ACOUSTIC CONSULTANTS LTD

Noise Impact Assessment

Lidl Hayes, Botwell Lane
Extension of Delivery Hours

Reference: 9402/FD

Client:

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The report has been prepared in good faith, with all reasonable skill and care, based on information provided or available at the time of its preparation and within the scope of work agreement with the Client. We disclaim any responsibility to the Client and others in respect of any matters outside the scope of the above. The report is provided for the sole use of the named Client and is confidential to them and their professional advisors. No responsibility is accepted to other parties.

The report limits itself to addressing solely on the noise, acoustic, and vibration aspects as included in this report. We provide advice only in relation to noise, vibration and acoustics. It is recommended that appropriate expert advice is sought on all the ramifications (e.g. CDM, structural, condensation, fire, legal, etc.) associated with any proposals in this report or as advised and concerning the appointment. It should be noted that noise predictions are based on the current information as we understand it and, on the performances noted in this report. Any modification to these parameters can alter the predicted level. All predictions are in any event subject to a degree of tolerance of normally plus or minus three decibels. If this tolerance is not acceptable, then it would be necessary to consider further measures.

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1. Introduction

Lidl appointed Acoustic Consultants Limited to undertake a noise impact assessment for the proposed extension of delivery hours at Lidl, Hayes, Botwell Lane.

This report provides a noise assessment of delivery operation over the proposed extension of hours on the nearby sensitive receivers around the site.

The noise impact assessment has been undertaken in accordance with the guidance in the National Planning Policy Framework (NPPF), Noise Policy Statement for England (NPSE), National Planning Practice Guidance (NPPG) and British Standard 4142:2014+A1:2019 (BS4142).

2. The Site & Proposals

The existing Lidl Food Store is located on the corner of Botwell Lane and Central Avenue. It lies in a mixed residential and commercial area located at 1 Central Avenue, Hayes, UB3 2BN. The most sensitive residential properties, in terms of delivery noise are the existing dwellings along Holmbury Gardens to the north with their rear amenity area boundary fence approximately 30 metres to the north of the delivery bay location.

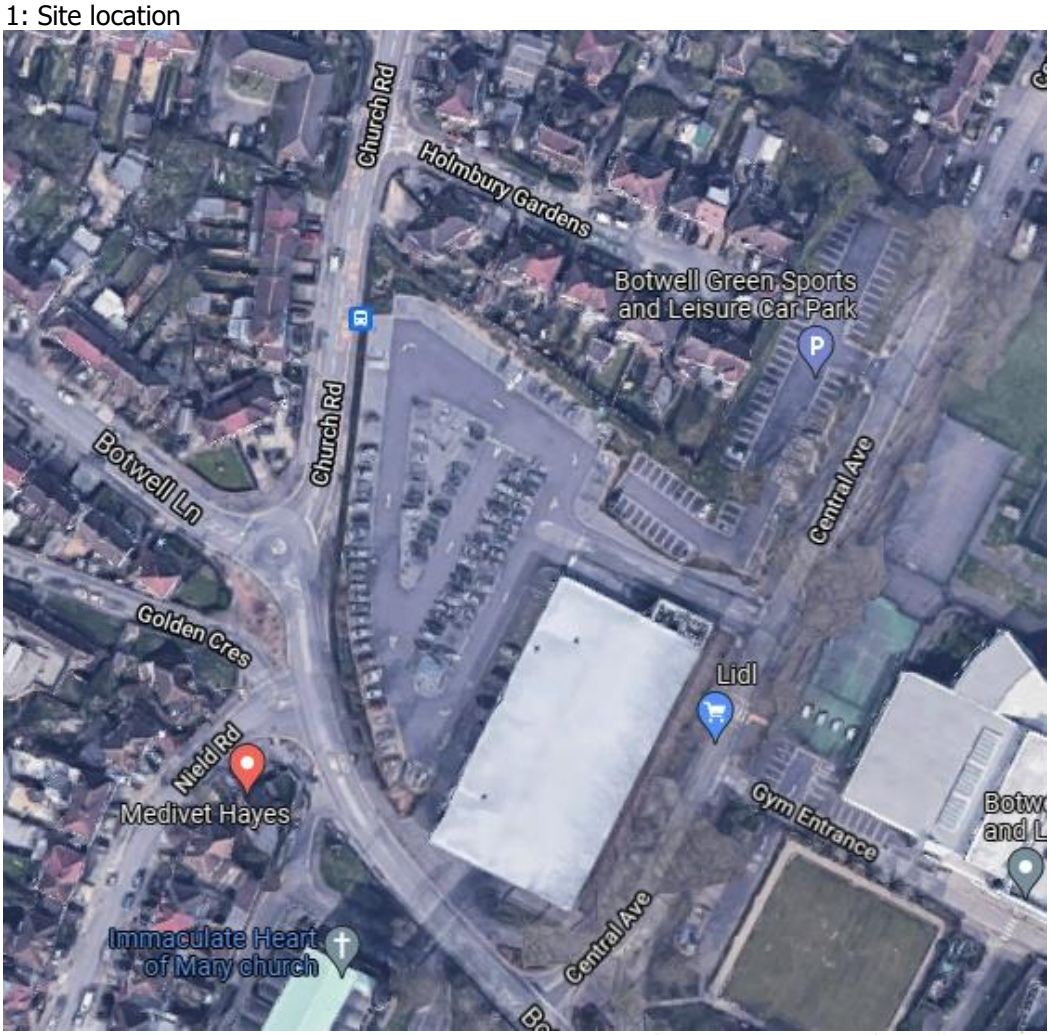
The store currently has deliveries controlled by the following condition:

"*Condition 12 - There shall be no delivery/servicing vehicles entering the site between 7.30am - 9.00am and 17:00 - 19:00 on weekdays, and 11.00am - 3.00pm on weekends.*"

Lidl wish to extend the hours on Sunday for unrestricted deliveries to the store for an extension of 4 hours in the morning and 7 hours in the evening.

