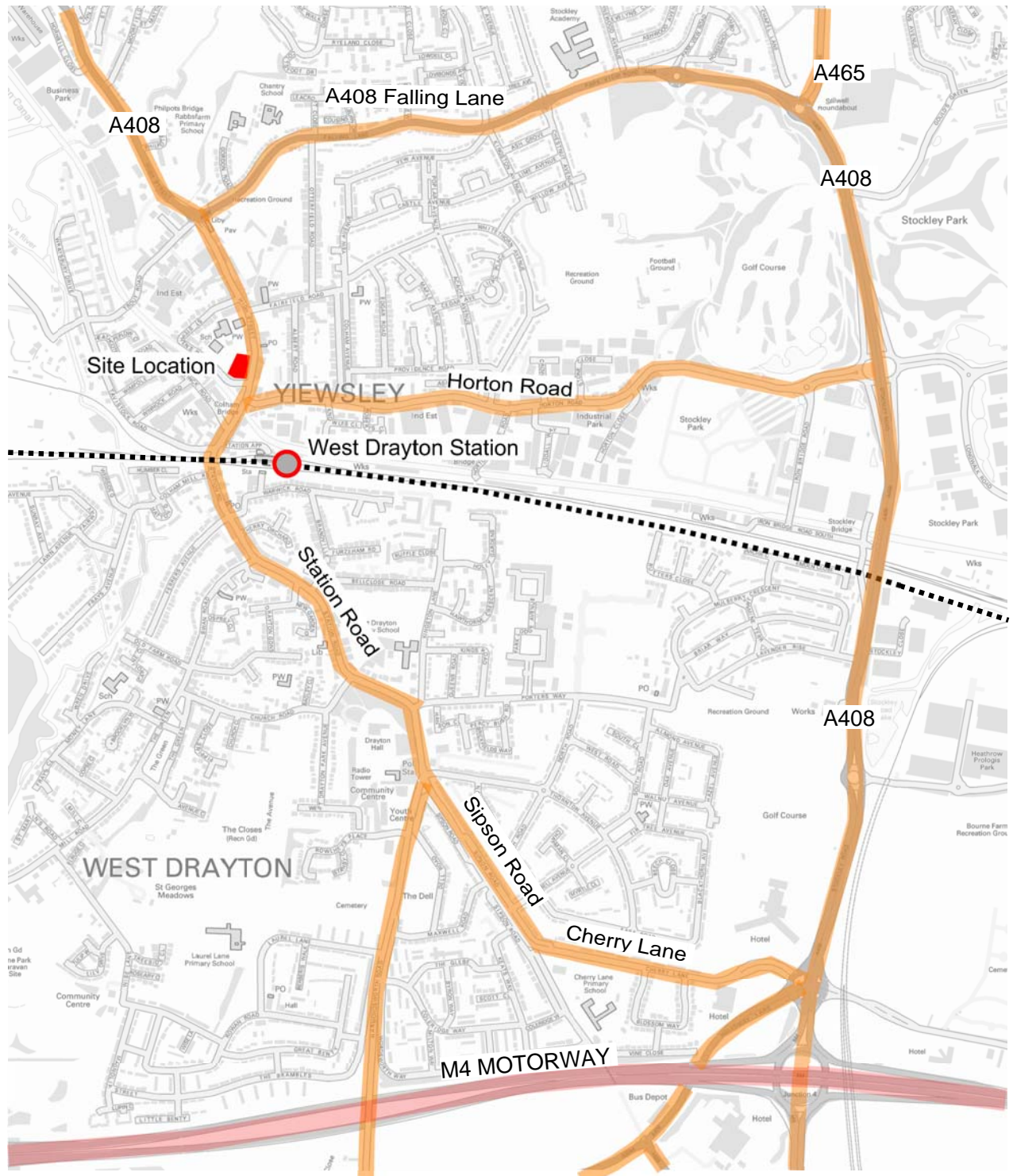
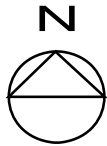
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MORRISONS, HIGH STREET, YIEWSLEY, UB7 7QQ  
SITE LOCATION PLAN

FIGURE A1







Kilometres

KEY



Permitted HGV Routes

MORRISONS, HIGH STREET, YIEWSLEY, UB7 7QQ  
HEAVY GOODS VEHICLE ROUTING PLAN



**Wm Morrison Supermarket Plc.**  
**Waste management and recycling at stores.**

**Storage for Retailer Recyclables.**

The following materials will be segregated from the general waste stream and stored in a designated area prior to collection by a registered waste collector.

- Paper: Office/confidential paper waste is stored in the admin office and backhauled to depot.
- Cardboard: baled in warehouse and backhauled to depot.
- Plastic film: baled in warehouse and backhauled to depot.
- Vegetable oil: stored in the warehouse yard in 1,000litre IBC's or 60/120litre barrels and collected by re-processor on a schedule.
- Packaging – Empty cleaning product drums are segregated from the waste stream and collected by a registered waste service provider on a schedule.
- Food preparation/butcher's knives: Specific container used to store before being collected by registered waste service provider for recycling.

