

550 Bath Road

## Customer Investment Proposal



**Heathrow** **evander**



## Customer Investment Proposal

Version: 21/08/2025

Evander Ref: HO4221168

Address: 550 Bath Road

Case Ref: 00277566

Postcode: UB7 0EE



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### Contents

- Part 1 Glazing Works
- Part 2 Ventilation Works
- Part 3 Loft Insulation Works
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# Thank you

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Thank you for engaging with Heathrow and Evander on the Noise Insulation Scheme.

We recently completed an assessment of your home to determine the most suitable measures to reduce the noise levels within your property.

The outcome of that assessment is that the following works have been identified as eligible within the programme.

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## Considerations

**Locations 4, 6, 7, 10, 12, 13, 21, 23, and 24 have not been included in the scheme. Locations 6, 7, 10, 12, 23, and 24 are windows that were not listed in your statement of needs. Location 13 is a door leading to the boiler room, which is also outside the scope of the scheme. Locations 4 and 21 are timber fire doors, and as fire doors are not covered under the scheme, they have likewise been excluded.**

## Part 1: Glazing - Windows

| Location: 1   | Bed 1 | Item: Timber Bespoke Window  | Facade: A |
|---|-------|--|-----------|
| Existing Product  |       | Approved Product   |           |
|  |       |  |           |

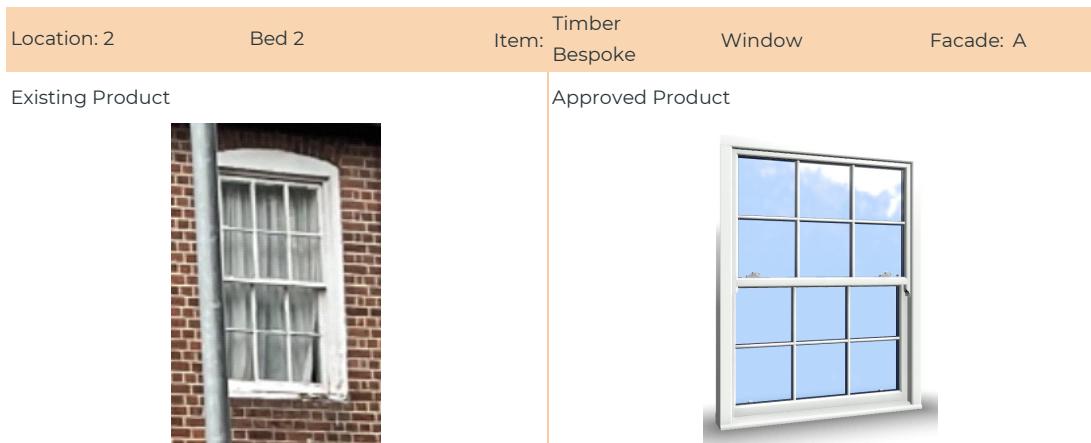
Images are for reference only and final product may differ from the image shown

Lintel Check Required: No

### Product Specifications

- Bespoke timber frames to closely match existing frame design
- Timber - White Finish RAL 9016 - Internally and Externally
- White Handle(s)
- Clear Glass - Optiphon Pilkington Clear Safety Glass With Astragal Bars

## Part 1: Glazing - Windows



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Lintel Check Required: No

### Product Specifications

- Bespoke timber frames to closely match existing frame design
- Timber - White Finish RAL 9016 - Internally and Externally
- White Handle(s)
- Clear Glass - Optiphon Pilkington Clear Safety Glass With Astragal Bars

## Part 1: Glazing - Windows

|   |  |                             |           |
|---|--|-----------------------------|-----------|
| Location: 3   | Bed 7  | Item: Timber Bespoke Window | Facade: A |
| Existing Product  | Approved Product   |                             |           |
|  |  |                             |           |

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Lintel Check Required: No

### Product Specifications

- Bespoke timber frames to closely match existing frame design
- Timber - White Finish RAL 9016 - Internally and Externally
- White Handle(s)
- Clear Glass - Optiphon Pilkington Clear Safety Glass With Astragal Bars

## Part 1: Glazing - Windows

|   |       |  |           |
|---|-------|--|-----------|
| Location: 5   | Bed 8 | Item: Timber Bespoke Window  | Facade: A |
| Existing Product  |       | Approved Product   |           |
|  |       |  |           |

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Lintel Check Required: No

### Product Specifications

- Bespoke timber frames to closely match existing frame design
- Timber - White Finish RAL 9016 - Internally and Externally
- White Handle(s)
- Clear Glass - Optiphon Pilkington Clear Safety Glass With Astragal Bars

