

7 January 2026

Ref: 24405.251027.L2.RevA

Georgia Goff
On behalf of Nexus Planning

Dear Georgia,

GIRL'S DAY SCHOOL TRUST, NORTHWOOD – NOISE MITIGATION AND MANAGEMENT PLAN

This document has been written to address the Council's decision to attach Condition 15 to the S73 application of Planning Permission ref. 2082/APP/2023/516. The condition is given below.

Condition 15

Prior to the use of the all-weather playing surfaces during evening hours (6pm to 9pm), a Noise Mitigation and Management Plan shall be submitted to and approved in writing by the Local Planning Authority. This plan shall detail a noise complaint procedure, including detail on how measures are implemented to resolve such complaints. Thereafter the all-weather playing surfaces shall only ever be used during evening hours in accordance with these details for as long as the development remains in existence.

Background

The Acoustic Report (24405.PCR.01 Rev A, dated 16 December 2022) concludes that alongside the limited hours of use and the position within an established school location of existing school/playground noise, the all-weather playing surfaces use would create no more than 0.2 dB change in the current ambient noise level at the receiver position and would be in full compliance with relevant standards. The Acoustic Report assessed the noise impact at the nearest residential windows, which can be considered as the worst-case scenario.

It is understood that extending the hours of use and allowing external groups to use the all-weather pitch will result in several benefits for the school and the local community. The client stated the following in regard to the benefits to the school and the local community

The use of all-weather sports pitches has been granted for school and the community, and that the permission to change the hours of use have been granted for all-weather playing surfaces as follows:

- Monday – Friday: 09:00 to 21:00
- Saturday – 09:00 to 18:00
- Sunday – 10:00 to 16:00; and
- No use on Bank Holidays

Noise Management Plan

This plan details a noise complaint procedure, including detail on how measures are implemented to resolve such complaints.

Method for Lodging of Complaints:

The below method was prescribed by Northwood College

‘Any resident who would like to make a complaint about noise should email the Director of Finance and Operations at dfo@nwc.gdst.net who will investigate the complaint and reply within 7 days.’

Receipt of Complaint:

Any staff member at Northwood College who receives a noise complaint directly must immediately notify the responsible person, in this case, the Director of Finance and Operations at the college. The college will document all complaints, including the date received, a summary of the complaint, and the complainant's contact details.

Investigation:

The designated staff member will investigate the complaint, assessing the cause of the disturbance and identifying possible corrective actions. This may include appointing noise marshals to monitor identified noisy activities, adjusting allowable activities, or intervening with attendees directly.

Complaint Record Template:

Each complaint will be recorded in the Complaint Record Template, which includes:

- Date of receipt, complainant details, complaint description, date acknowledged, designated investigation staff, investigation outcome, resolution, and date of response.

Resolution:

Northwood College is committed to resolving complaints promptly, ensuring that all reasonable steps are taken to address any issues raised. Following an investigation, the college will notify the complainant of the outcome in writing and retain all related records, which will be available for audit by the Local Authority upon request.

We trust that the above information is sufficient with regards to answering the key issues raised.

Yours sincerely,

Morgan Long

KP Acoustics Ltd