The proposed site location is marked below on the site layout plan.

Figure 1: Site location



3. Planning and Noise

3.1. National Planning Policy Framework

The National Planning Policy Framework (NPPF) was published in March 2012 and revised in July 2021. Section 15 entitled 'Conserving and enhancing the natural environment' addresses noise as a requirement of planning. Paragraph 174 states:

"174. Planning policies and decisions should contribute to and enhance the natural and local environment by:

e) preventing new and existing development from contributing to, being put at unacceptable risk from, or being adversely affected by, unacceptable levels of soil, air, water or noise pollution or land instability. Development should, wherever possible, help to improve local environmental conditions such as air and water quality, taking into account relevant information such as river basin management plans; and f) remediating and mitigating despoiled, degraded, derelict, contaminated and unstable land, where appropriate."

Paragraph 185 states:

"185. Planning policies and decisions should also ensure that new development is appropriate for its location taking into account the likely effects (including cumulative effects) of pollution on health, living conditions and the natural environment, as well as the potential sensitivity of the site or the wider area to impacts that could arise from the development. In doing so they should:

a) mitigate and reduce to a minimum potential adverse impacts resulting from noise from new development – and avoid noise giving rise to significant adverse impacts on health and the quality of life

b) identify and protect tranquil areas which have remained relatively undisturbed by noise and are prized for their recreational and amenity value for this reason; and

c) limit the impact of light pollution from artificial light on local amenity, intrinsically dark landscapes and nature conservation. "

The document does not prescribe any assessment methodology or criteria to assess the adverse effect of noise, and refers you to the NPSE.

3.2. Noise Policy Statement for England

The NPPF refers to the Noise Policy Statement for England (NPSE). This was published in March 2010 and aims to provide clarity regarding current policies and practices to enable noise management decisions to be made within the wider context, at the most appropriate level, in a cost-effective manner and in a timely fashion and applies to all forms of noise including environmental noise, neighbour noise and neighbourhood noise.

The NPSE sets out the long-term vision of Government noise policy. This long-term vision is supported by three noise policy aims which are as follows:

"Through the effective management and control of environmental, neighbour and neighbourhood noise within the context of Government policy on sustainable development:

avoid significant adverse impacts on health and quality of life;
mitigate and minimise adverse impacts on health and quality of life; and
where possible, contribute to the improvement of health and quality of life."

The NPSE introduces the concept of "Significant adverse" and "Adverse" impacts of noise which relate to the noise policy aims. These are applied as follows:

NOEL – No Observed Effect Level - This is the level below which no effect can be detected. In simple terms, below this level, there is no detectable effect on health and quality of life due to the noise.

LOAEL – Lowest Observed Adverse Effect Level - This is the level above which adverse effects on health and quality of life can be detected.

SOAEL – Significant Observed Adverse Effect Level - This is the level above which significant adverse effects on health and quality of life occur. With regard to where there is potential for noise impact it states the following in relation to the second noise policy aim:

"The second aim of the NPSE refers to the situation where the impact lies somewhere between LOAEL and SOAEL. It requires that all reasonable steps should be taken to mitigate and minimise adverse effects on health and quality of life while also taking into account the guiding principles of sustainable development (paragraph 1.8). This does not mean that such adverse effects cannot occur."

The NPSE does not provide any assessment criteria for the noted effect levels and each case must be considered on its own merits. The NPSE does, however, emphasise that in dealing with noise, Local Planning Authorities are required to take a balanced approach in considering the benefits of development against any adverse effects which arise. Paragraph 2.18 of the NPSE is particularly relevant in this respect and states:

"There is a need to integrate consideration of the economic and social benefits of the activity or policy under examination with proper consideration of the adverse environmental effects, including the impact of noise on health and quality of life. This should avoid noise being treated in isolation in any particular situation, i.e. not focusing solely on the noise impact without taking into account other related factors."

The planning need is outside the scope of noise and acoustics and will need to be addressed by others.

3.3. National Planning Practice Guidance, Noise

The National Planning Practice Guidance (NPPG) on noise, referred to here, is based on the current version (July 2019) as provided on the Planning Guidance Website. It states that *"Noise needs to be considered when new developments may create additional noise and when new developments would be sensitive to the prevailing acoustic environment."*

The document provides generic guidance on how to determine the impact of noise and what factors could be a concern. It includes the option types to mitigate any adverse effects of noise stating that there are four broad types of mitigation. These are engineering, layout, using planning conditions or obligations and noise insulation. Paragraph 5 of the NPPG provides a table identifying the effect level and examples of effect relating to the impact effect levels provided in the NPSE. The table is duplicated on the following page.