## Part 1: Glazing - Windows

| Location: 8   | Bed 4  | Item: Timber Bespoke Window | Facade: B |
|---|--|-----------------------------|-----------|
| Existing Product  | Approved Product   |                             |           |
|  |  |                             |           |

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Lintel Check Required: No

### Product Specifications

- Bespoke timber frames to closely match existing frame design
- Timber - White Finish RAL 9016 - Internally and Externally
- Chrome Handle(s)
- Clear Glass - Optiphon Pilkington Clear Safety Glass With Astragal Bars

## Part 1: Glazing - Windows

| Location: 11  | Bathroom 1   | Item: Timber Bespoke Window | Facade: B |
|---|--|-----------------------------|-----------|
| Existing Product  | Approved Product   |                             |           |
|  |  |                             |           |

Images are for reference only and final product may differ from the image shown

Lintel Check Required: No

### Product Specifications

- Bespoke timber frames to closely match existing frame design
- Timber - White Finish RAL 9016 - Internally and Externally
- White Handle(s)
- Stippolyte Textured Glass - Optiphon Pilkington Obscured Safety Glass

## Part 1: Glazing - Windows

| Location: 14  | Bed 1  | Item: Timber Bespoke Window | Facade: C |
|---|--|-----------------------------|-----------|
| Existing Product  | Approved Product   |                             |           |
|  |  |                             |           |

**Images are for reference only and final product may differ from the image shown**

Disclaimer:

Lintel Installation Required: Yes

**A lintel installation will take place prior to your window replacement**

### Product Specifications

- Bespoke timber frames to closely match existing frame design
- Timber - White Finish RAL 9016 - Internally and Externally
- Chrome Handle(s)
- Clear Glass - Optiphon Pilkington Clear Safety Glass With Astragal Bars

## Part 1: Glazing - Windows

|   |       |  |           |
|---|-------|--|-----------|
| Location: 15  | Bed 3 | Item: Timber Bespoke Window  | Facade: C |
| Existing Product  |       | Approved Product   |           |
|  |       |  |           |

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**2x 5000EA Acoustic Trickle vents to be installed to head of frame to meet building regulations**

Lintel Check Required: No

### Product Specifications

- Bespoke timber frames to closely match existing frame design
- Timber - White Finish RAL 9016 - Internally and Externally
- Chrome Handle(s)
- Clear Glass - Optiphon Pilkington Clear Safety Glass With Astragal Bars

## Part 1: Glazing - Windows

|   |       |  |        |           |
|---|-------|--|--------|-----------|
| Location: 16  | Bed 9 | Item: Timber Bespoke   | Window | Facade: C |
| Existing Product  |       | Approved Product   |        |           |
|  |       |  |        |           |

Images are for reference only and final product may differ from the image shown

Lintel Check Required: No

### Product Specifications

- Bespoke timber frames to closely match existing frame design
- Timber - White Finish RAL 9016 - Internally and Externally
- Chrome Handle(s)
- Clear Glass - Optiphon Pilkington Clear Safety Glass With Astragal Bars

## Part 1: Glazing - Windows

|   |            |  |        |           |
|---|------------|--|--------|-----------|
| Location: 18  | Bathroom 2 | Item: Timber Bespoke   | Window | Facade: D |
| Existing Product  |            | Approved Product   |        |           |
|  |            |  |        |           |

Images are for reference only and final product may differ from the image shown

Lintel Check Required: No

### Product Specifications

- Bespoke timber frames to closely match existing frame design
- Timber - White Finish RAL 9016 - Internally and Externally
- White Handle(s)
- Satin Obscure Glass - Optiphon Pilkington Obscured Safety Glass With Astragal Bars

## Part 1: Glazing - Windows

|   |       |  |        |           |
|---|-------|--|--------|-----------|
| Location: 19  | Bed 6 | Item: Timber Bespoke   | Window | Facade: D |
| Existing Product  |       | Approved Product   |        |           |
|  |       |  |        |           |

**Images are for reference only and final product may differ from the image shown**

Lintel Check Required: No

### Product Specifications

- Bespoke timber frames to closely match existing frame design
- Timber - White Finish RAL 9016 - Internally and Externally
- White Handle(s)
- Clear Glass - Optiphon Pilkington Clear Safety Glass With Astragal Bars

## Part 1: Glazing - Windows



**Images are for reference only and final product may differ from the image shown**

Disclaimer:

Lintel Installation Required: Yes

**A lintel installation will take place prior to your window replacement**

**Final window design to match existing**

### Product Specifications

- Bespoke timber frames to closely match existing frame design
- Timber - White Finish RAL 9016 - Internally and Externally
- Chrome Handle(s)
- Clear Glass - Optiphon Pilkington Clear Safety Glass

## Part 1: Glazing - Windows

Location: 22      Bed 11      Item: Timber Bespoke Window      Facade: D

Existing Product



Approved Product



**Images are for reference only and final product may differ from the image shown**

Disclaimer:

Lintel Installation Required: Yes

**A lintel installation will take place prior to your window replacement**

**Final window design to match existing**

Product Specifications

- Bespoke timber frames to closely match existing frame design
- Timber - White Finish RAL 9016 - Internally and Externally
- Chrome Handle(s)
- Clear Glass - Optiphon Pilkington Clear Safety Glass

## Part 1: Glazing - Doors

|   |  |                      |      |           |
|---|--|----------------------|------|-----------|
| Location: 9   | Bed 8  | Item: Timber Bespoke | Door | Facade: B |
| Existing Product  | Approved Product   |                      |      |           |
|  |  |                      |      |           |

Images are for reference only and final product may differ from the image shown

Lintel Check Required: No

### Product Specifications

- Bespoke timber frames to closely match existing frame design
- Timber Fully Glazed Slab - Signal Blue Finish RAL 5005, Externally - White Internally
- Timber Frame - White Finish RAL 9016 - Internally and Externally
- Door Details
- Black Lever/Lever Handle - White Hinges x3
- Yale 1\* Key/Key Cylinder - With 3 Keys As Standard
- Open In - Hung On The Left - Viewed Externally
- Glass Details
- Clear Glass - Optiphon Pilkington Clear Safety Glass With Astragal Bars

## Part 1: Glazing - Doors

|   |       |  |                  |           |
|---|-------|--|------------------|-----------|
| Location: 17  | Bed 7 | Item: Timber Bespoke   | Door & 1x Window | Facade: C |
| Existing Product  |       | Approved Product   |                  |           |
|  |       |  |                  |           |

**Images are for reference only and final product may differ from the image shown**

Lintel Check Required: No

### Product Specifications

- Bespoke timber frames to closely match existing frame design
- Timber - White Finish RAL 9016 - Internally and Externally
- Door Details
- Chrome Lever/Lever Handle - White Hinges x6
- Yale 1\* Key/Key Cylinder - With 3 Keys As Standard
- Open Out - Master On The Left - Viewed Externally
- Glass Details
- Clear Glass - Optiphon Pilkington Clear Safety Glass With Astragal Bars

## Part 2: Ventilation Works

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### Wall Ventilation

To Supply and Install

Siegenia Passive Aerotube:

Quantity: 11

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These vents will be installed in the following rooms:

Siegenia Passive Aerotube:

Bed 1

Bed 2

Bed 4

Bathroom 1

Bed 6

Bed 7

Bed 8

Bed 9

Bed 10

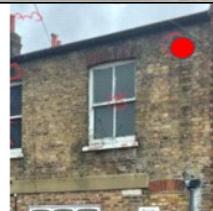
Bed 11

Bathroom 2

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Through Wall Vent Locations

| Location   | Ventilation Location                                 | Internal Image (Where Available)  | External Façade Image (Where Available)  |
|------------|--|---|--|
| Bedroom 1  | Flank elevation – Re-using Existing Vent             |    |    |
| Bedroom 2  | Flank elevation – Re-using Existing Vent             |    |    |
| Bedroom 3  | No Through Wall Vents - Trickle Ventilation Proposed |   |   |
| Bedroom 4  | Flank elevation – Re-using Existing Vent             |  |  |
| Bathroom 1 | Flank elevation – Re-using Existing Vent             |  |  |
| Bedroom 6  | Flank elevation – Re-using Existing Vent             |  |  |
| Bedroom 7  | Flank elevation – Re-using Existing Vent             |  |  |

|            |   |   |   |  |  |
|------------|---|---|---|--|--|
| Bedroom 8  | <b>Flank elevation – Re-using Existing Vent</b> | -   | - |    |  |
| Bedroom 9  | <b>Flank elevation – Re-using Existing Vent</b> | -   | - |    |  |
| Bedroom 10 | <b>New Opening in rear elevation</b>            |    | - |    |  |
| Bedroom 11 | <b>New Opening in rear elevation</b>            |   | - |   |  |
| Bathroom 2 | <b>Re-using Existing Vent</b>                   |  | - |  |  |