**Compactor and cleaning facilities.**

A Twin-chamber baling machine (plastic and cardboard) will be located in the warehouse.

**General waste collections.**

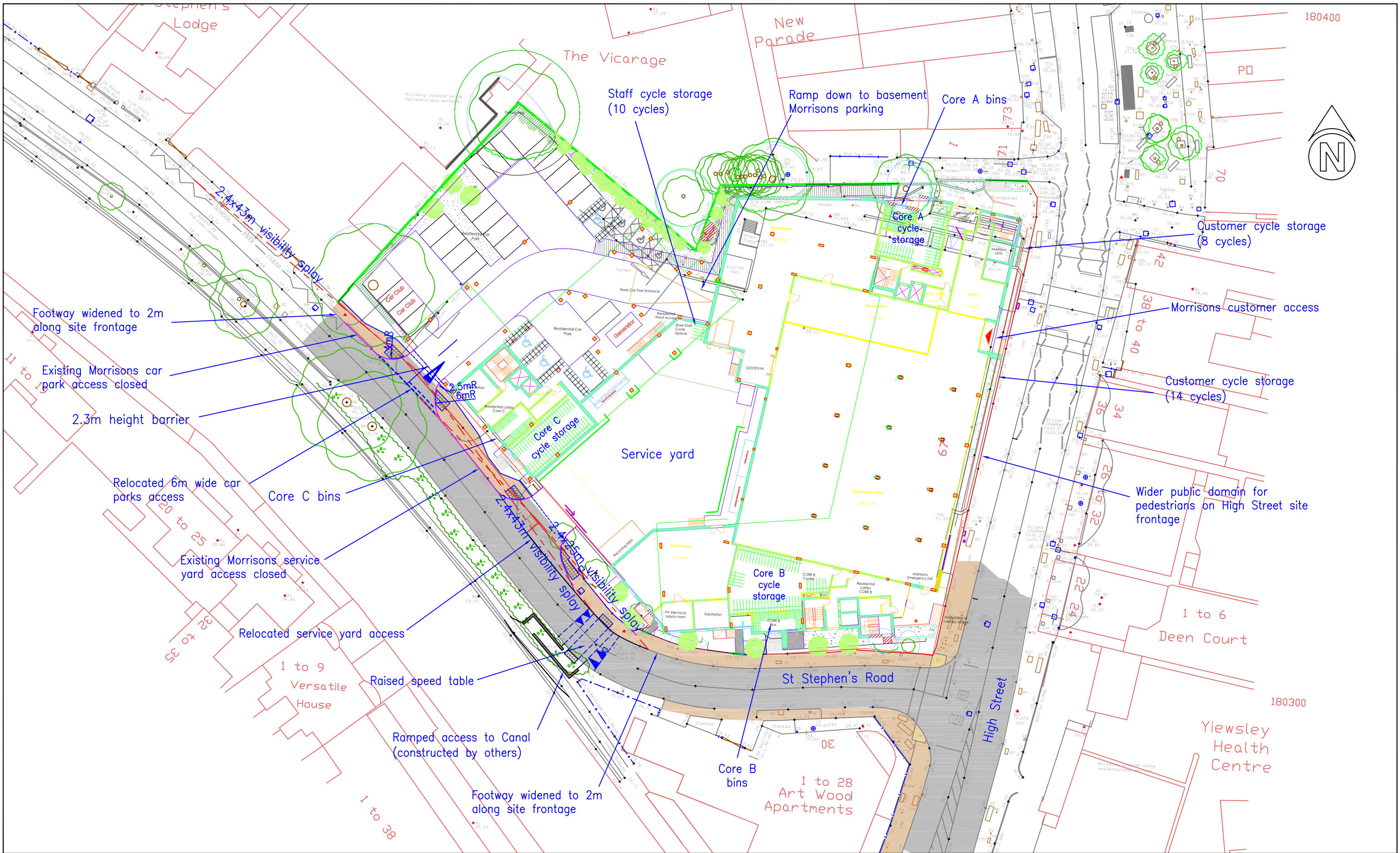
Provision will be made for the containment and collection of bagged general waste removed from store. The containers will be lockable and emptied usually 3/4 times/week to suit site and volume requirements.

**Animal By-products collections.**

There will be provision for the segregation of all ABP (raw meat and fish waste) from the general waste stream. Designated 'wheelie' bins will be provided for this service and they will be collected by a registered waste collector.







Client			Project			
HARBOURSIDE INVESTMENTS LTD & JM MORRISON SUPERMARKETS LTD			MORRISONS, High St, Yiewsley, West Drayton UB7 7QQ			
			Title			
			HIGHWAY LAYOUT PLAN			
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