Table 1: NPPG Noise – Perception of Effect Levels

Response	Examples of Outcomes	Increasing Effect Level	Action
No Observed Effect Level			
Not Present	No Effect	No Observed Effect	No specific measures required
Present and not intrusive	Noise can be heard, but does not cause any change in behaviour or attitude. Can slightly affect the acoustic character of the area but not such that there is a perceived change in the quality of life.	No Observed Adverse Effect	No specific measures required
Lowest Observed Adverse Effect Level			
Present and intrusive	Noise can be heard and causes small changes in behaviour and/or attitude, e.g. turning up volume of television; speaking more loudly; where there is no alternative ventilation, having to close windows for some of the time because of the noise. Potential for some reported sleep disturbance. Affects the acoustic character of the area such that there is a perceived change in the quality of life.	Observed Adverse Effect	Mitigate and reduce to a minimum
Significant Observed Adverse Effect Level			
Present and disruptive	The noise causes a material change in behaviour and/or attitude, e.g. avoiding certain activities during periods of intrusion; where there is no alternative ventilation, having to keep windows closed most of the time because of the noise. Potential for sleep disturbance resulting in difficulty	Significant Observed Adverse Effect	Avoid

Response	Examples of Outcomes	Increasing Effect Level	Action
	in getting to sleep, premature awakening and difficulty in getting back to sleep. Quality of life diminished due to change in acoustic character of the area.		
Present and very disruptive	Extensive and regular changes in behaviour and/or an inability to mitigate effect of noise leading to psychological stress or physiological effects, e.g. regular sleep deprivation/awakening; loss of appetite, significant, medically definable harm, e.g. auditory and non-auditory	Unacceptable Adverse Effect	Prevent

The table does not provide any objective assessment which equates to the noted effect levels.

The NPPG identifies that where noise is audible it is not necessarily intrusive. The effect and impact on people is based primarily on the level of noise.

The Noise Policy Statement for England (NPSE) states that noise levels above the Lowest Observed Adverse Effect Level are acceptable in planning where reduced to a minimum when taken into account against all other planning considerations.

Section 4 of this report identifies guidance which is considered to provide noise criteria equivalent to effect levels below the Lowest Observed Adverse Effect Level. This is where the perception of noise is "not noticeable" or "noticeable but not intrusive" as indicated in Table 1 above.

4. Assessment Criteria

For commercial noise, the most relevant guidance is provided within British Standard 4142:2014+A1:2019. The methods described in the British Standard use outdoor sound levels to assess the likely effects of sound upon people who might be inside or outside a dwelling or other premises used for residential purposes.

The initial estimate principle is that of establishing the 'difference' between the 'rating level' and the 'background sound level'. The 'rating level' is the 'specific sound level' of the source over a period of one hour during the day (07:00 to 23:00 hours) and over a period of 15 minutes during the night (23:00 to 07:00 hours). Clause 9 entitled 'Rating Level' states:

"Certain acoustic features can increase the significance of impact over that expected from a basic comparison between the specific sound level and the background sound level. Where such features are present at the assessment location, add a character correction to the specific sound level to obtain the rating level."

An acoustic character correction should be added to the 'specific sound level' if it exhibits any tonality, impulsivity, other specific characteristics and/or intermittency at the assessment location. The value of the character correction varies, dependent on the prominence of the character of the sound source at the assessment location. In Clause 11 of the Standard, entitled 'Assessment of the Impacts', it states:

"Obtain an initial estimate of the impact of the specific sound by subtracting the measured background sound level (see Clause 8) from the rating level (see Clause 9), and consider the following.

- *Typically, the greater this difference, the greater the magnitude of the impact.*
- *A difference of around +10 dB or more is likely to be an indication of a significant adverse impact, depending on the context.*
- *A difference of around +5 dB is likely to be an indication of an adverse impact, depending on the context.*
- *The lower the rating level is relative to the measured background sound level, the less likely it is that the specific sound source will have an adverse impact or a significant adverse impact. Where the rating level does not exceed the background sound level, this is an indication of the specific sound source having a low impact, depending on the context."*

Based on the initial assessment outcomes of BS4142, and depending on context, it is our opinion that the NOEL, LOAEL and SOAEL levels stated in the Noise Policy Statement for England would generally fall within the following categories when considered in conjunction with the effect levels of the NPPG Noise.

Table 2: BS4142 Difference in Relation to Effect Levels

BS4142 Assessment Difference	Corresponding Effect Level*	Action*
≤-10 dB	No Observed Effect	No specific measures required
-9.9 dB to 0 dB	No Observed Adverse Effect	No specific measures required
	Lowest Observed Adverse Effect Level	
0.1 dB to 5 dB	Observed Adverse Effect	Mitigate and reduce to a minimum
	Significant Observed Adverse Effect Level	
5.1 dB to 10 dB	Significant Observed Adverse Effect	Avoid
≥10.1 dB	Unacceptable Adverse Effect	Prevent

* BS4142 states that "where the initial estimate of the impact needs to be modified due to the context, take all pertinent factors into consideration". Therefore, the assessment levels and effect levels above are not definitive and can be modified due to context.

It should be noted that the numerical outcome only represents the initial estimate of impact, as stated in the first paragraph of Clause 11, and that contextual matters should be considered before determining what the potential impact is. This paragraph states:

> *The significance of sound of an industrial and/or commercial nature depends upon both the margin by which the rating level of the specific sound source exceeds the background sound level and the context in which the sound occurs. An effective assessment cannot be conducted without an understanding of the reason(s) for the assessment and the context in which the sound occurs/will occur. When making assessments and arriving at decisions, therefore, it is essential to place the sound in context.*
>
> *Obtain an initial estimate of the impact of the specific sound by subtracting the measured background sound level (see Clause 8) from the rating level (see Clause 9).*
>
> *NOTE 1 More than one assessment might be appropriate.*

The second part of Clause 11 sets out three contextual matters that should be taken into account once the initial numerical estimate has been determined. It is important to note that the three listed is not exhaustive and all pertinent factors should be considered.

5. Baseline Nose Monitoring

A baseline noise survey was completed in in March 2016 on the site. The survey was unattended between 13:29 hours on Friday the 11th March 2016 and finishing at 12.29 hours on Monday 14th March.