## Part 3: Insulation Works

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### Loft Insulation

To Supply and Install Loft Insulation to Property to Comply with Scheme Conditions

To install a total of 78 Square meters of acoustic loft insulation within the loft space. Please ensure the loft space is clear on day of installation

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## Part 4: Health & Safety Requirements and Associated Works

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### Building Works

| Type of Work        | Description of Works                                 | Quantity |
|---------------------|--|----------|
| Lintel Installation | Lintel Installaton Required To Locations 14, 20 & 22 | 3        |

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### Access Equipment

To Supply and Install Access Equipment to Meet Health & Safety Requirements

Scaffolding will be erected to apertures 1, 2, 8, 14, 15, 18 & 19 in order to meet Health & Safety Requirements

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## Part 5: Elevation Photos

Numbers on elevation photos reference aperture numbers above.

Façade A



Façade B



## Part 5: Elevation Photos

Numbers on elevation photos reference aperture numbers above.

## Façade C



## Facade D



## Part 6: Floorplan

Numbers on floorplan reference aperture numbers above.



# Terms and Conditions of Agreement Contract

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## Windows, Doors and Glazing Terms of Service

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### **1.0 Access Equipment**

Where access equipment is required the homeowner accepts that this may be erected prior to works commencing and dismantled after completion of works.

To comply with Health & Safety Legislation Evander may need to erect scaffolding to provide safe access to openings above ground floor level. This scaffolding may need to be anchored to your building to provide safe to comply with safety requirements. All anchor points will be capped off after scaffolding is removed with either plastic caps/ silicone or plain mortar patch only.

### **2.0 Waste Removal**

All waste will be removed and disposed. Any existing frames & glass can be kept by the homeowner on request.

### **3.0 Making Good**

Evander will make good around window and door apertures externally and internally, up to but not inclusive of decorating stage.

Making good is limited to 500mm around the window aperture only.

No liability for matching other areas of finishing or decoration can be made.

### **4.0 Specialist Finishing**

Whilst every effort is given to match existing render, plaster and stone finishes it is not always possible to match accurately.

Where it is not possible to match the special finish, a smooth sand and cement finish will be deemed acceptable.

### **5.0 Structural Works**

Where we are required under FENSA regulations and Building Control to install a lintel, all brickwork and pointing will be colour matched as accurately as possible. Where it is not possible to match the colour accurately, a standard mortar will be applied.

The homeowner accepts the making good standard as set in item 3.1 of this document.

### **6.0 Cables & Services**

Evander will accept no responsibility for the cost for repair, replacement, removal and installation of cables & Services. This shall be covered by the homeowner entirely at their cost.

All cables should be removed by the homeowner prior to installation. Evander will not accept any liability for cables & services and their associated costs whatsoever.

Cables & Services includes, but is not limited to: Telephone, CCTV, Door Bell, Satellite/Cable TV, Communication, Electrical, Alarm Cables and Contacts, Plumbing and Heating supplies.

### **7.0 Designs options and choices**

Once designs and options have been agreed and signed for any requested changes or alterations requested by homeowner will be chargeable to the home owner.

Sizes of frames are taken by our surveyor, any change to the opening size made by homeowner after survey may result in new frames being incorrect, in these cases the cost to correct this will be the homeowners responsibility.

### **8.0 Prepared Openings**

Where an opening is incomplete or under construction at time of survey you will be asked to sign a "prepared opening" form which will outline the agreed sizes the new opening will be constructed too. We will manufacture to suit these sizes. Any change to agreed sizes post survey which result in our frames being incorrect may result in additional cost which will be the homeowners responsibility.

### **9.0 Access to install**

The homeowner is responsible for clearing space internally & externally to allow safe access to install the new products, this includes but is not limited too: -removal & refitting of curtains, nets, blinds, shutters, removal of furniture, cutting back shrubs & bushes.

Where the homeowner is unable to provide clear access to complete the installation the clearing of required items may be undertaken by Evander at a cost to the homeowner.



I hereby approve the above products to be ordered and agree to the Windows, Doors and Glazing Terms of Service.

**Homeowner Name:**

**Signature:**

**Date:**

*By signing above, I confirm my understanding and consent to the requested changes relating to the upgrade costs detailed in Section 1.1 of this proposal.*

Any Questions?

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Evander Ref: HO4221168

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Version Date: 21/08/2025

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Should you have any questions regarding the works in this schedule then please call on **03451 467 057**

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# evander

Tel: 0345 146 7057