5.1. Monitoring Equipment

Sound pressure levels were measured using a Class 1 sound level meter with a half-inch condenser microphone using the "fast" setting. The equipment is checked annually using a quality system meeting the requirements of British Standard EN ISO/IEC 17025:2005 and in accordance with British Standard EN 10012:2003 and traceable to the National Standards. This equipment was checked and calibrated as noted below and the certificates are available for inspection. The table below provides the equipment and calibration status:

Table 3: Monitoring Equipment

Equipment Description / Manufacturer / Type	Serial number	Date of calibration	Calibration Certification Number
Sound Level Meter, Svantek 959	14784	19/05/15	K144617
Microphone, GRAS 40AE	98073	19/05/15	K144617
Calibrator, CEL, Type 177	424062	19/05/15	K144618

The measuring systems were checked for calibration before and after the tests and no significant drift was detected.

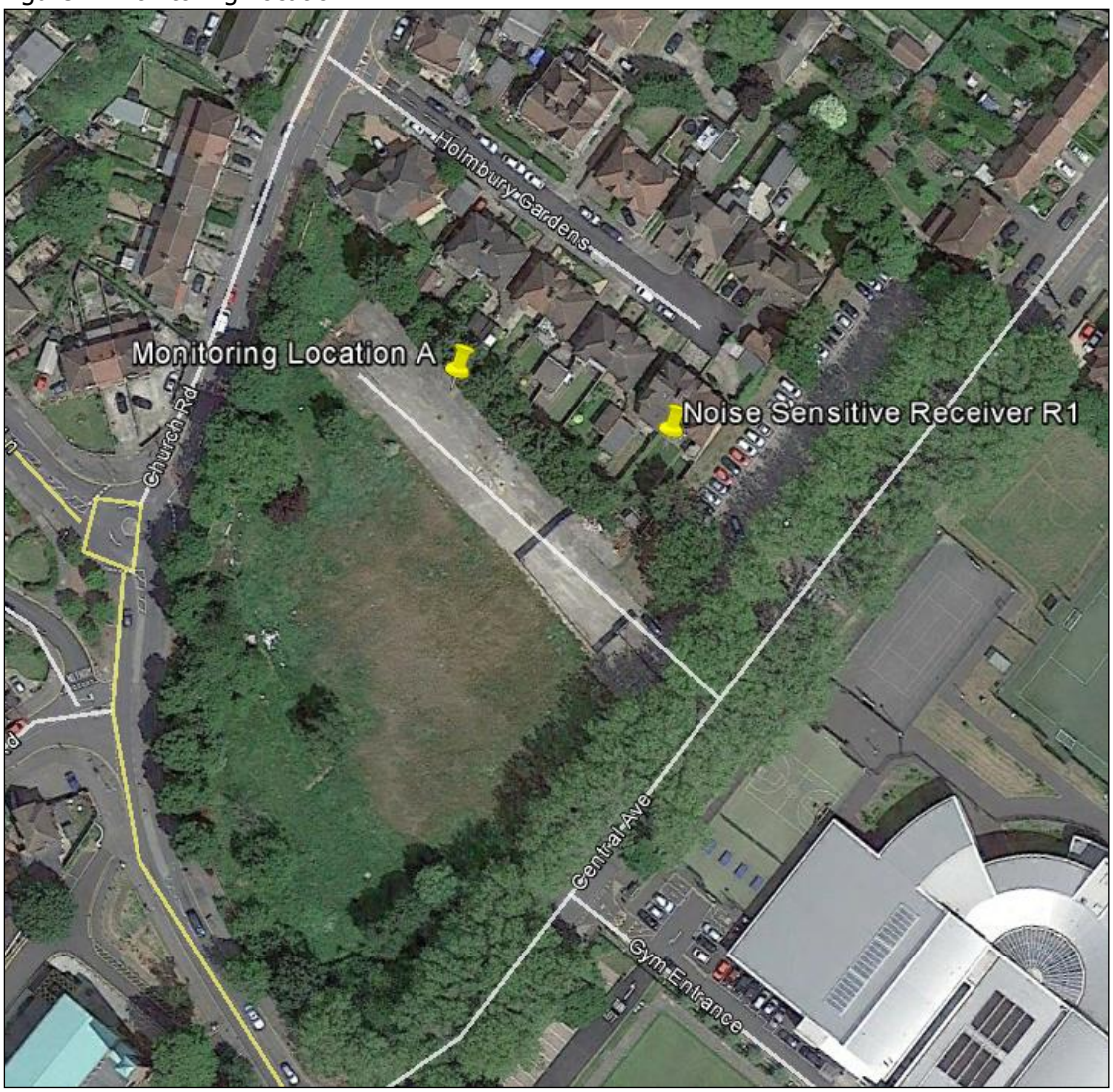
5.2. Weather Conditions

The monitoring was carried out in generally clear and calm conditions with a daytime air temperature of about 8 degrees Centigrade with little or no wind. These conditions are not expected to have a significant adverse effect on the measured levels.

5.3. Monitoring Procedure

Noise monitoring was undertaken commencing at 13:29 hours on Friday the 11th March 2016 and finishing at 12.29 hours on Monday the 14th March 2016. The monitoring location was at ground level in a free field position to the north of the site. The monitoring location was partially shielded from the main roads around the site by the site hoarding and is considered representative of the sensitive receivers in the vicinity.

Figure 2: Monitoring Location



The measured baseline noise levels were determined by road traffic on the surrounding highway network and aircraft overhead.

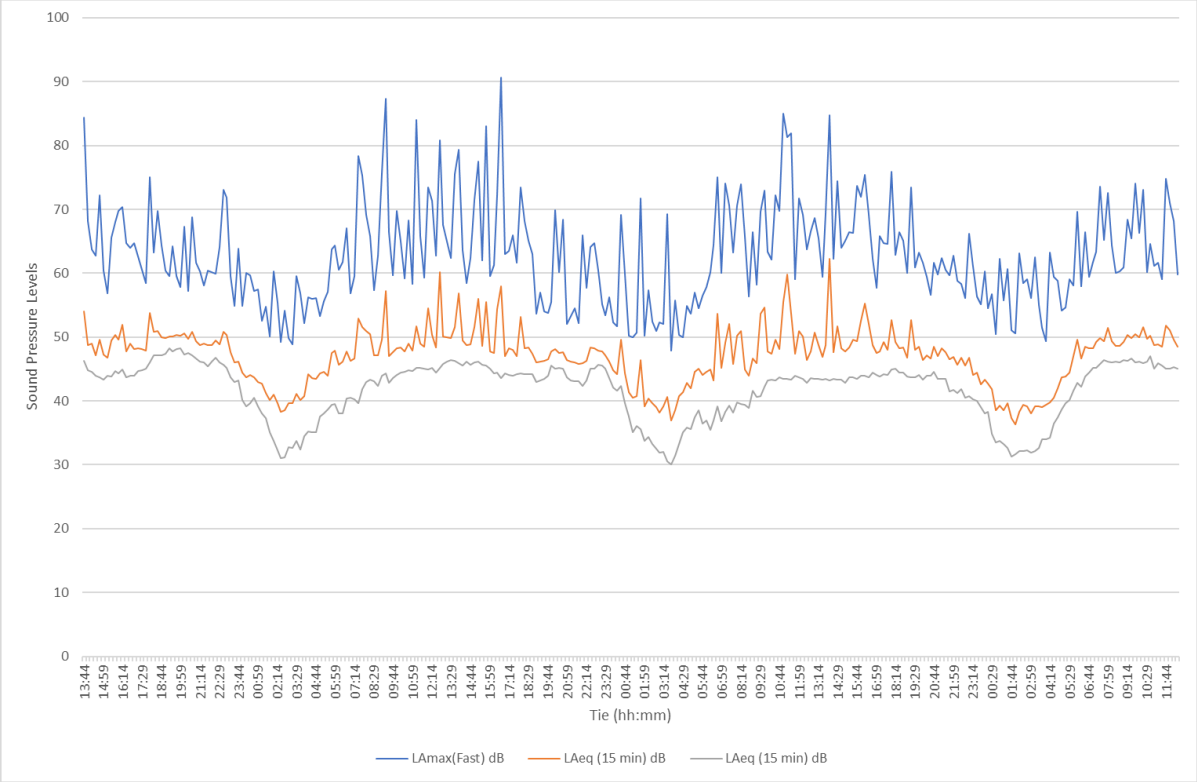
5.4. Weather Conditions

The conditions were generally dry conditions with an air temperature of 12 to 27 degrees Centigrade throughout the measurements with a predominantly westerly wind of no more than 3 metres per second. These conditions are not expected to have a significant adverse effect on the measured levels.

5.5. Measured Noise Levels

The measured data for the baseline noise survey consists of the Equivalent Noise Level ($L_{Aeq,15min}$), Background Noise Level ($L_{A90,15min}$) and Maximum Noise Level ($L_{AF\ Max}$) in dB(A). These results are displayed in Chart 1.

Chart 1: Variation in Sound Pressure Level over Time



Range and modal background sound levels over the existing permitted hours as well as the proposed extension of hours are provided in the table below along with the equivalent noise level (residual sound level):

Table 4: Summary of Measured Levels (corrected to free-field)

Parameter	**Equivalent ($L_{Aeq,\ 1\ hour}$)**		**Background ($L_{A90,\ 1\ hour}$)**	
	Average	**Range**	**Mode**	**Range**
Sunday (11:00-15:00)	50	44-55	39	37-44
Sunday (07:00-11:00)	54	46-62	43	43-44
Sunday (15:00-23:00)	49	43-55	44	38-45

From the measured data we have determined a typical design background sound level of 39 dB $L_{A90(1\ hour)}$ over the extension of hours in the morning while during the proposed extension of hours over the evening period we have determined a typical design background sound level of 44 dB $L_{A90(1\ hour)}$.

6. Delivery Noise Modelling

It is considered appropriate to assess the impact of noise from deliveries in accordance with the methodology of British Standard 4142:2014.

6.1. Summary of Delivery Operations

The vehicle will access the site from Ruislip Road. All deliveries are to be via the delivery bay to the Southern part of the site. The arrival, unloading of goods and departure of the delivery vehicle also has the potential to affect the residential receivers around the site.

We understand that the deliveries are contained to an articulated vehicle which includes a refrigerated section with condensing unit. The vehicle arrives on site and reverses up to the loading area. The goods are moved internally from the trailer into the store. The goods are mostly on pallets and an electric pallet truck is used. The operation takes about one hour. In most stores there are 2-3 deliveries a day.

6.2. Delivery Noise Monitoring

Acoustic Consultants Limited have measured the delivery operation from Lidl food stores over a number of years, at a number of different sites. We have found that the noise level of a delivery operation does not vary significantly from site to site as the process and site conditions are consistent.

The measured noise levels of a typical Lidl delivery vehicle movements are as follows; these are free-field levels at a distance of 10 metres.

Table 5: Typical Delivery Operation Noise Emission

Duration, *T* (min)	**$L_{Aeq(T)}$ (dB)**	**Activity at 10m**
5	61	HGV Arrive
2	63	HGV Depart

Acoustic Consultants Limited have measured the noise emission of the delivery operation within an existing enclosed delivery bay at the Lidl Tovil food store. We have determined the following typical reverberant equivalent noise level and maximum noise level within the delivery bay from the measurements at Lidl Tovil.

Table 6: Reverberant level within delivery bay

Parameter	**Octave band level**								**Overall Level dB(A)**
	63	**125**	**250**	**500**	**1k**	**2k**	**4k**	**8k**	
$L_{eq(1hour)}$ dB	67	68	67	64	63	63	57	54	69

6.3. Noise Modelling

Noise emission predictions have been carried out for delivery noise. The delivery operation has been modelled in the noise modelling software Cadna:A by DataKustik. The parameters within the Cadna:A model are as follows and are considered reasonable assumptions:

- The store height and surrounding building are estimated using Google Maps
- The predicted noise map level is at a height of 4.5 metres
- The order of reflections is 3, and all buildings are considered reflective.
- The ground across the site and surrounding area is considered hard and reflective.
- The topography of the site is assumed to be flat.
- The predictions are based on the measured delivery noise emission levels noted above.
- For the unloading of goods, a correction has been applied for the attenuation of the partially enclosed delivery bay.
- The delivery vehicle path has been based on reasonable assumptions and the vehicle speed is 10 mph.
- The building evaluation levels shown at the façade of the NSR are the worst-case levels from 1st to 4th floor due to Lidl occupying the ground floor level.

The following noise maps display the predictions of noise propagation across the site due to the different delivery operations.

Figure 3: Noise map of delivery vehicle arrival ($L_{Aeq,1\ hour}$, 4.5 metre height)

Figure 4: Noise map of unloading activity ($L_{Aeq,T}$, 4.5 metre height)

Figure 5: Noise map of delivery vehicle departure ($L_{Aeq,1hour}$ 4.5 metre height)

7. Delivery Noise Assessment

7.1. Background Sound Level

Based on our measured data we have determined typical background sound levels of 39 dB $L_{A90,1hour}$ and 44 dB $L_{A90,1hour}$ during the extension of hours on Sunday morning and evening, respectively.

7.2. Specific Sound Level

The predicted specific sound level of the delivery operation (including vehicle movements and unloading) is as follows:

Table 7: Predicted Specific Sound Level, $L_{Aeq,T}$

Parameter	Daytime $L_{Aeq,1hour}$ dB
Arrival	32
Unloading	39
Departure	32

The assessment considers the worst-case 60-minute period (as required for a BS4142:2014 assessment). This assumes the arrival of the delivery vehicle, the unloading process and the departure of the vehicle within the 1-hour assessment period. For the calculations we have considered the cumulative level only during the day.

7.3. Character Corrections

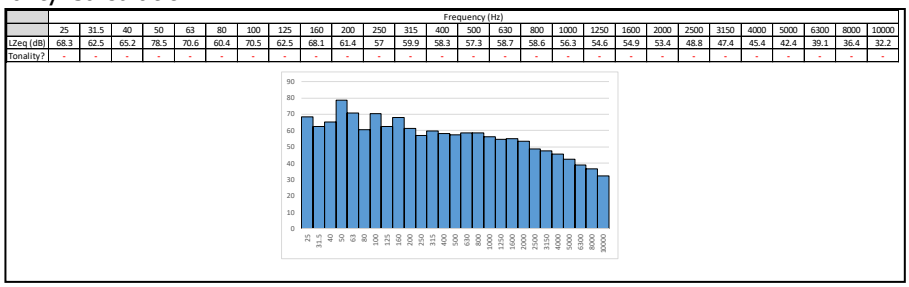
Character corrections should be applied to the specific sound level if the noise source is expected to exhibit tonality, intermittency, impulsivity or any other sound characteristic at the noise-sensitive receiver. The character corrections are as follows.

Character corrections should be applied to the specific sound level if the noise source is expected to exhibit tonality, intermittency, impulsivity, or any other sound characteristic at the noise-sensitive receiver. The character corrections are as follows.

Tonality

We do not consider a character correction is necessary for tonality. The BS4142 tonality calculation is below for the Diesel Fridge 10m at a Lidl RDC. The fridges would be the source of any significant tone from a refrigerated HGV. As can be seen, there is no tonality present, and a character correction is not required.

Figure 6: Tonality Calculation



	Frequency (Hz)																										
	25	31.5	40	50	63	80	100	125	160	200	250	315	400	500	630	800	1000	1250	1600	2000	2500	3150	4000	5000	6300	8000	10000
LZeq (dB)	68.3	62.5	65.2	78.5	70.6	60.4	70.5	62.5	68.1	61.4	57	59.9	58.3	57.3	58.7	58.6	56.3	54.6	54.9	53.4	48.8	47.4	45.4	42.4	39.1	36.4	32.2
Tonality?	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

It should be noted that on most Lidl deliveries, the Diesel fridges do not operate when an HGV arrives as the ambient temperature of the trailer is sufficiently cooled at the RDC and on transport.

Impulsivity

From our experience of Lidl deliveries, where the delivery bay is partially of fully enclosed the impulsivity of the unlading process in negligible.

	Morning	Afternoon
Predicted LAFmax at NSR	57	57
Residual at NSR	50	49
Predicted Prominence P = 3Log(onset rate) + 2Log(level change)		
Onset Rate at NSR = (LAFmax - Residual)/Onset time	23	27
Level Change at NSR = LAFmax - Residual	7	8
Prominance	6	6
BS4142:2014+A1:2019 Impulsivity correction	**1**	**2**

Impulsivity, Intermittency, Other Sound Characteristics

We do not consider a character correction is necessary for impulsivity, intermittency, or other sound characteristics as the noise source will not have these distinguishable features at the dwellings.

7.4. British Standard 4142:2014 Initial Estimate

Therefore, the British Standard 4142:2014 initial estimate of impact is as follows:

Table 8: Initial Estimate of Impact

Activity	Parameter	Monday-Friday	Saturday
-	Background Level, $L_{A90,T}$	39 dB	44 dB
HGV Arrival	Specific Sound Level, $L_{Aeq,T}$	32 dB	32 dB
	Acoustic Character Correction	+0 dB	+0 dB
	Rating Level, L_{Ar}	32 dB	32 dB
Unloading	Specific Sound Level, $L_{Aeq,T}$	39 dB	39 dB
	Acoustic Character Correction	+1 dB	+2 dB
	Rating Level, L_{Ar}	40 dB	41 dB
HGV Departure	Specific Sound Level, $L_{Aeq,T}$	32 dB	32 dB
	Acoustic Character Correction	+0 dB	+0 dB
	Rating Level, L_{Ar}	32 dB	32 dB
Cumulative	Log Sum of Rating Levels, L_{Ar}	41 dB	42 dB
	Excess of rating over background level	+2 dB	-2 dB

The British Standard 4142:2014 initial estimate results in a +2 dB assessment difference during the extension of hours during the morning period and a -2 dB assessment difference during the extension of hours during the evening period.

This indicates the proposed extension of hours would be of a minor adverse impact during the extension of hours during the morning and of no adverse impact during afternoon. In all instances, BS4142 states that the context of the site must be considered.

7.5. Context of Site

7.5.1. Absolute Levels

> *"1) The absolute level of sound. For a given difference between the rating level and the background sound level, the magnitude of the overall impact might be greater for an acoustic environment where the residual sound level is high than for an acoustic environment where the residual sound level is low. Where background sound levels and rating levels are low, absolute levels might be as, or more, relevant than the margin by which the rating level exceeds the background. This is especially true at night. Where residual sound levels are very high, the residual sound might itself result in adverse impacts or significant adverse impacts, and the margin by which the rating level exceeds the background might simply be an indication of the extent to which the specific sound source is likely to make those impacts worse.*

With regard to 'absolute levels', the most relevant guidance is British Standard 8233:2014 and WHO 1999.

Internally to a dwelling during the night, the internal ambient noise levels should not exceed 30 dB $L_{Aeq(8hr)}$ and 45 dB L_{AFmax}, and during the day should not exceed 35 dB $L_{Aeq(16hr)}$.

As the delivery has character, the level with a character correction (rating level) should be considered (to the L_{Aeq} only) to allow for the fact it is not anonymous noise.
In addition, time correction from a short term L_{Aeq} to long term 16 hr/8hr level is not considered representative of the overall impact and therefore no time correction is applied. This is a worse case impact.

The internal level is approximately 15 dB(A) quieter than the external free-field level (as stated by the WHO) allowing for the attenuation of a partially open window.

Therefore, based on the above, the worst-case absolute level assessment is follows.

Table 9: Absolute level assessment

Time Period	Predicted External Level	Open Window Correction dB(A)	Predicted Internal Level $L_{Ar,T}$ dB	Within Criteria
Morning	41 $L_{Ar,1hr}$ dB	-15	26	YES
Afternoon	42 $L_{Ar,1hr}$ dB	-15	27	YES

As can be seen from the table above, the delivery rating sound level is below the BS8233:2014 criteria for acceptable levels during the day and night.

7.5.2. **Residual Levels**

British Standard 4142:2014 also states:

"The character and level of the residual sound compared to the character and level of the specific sound. Consider whether it would be beneficial to compare the frequency spectrum and temporal variation of the specific sound with that of the ambient or residual sound, to assess the degree to which the specific sound source is likely to be distinguishable and will represent an incongruous sound by comparison to the acoustic environment that would occur in the absence of the specific sound. Any sound parameters, sampling periods and averaging time periods used to undertake character comparisons should reflect the way in which sound of an industrial and/or commercial nature is likely to be perceived and how people react to it."

We have compared the residual noise climate, i.e. *the ambient sound at the assessment location when the specific sound source (plant) is suppressed to such a degree that it does not contribute to the ambient sound,* to the specific sound level (plant noise) and rating level (plant noise level with character correction applied).

This is summarised below:

Table 10: Residual Noise Assessment

Parameter	Monday-Friday	Saturday
Residual Sound Level -	50 dB $L_{Aeq(15\ minutes)}$	49 $L_{Aeq(15\ minutes)}$
Specific Sound Level -	40 dB $L_{Aeq(15\ minutes)}$	40 dB $L_{Aeq(15\ minutes)}$
Rating Sound Level -	41 dB $L_{Ar(15\ minutes)}$	42 dB $L_{Ar(15\ minutes)}$

As can be seen, the rating sound level (with character) is at least 7 dB below the residual sound at the noise sensitive receivers over the extension of hours during both the morning and evening period.

We would consider the noise source would not be dominant or clearly perceivable over the residual noise climate. Therefore, we would consider plant noise to be of a low impact at all noise-sensitive receivers when compared to the residual noise climate.

7.6. **Summary of Assessment**

Based on the above assessment, we would consider the noise impact of the proposed unloading and vehicle movements associated with deliveries to the Lidl food store to fall below the Lowest Observed Adverse Effect Level of the NPPG and NPSE over the extension of hours. As such, the proposed extension of hours between 21:00-23:00 on Monday-Saturday will be acceptable in terms of planning at the existing dwellings.

8. Summary & Conclusions

Lidl appointed Acoustic Consultants Limited to undertake a noise impact assessment for the proposed extension of delivery hours at Lidl, Hayes, Botwell Lane.

The noise impact assessment has been undertaken in accordance with the guidance in British Standard 4142:2014 (BS4142).

A Cadna:A computer noise model was built for the proposed delivery operation and the predicted levels compared to background noise level over the proposed extension of hours. A contextual assessment was undertaken which showed not only would the absolute levels at the NSR's be acceptable but that the residual noise climate is above the rating level at the NSR.

As such, it could be considered that the noise impact of the proposed unloading and vehicle movements associated with deliveries to the Lidl food store over the proposed extension of hours falls within the Low Observed Adverse Effect Level of the NPPG and NPSE and is acceptable in terms of planning at the existing dwellings.

9. Appendix 1 – Glossary of Acoustic Terminology

A-weighted sound pressure pA – value of overall sound pressure, measured in pascals (Pa), after the electrical signal derived from a microphone has been passed through an A-weighting network.

A-weighted sound pressure level, L_{pA} - quantity of A-weighted sound pressure given by the following formula in decibels (dBA)

$L_{pA} = 10 \log_{10} (p_A/p_0)^2$

where:

p_A is the A-weighted sound pressure in pascals (Pa);
p_0 is the reference sound pressure (20 µPa)

Background sound level, $L_{A90,T}$– A-weighted sound pressure level that is exceeded by the residual sound assessment location for 90% of a given time interval, T, measured using weighting F and quoted to the nearest whole number of decibels

Break-in - noise transmission into a structure from outside.

Decibel (dB) – The decibel is the unit used to quantify sound pressure levels. The human ear has an approximately logarithmic response to acoustic pressure over a very large dynamic range (typically 20 micro-Pascals to 100 Pascals). Therefore, a logarithmic scale is used to describe sound pressure levels and also sound intensity and power levels. The logarithms are taken to base 10. Hence an increase of 10 dB in sound pressure level is equivalent to an increase by a factor of 10 in the sound pressure level (measured in Pascals). Subjectively, this increase would correspond to a doubling of the perceived loudness of sound.

Equivalent continuous A-weighted sound pressure level, $L_{Aeq,T}$ – value of the A-weighted sound pressure level in decibels of continuous steady sound that, within a specified time interval, T = t2 – t1, has the same mean-squared sound pressure as a sound that varies with time, and is given by the following equation:

$$L_{AeqT} = 10\lg_{10}\left\{(1/T)\int_{t_1}^{t_2}[p_A(t)^2/p_0^2]dt\right\} \quad (1)$$

where:

p_0 is the reference sound pressure (20 µPa); and

$p_A(t)$ is the instantaneous A-weighted sound pressure (Pa) at time t

NOTE The equivalent continuous A-weighted sound pressure level is quoted to the nearest whole number of decibels.

Facade level – sound pressure level 1 m in front of the façade. Facade level measurements of L_{pA} are typically 1 dB to 3 dB higher than corresponding free-field measurements because of the reflection from the facade.

Free-field level – sound pressure level away from reflecting surfaces. Measurements made 1.2 m to 1.5 m above the ground and at least 3.5 m away from other reflecting surfaces are usually regarded as free-field. To minimize the effect of reflections the measuring position has to be at least 3.5 m to the side of the reflecting surface (i.e. not 3.5 m from the reflecting surface in the direction of the source).

Octave and Third Octave Bands – The human ear is sensitive to sound over a range of frequencies between approximately 20 Hz to 20 kHz and is generally more sensitive to medium and high frequencies than to low frequencies within the range. There are many methods of describing the frequency content of a noise. The most common methods split the frequency range into defined bands, in which the mid-frequency is used as the band descriptor and in the case of octave bands is double that of the band lower. For example, two adjacent octave bands are 250 Hz and 500 Hz. Third octave bands provide a fine resolution by dividing each octave band into three bands. For example, third octave bands would be 160 Hz, 250 Hz, 315 Hz for the same 250 Hz octave band.

Sound pressure level – Sound pressure level is stated on many of the charts. It is the amplitude of the acoustic pressure fluctuations in a sound wave, fundamentally measured in Pascals (Pa), typically from 20 micro-Pascals to 100 Pascals, but commonly simplified onto the decibel scale.

Sound reduction index, R – laboratory measure of the sound insulating properties of a material or building element in a stated frequency band.

Specific sound level, $L_s = L_{Aeq,Tr}$ – equivalent continuous A-weighted sound pressure level produced by the specific sound source at the assessment location over a given reference time interval, T_r.

Structure-borne noise – audible noise caused by the vibration of elements of a structure, the source of which is within a building or structure with common elements.

Rating level, $L_{Ar,Tr}$ – Specific sound level plus any adjustment for the characteristic features of the sound.

Reverberation Time, T – The reverberation time is defined as the time taken for a noise level in an enclosed space to decay by 60 dB from a steady level once the noise source has stopped. It is measured in seconds. Often a 60 dB decay cannot be measured so the reverberation time is measured over a lesser range and corrected back to the time for a 60 dB drop assuming a constant decay rate. Common parameters are T20 (time taken for a 20 dB decay multiplied by three) and T30 (time taken for a 30 dB decay multiplied by two).

Vibration Dose Value, VDV – measure of the total vibration experienced over a specified period of time.

Estimated Vibration Dose Value, eVDV – estimation of the total vibration experienced over a specified period of time. This is usually based on the number of events and shortened measurement data.

Weighted sound reduction index, R_w – Single-number quantity which characterizes the airborne sound insulating properties of a material or building element over a range of frequencies. The weighted sound reduction index is used to characterize the insulation of a material or product that has been measured in a laboratory (see BS EN ISO 717-1).

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